

# creative teamwork

Tuuli Mattelmäki (ref Mikko Jalas) 15.9.2015

# Groupwork task Background

- Creative teamwork is built on perception, empathy, dialogue, attention, humor and, naturally, creativity.
- Living at times of socio-environmental crises, teamwork is as crucial as never before. In the course Creative Teamwork, we practice changing our perception from "one" to "other", focusing on our surrounding, the changes the surrounding is going through and our embeddedness in this process.
- To practice this change of perspective, the course location Lapinlahden Lähde is a generous environment, allowing
   mapping exercises of a great variety of agents, times, and
   positions. Therefore, we start the course with a tour through
   Lapinlahden Lähde to set the grounds for an active engagement
   with the place and the agents part of it.

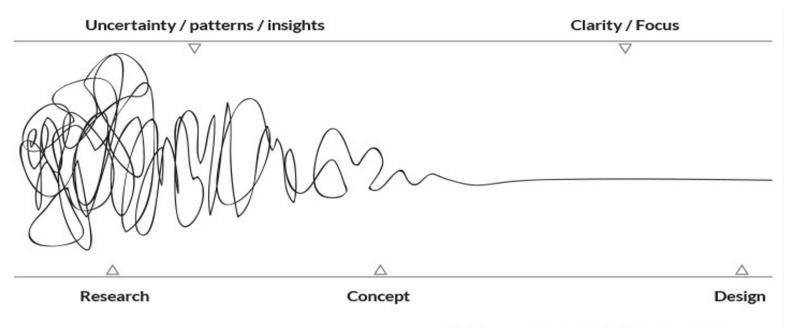
## Task step by step

- On day 1 (15.9) you will in groups conduct interviews with humans and more-than-humans (rocks, water, noise, trash, flying squirrels etc) and build connections between the botanical, built and material systems of the location.
- Between day 1 and day 2 you will create as a group stories that give voice to these mapped agents.
- On day 2 (22.9) you will narrate these stories while guiding the other groups through your visioned Lapinlahde Lähde.



# Teamwork basics & helpful tools

Creative practices self-awareness & strategies



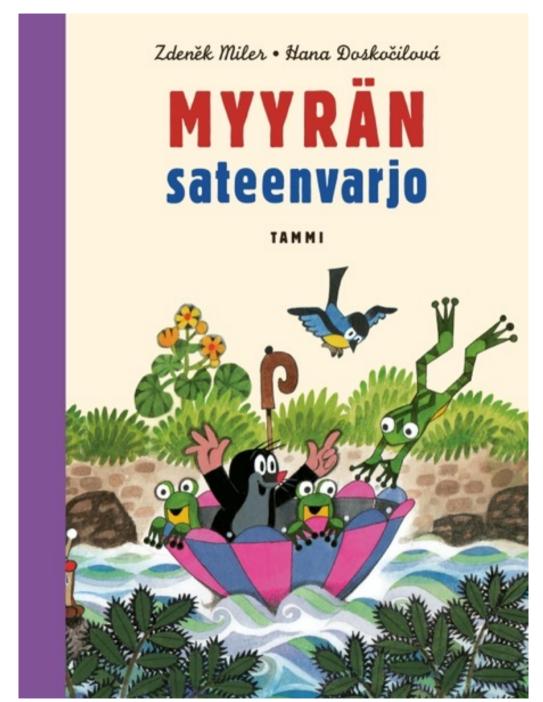
The Process of Design Squiggle by Damien Newman

Keeping order amid the chaos

Supporting creativity in a pipeline

Time	January			February				March				April		
	Week 2	Week 3	Week 4	Week 1	Week 2	Week 3	Week 4	Week 1	Week 2	Week 3	Week 4	Week 1	Week 2	Week 3
	8 - 14	15 - 21	22 - 28	29 - 04	5 - 11	12 - 18	19 - 25	26 - 04	5 - 11	12 - 18	19 - 25	26 - 01	02 - 08	09 - 15
Phases	Research / Collecting Information + Developing the Brief + Identify/Define Problem													
						Design & Ideation / Brainstorming + Developing 3 Alternatives								
													losing / Presentation + back + Learning reflections	
Events	10/1 Kick off Meeting	22/1 Meeting Familon	24/1 Project management lecture	1/2 Factory visit - Pärnu	7/2 Midterm reporting 1 - Presentation	16/2 Scandic hotel visit Stockholm		28/02 - Tutoring with Leena	Meetings with Familion and Niemi		21/3 Midterm reporting 2 - Presentation	28/3 Second tutoring with Leena	4/4 Final reporting - Presentatio	11/4 Final report

'in the same boat'



# Empathy in design

"Empathy in design as a respectful and genuine interest in understanding fellow individuals, and as experimental approaches that have been developed in and for design research and practice"

(Mattelmäki et al. 2014)

THE DESIGN JOURNAL https://doi.org/10.1080/14606925.2023.2247272







#### Turning inwards for change – The role of inner conditions in transformative co-design

Kirsi Hakio and Tuuli Mattelmäki

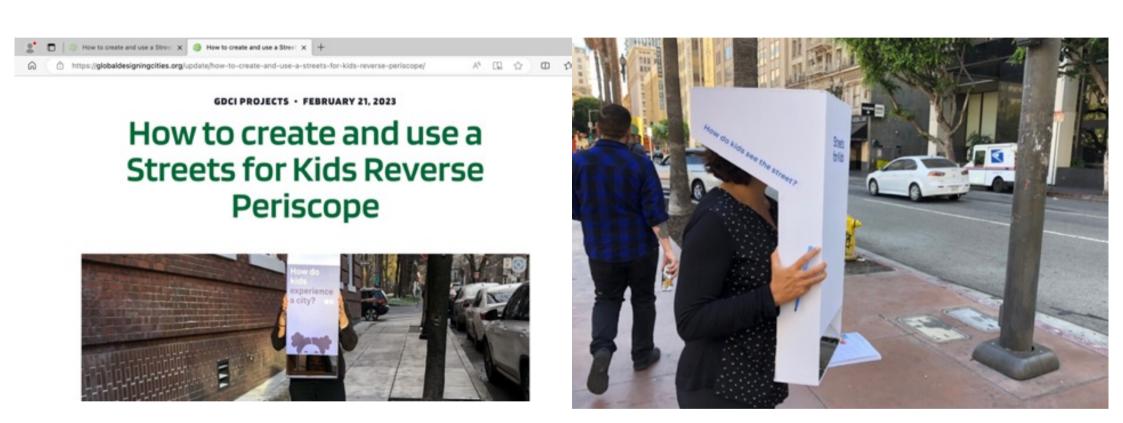
School of Arts, Design and Architecture, Aalto University, Espoo, Finland

The transformation towards eco-social sustainability is an important issue for many of us. Those involved in transformative activities often undergo continual processes of self-reflection, enhancing their awareness and capabilities. This paper focuses on co-design with transformative aims an manager for which the chiltry and williamore of

#### KEYWORDS

Transformation toward ecosocial sustainability, codesign, inner conditions, reflective empathy, selfawareness

Hakio & Mattelmäki 2023 https://www.tandfonline.com/doi/fu 11/10.1080/14606925.2023.224727



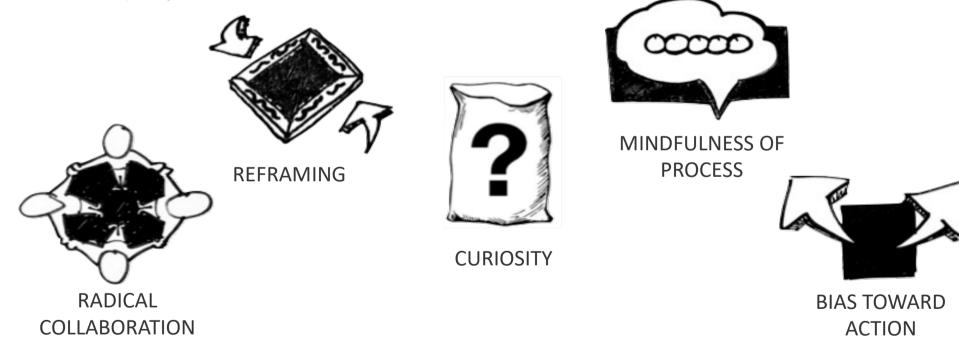
Get On Their Level: Viewing the Streetscape from 95 Centimeters - Global Designing Cities Initiative

#### by Merita Petäjä, study psychologist

# How to survive multidisciplinary teamwork

#### **DESIGN THINKING**

Mindsets (dispositions)





Creative Sustainability Capstone 12.1.2021

#### by Merita Petäjä, study psychologist

# How to survive multidisciplinary teamwork

#### **DIFFERENT KINDS OF THINKING:**

ENGINEERING THINKING



Solve your way forward

**BUSINESS THINKING** 



Optimize your way forward

**RESEARCH THINKING** 



Analyze your way forward

**DESIGN THINKING** 



Build your way forward



Creative Sustainability Capstone 12.1.2021

#### by Merita Petäjä, study psychologist

#### **Radical Collaboration**

- Collaborative Intention: Individuals learn how to stay in the Green Zone, maintain a non-defensive presence, and make a personal commitment to mutual success in their relationships.
- **Truthfulness:** Individuals commit to both telling the truth and listening to the truth. They create a climate of openness that allows others to feel safe enough to discuss concerns, solve problems and deal directly with difficult issues.
- Self-Accountability: Individuals take responsibility for the circumstances of their lives, the choices they make, either through action or inaction, and the consequences of those choices, both intended and unintended. They would rather find a solution than find someone to blame.
- Self-Awareness and Awareness of Others: Individuals commit to knowing themselves deeply and are willing to explore difficult interpersonal issues. They seek to understand the concerns, intentions, and motivations of others, as well as the culture and context of their circumstances.
- Problem-Solving and Negotiating: Individuals use problem-solving methods that promote a cooperative atmosphere. They avoid fostering subtle or unconscious competition.



## **Teamwork 3 phases**

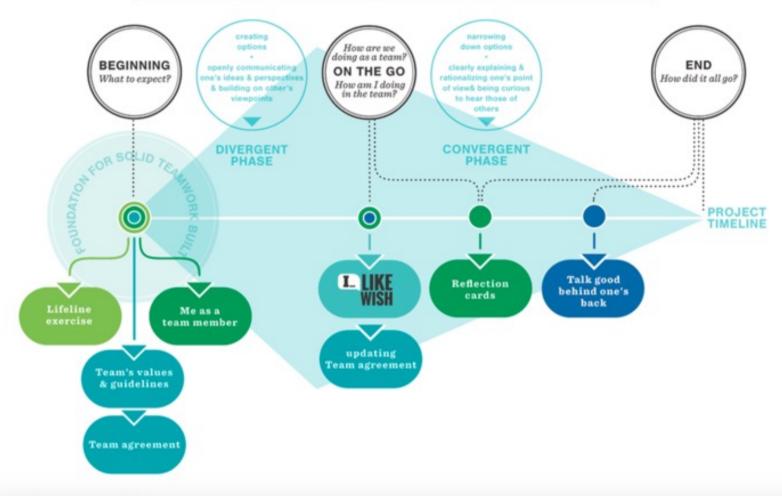
Beginning: What to expect?

On the go: How are we doing as a team and how am I doing in the team?

At the end: How did it all go?



#### Framework for supporting teamwork along the project



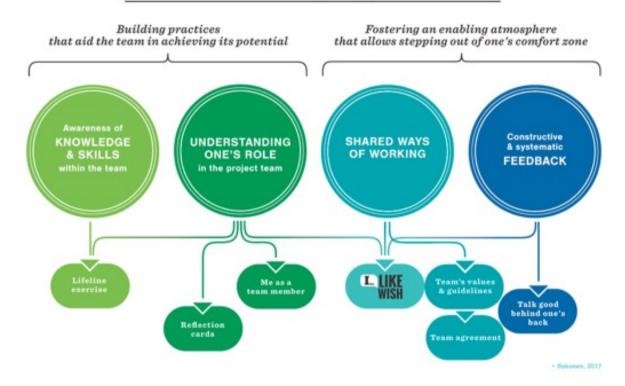
Graphics by Anna Kuukka



https://www.aalto.fi/en/collaboration/teamwork-first-aid-kit

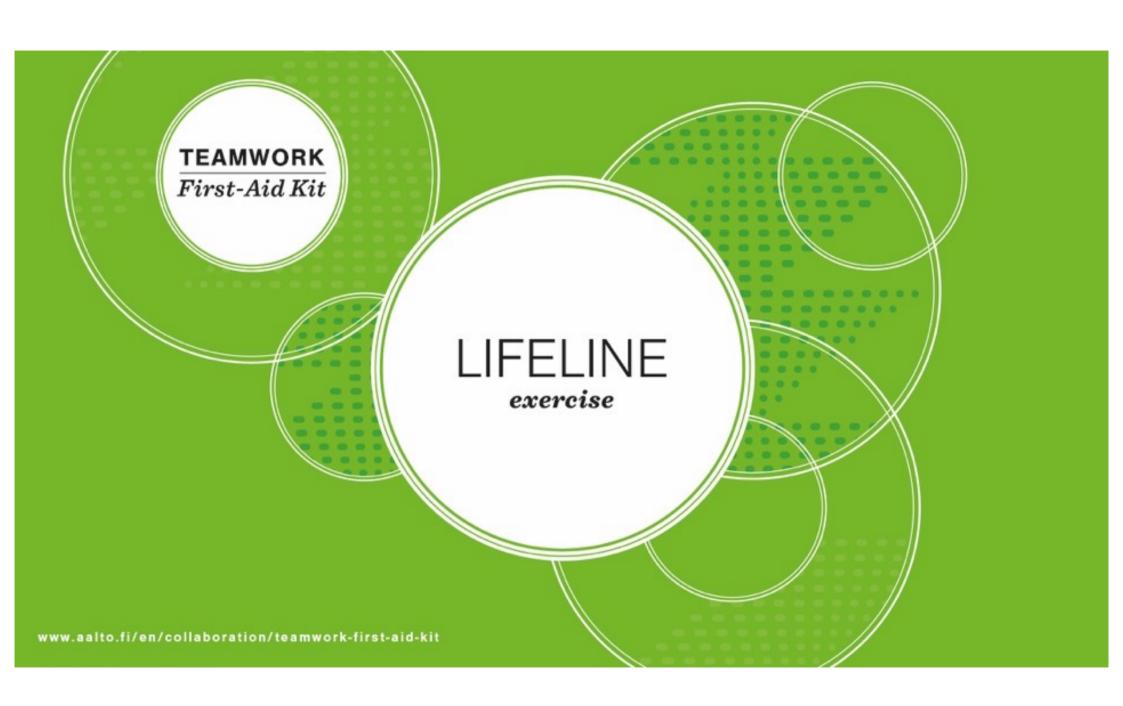
## **Teamwork first-aid kit**

#### Cornerstones for unlocking the potential of a team



### https://www.aalto.fi/en/collaboration/teamwork-first-aid-kit







#### LIFELINE EXCERCISE

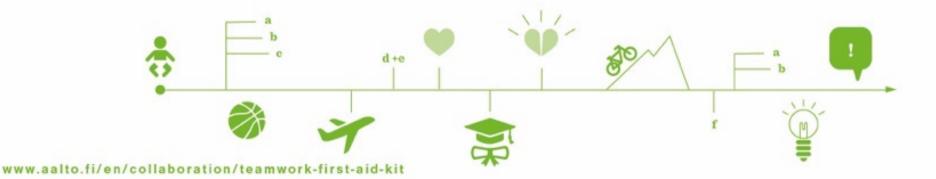
1 Draw a "lifeline" & mark significant occasions in your life, e.g. HOBBIES, STUDIES, WORK EXPERIENCE, VOLUNTARY WORK etc.



Think: How has the different time periods affected your PROFESSIONAL SKILLS?

How have they built up your personal STRENGHTS & OTHER CAPABILITIES?







### LIFELINE EXCERCISE



This is my lifeline:

15 min





#### LIFELINE EXCERCISE



10 min
per team member

- 1 Share your story!
- 2 Think: Based on your experience, WHAT WILL YOU BRING TO THE TEAM/PROJECT?
  Skills, knowledge, experience, understanding etc.





#### TEAM'S VALUES & GUIDELINES:

Characteristics of a good team

1 What has WORKED WELL?

2 THE MOST IMPORTANT THING when working in a team?

What has not?

3 What makes A GOOD TEAM?

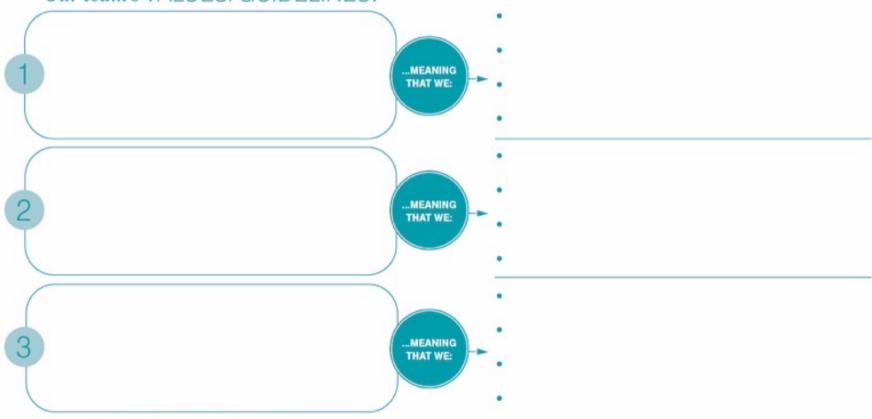
www.aalto.fi/en/collaboration/teamwork-first-aid-kit



### TEAM'S VALUES & GUIDELINES:

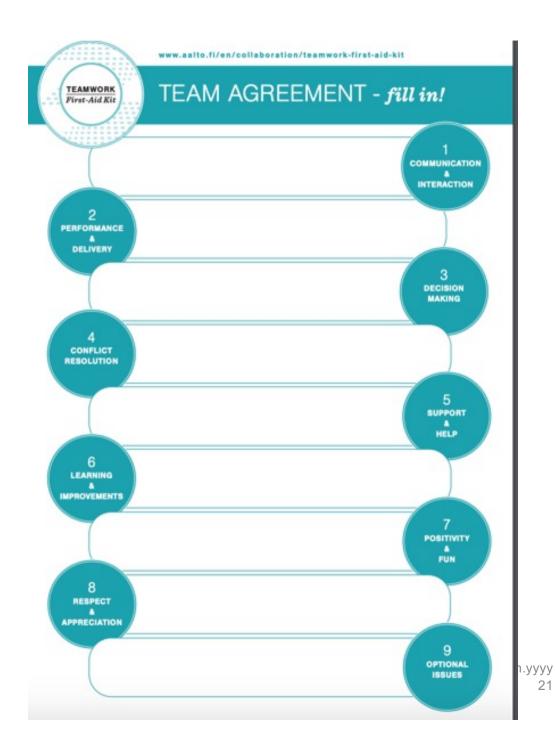
 $Characteristics\ of\ a\ good\ team$ 

#### Our team's VALUES/GUIDELINES:



www.aalto.fi/en/collaboration/teamwork-first-aid-kit



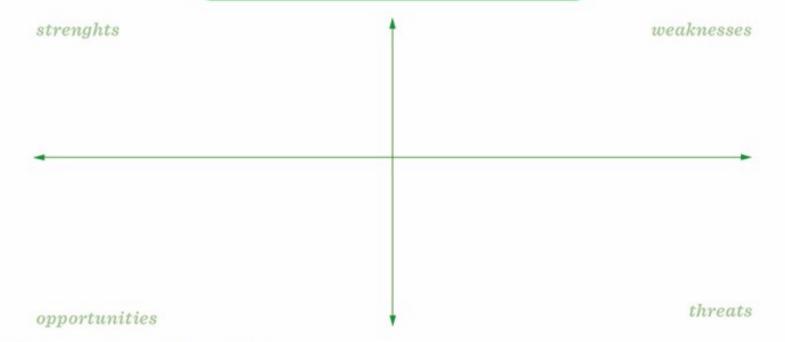






#### ME AS A TEAM MEMBER

What are my STRENGTHS & WEAKNESSES as a team member?





#### ME AS A TEAM MEMBER



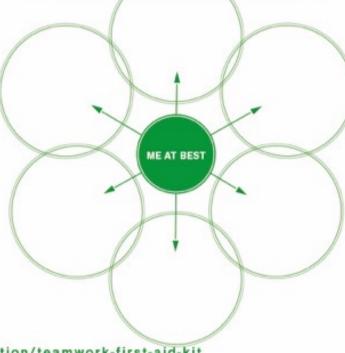
5 min for writing



5 min for writing



5 min for sharing per person When am I at MY BEST when working in a team?
How do these manifest?



What kind of SUPPORT do I need from my team in order to do my best?

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www.aalto.fi/en/collaboration/teamwork-first-aid-kit



#### ME AS A TEAM MEMBER

How would you like OTHERS TO DESCRIBE YOU after this course?

66

That person is

!

66

#### by Elizabeth Miller, Capstone 2018

## 'FOR EXAMPLE: Team Familion' Rules

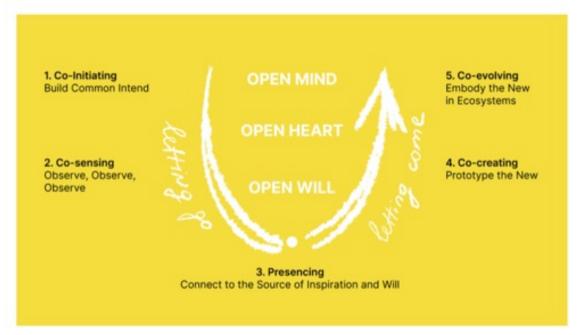
- One checkpoint meeting per week
- Be on time
- Be honest and open-minded
- Don't take things personally
- Use "yes, and..." instead of "no" during brainstorms
- Copy everyone in emails
- Set times for all agenda items
- If you break a rule, you need to bring food for everyone to the next meeting

# Self-awareness and creative strategies - ref Kirsi Hakio 2023 Turning inwards for transformative co-design

https://aaltodoc.aalto.fi/bitstream/handle/1 23456789/122322/isbn9789526413501.pdf? sequence=1&isAllowed=y



https://www.aalto.fi/en/embodied-practices-forteams/theory-u-social-presencing-theater-andembodied-intelligence



Actualizing the potential for positive transformation. Theory U © Otto Scharmer & Presencing Institute. Graphic design: Anna Muchenikova



## Capacity building for creative radicals

#### The aim of the CBCR project is to develop:

- Key capacities for radical creativity: deep listening, precise observation and appreciative inquiring and dialogue (are we asking the right questions?)
- Skills to see things from new perspectives, to understand possibilities that don't yet exist, and to make invisible systemic obstacles to creativity visible
- Attitudes/mindsets that help us take action to realise an emerging sustainable future
- Skills that utilise different types of knowledge to bring forth collaborative thinking and new, more creative ways of working together
- Knowledge of how these methods could be leveraged in Aalto to build new infrastructures for collaboration/engagement and radical creativity
- · New connections between Aalto teams and people

#### Experimental learning journey in the CBCR pilot



Arawana Hayashi explains the core principles of Social Presencing Theater.



One of the first practices in each workshop was 20 Minute Dance.



Arawana Hayashi explains how Theory U and SPT go hand in hand.



Journaling is an useful tool for self-reflection lead to action.

which, together with embodied practices, can





## Listening

Experiencing connection enables us to shift our attention from ourselves towards others, to listen from an inner state of openness, empathy and non-judgment, and to have a genuine will to look forward together.

In a meeting, a workshop, a teaching session, a seminar, or in a simple coffee break, use that opportunity to build self-knowledge and ask yourself:

- What do I carry with me when I enter the room?
- How do I relate to myself and others?
- What do I notice about myself as a co-creator of this unfolding social situation?
- What do I notice about myself as a co-creator of this social system and culture?



## **Check in**

#### **Example questions for check-in**

Check-in can be for example anything that everyone wants to share at that moment – what kind of tone, feeling or state of being they are coming to the joint gathering.

Some example questions could be:

- •How are you feeling right now?
- •How do you feel about the task at hand?
- •With what kind of tone are you coming to this meeting?

#### https://www.aalto.fi/en/embodied-practices



## **Check out**

#### **Example questions for check-out**

- •Where are we at as individuals and as a group?
- •What is resonating most for the participants?
- •Is there anything in particular we should be paying attention to as we continue working together?
- Was there some new learning that took place during the gathering and that we should reflect on more deeply in the future?

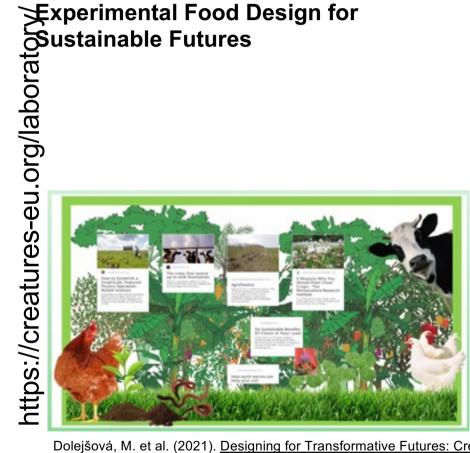
https://www.aalto.fi/en/embodied-practicesfor-teams/check-in-and-check-out

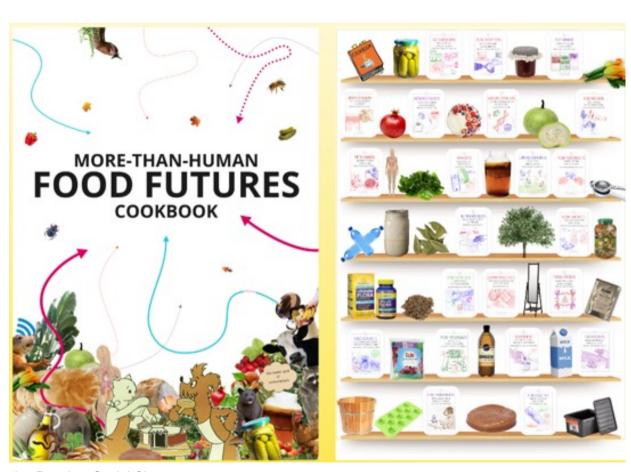


## A 'creaturely' way of being and engaging



## Experimental Food Design for

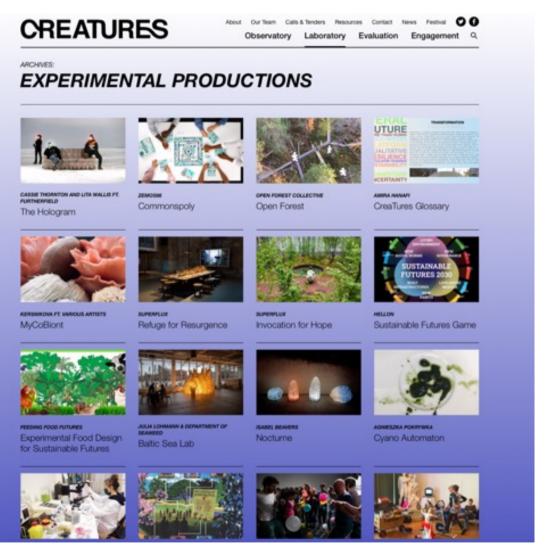




Dolejšová, M. et al. (2021). Designing for Transformative Futures: Creative Practice, Social Change and Climate Emergency. In Creativity and Cognition (C&C '21)

Transformation towards eco-social sustainability means not only profoundly changing what we do, but also recognizing who we are as active players in our social and ecological systems, and how we do things, both alone and together (Light et al. 2019; Grocott 2022, Hakio 2023).



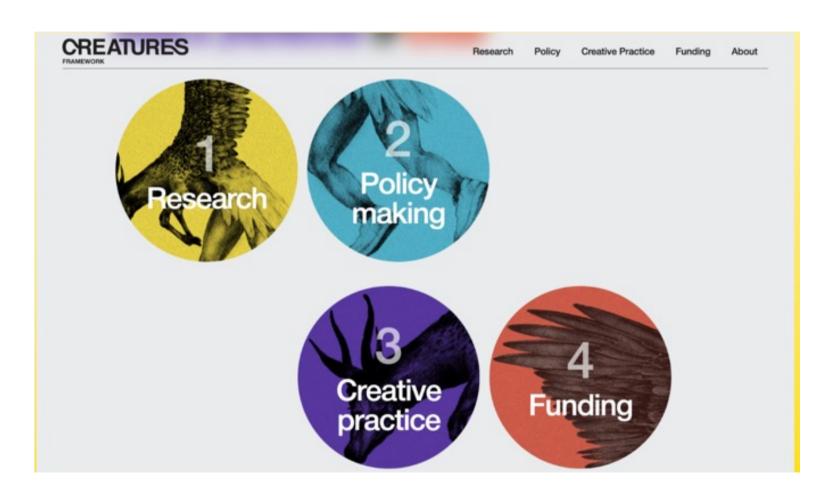


https://creatures-eu.org/laboratory/

Creatures aimed to increase the visibility of existing transformational creative practices and strengthen their reach and effectiveness

20 experimental productions completed

Engagement activities reached almost 340 000 people





https://creatures-eu.org/observatory/

Houston, L. et al (2022) <u>The Richness of Designing for Eco-Social Change</u> – Creative Practice, <u>Transformative Futures and Living Within</u> <u>Limits.</u> *LIMITS 2022* 

### imagination, aesthetics and experience





- Role play animals and plants
- Creating speculative spaces
- Bodies as materials

- Experiencing rituals and myths
- Locality
- Mindfulness in natural places

### surprising, inclusive, caring





- Activating communities
- Working from a particular place
- Listening and making together

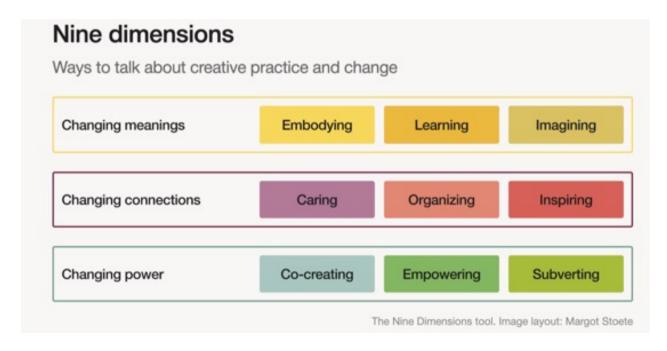
- Playful game-like formats
- Making translations between groups
- Fictional world-building

## **Evaluation**





## Evaluation

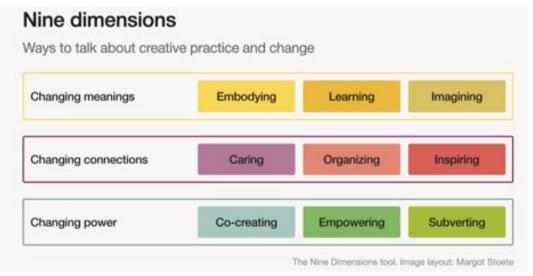




Visuals Milja Komulainen

### Embodying, caring, co-creating













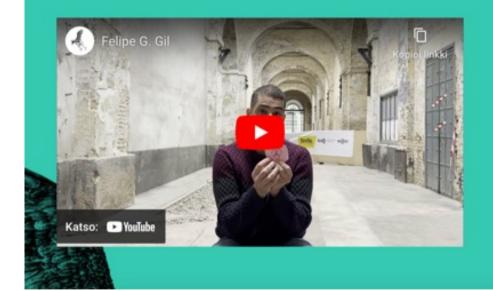




Messages Contribute Background Ten learnings Credits

Felipe G. Gil — Back

# Humor is a way to foster bonds in a community



It is not easy to send a message to the future, especially when you would like to represent a collective voice, which is my case because I am part of ZEMOS98. But I have been thinking a lot, and I had two ideas in mind. The first one is that I didn't want to use any word from any language, that's why it is a drawing. It is not a good one because I'm not a good painter or drawer, but I think it's good to have something which needs to be deconstructed or read for the future generations. The other thing I had in mind is how can I represent something which is universal? And I know it may sound naive, but I'm going to explain why I put a smile on it. So basically what I would like to be saved and preserved is humor as a way to foster bonds in a community. One of the things we have been doing as ZEMOS98 is trying to include everyone in the room. So I know humor can be used to be mean and cruel to other people. I know humor is also a tool to prevail privileges. But the humor I would like to save for the future is the one which is deconstructing privileges, the one which is inviting everyone to take part in the conversation. The one which helps us to make spaces, shared spaces, public spaces as common as we can and as shared as we can.

https://creaturesmessages.org/

