

# Glasgow Caledonian University Library

Harvard British  
Standard

Referencing Guide  
Updated: Feb 2017

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Examples given in this guide are based on the British Standard (BS ISO 690:2010) however students should check their module handbook or with their lecturer for the style required by their module.

This guide provides examples of the Harvard style of referencing for widely used materials and sources of information as given in the British Standard (BS ISO 690:2010). It covers citing sources and compiling a list of references.

We cannot cover every type of source and we do not make a judgment on whether a type of reference is appropriate for you to use. If you are in any doubt about what is expected always check your module handbook or with your lecturer. Where a variation is possible we have followed the guidance given in the British Standard.

If the type of material you want to reference is not included find a similar resource and follow as closely as you can, however, if you think it should be added please let us know and we will consider adding it to a future guide.

This guide will be updated to reflect the current British Standard. The library website is the authoritative source for the current guide.

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# Harvard Referencing

Citing and referencing acknowledges the ideas, work and opinions of authors or organisations and how they have influenced your work. It helps differentiate between your work and opinions and those of the authors you have read and used in the text.

You must include a citation whenever you use a quote, summarise a piece of writing or rewrite an idea in your own words (known as paraphrasing). This avoids confusion for the reader and protects you from plagiarising another's work.

**Always check your module handbook for the preferred style of your lecturer.**

## Compiling your reference list

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### Reference list or bibliography?

The reference list allows a reader to find and read the sources used. There is an example at the end of the guide.

List all your citations in alphabetical order by author. If an author has more than one item then list them by most recent first.

A **reference list** is a list of all the items directly cited in your work.

A **bibliography** is everything you have cited plus anything which could be considered to have influenced your work, for example, an article read during your research but not directly cited.

A reference list is the most commonly used but if you are not sure check your module handbook or with your lecturer.

### Missing information

Where information is missing from a source you should make it clear to the reader.

For example - if there is no date state it in the citation (Barnet Council, no date) and in the reference list Barnet Council, [no date]... If you can guess the approximate date you can use 'ca.' (means 'circa') - Barnet Council (ca.2010) introduced this planning process...

If no personal author or organisation can be identified use 'Anon' (for Anonymous) for both the citation and the reference list.

## Abbreviations and acronyms

You must use the long form of an organisation's name or common abbreviation the first time you use it, after this you can use the abbreviation or acronym, including in the citation:

The World Trade Organisation (WTO) first introduced the Information Technology Agreement in 1996 (WTO, 1997).

## Referring to sources (citing) within the text

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### Citation styles

For a **direct quote** - state the author's surname(s) without initials, year of publication and the page number within brackets. If a quote is more than two sentences you should indent it:

'In learner-driven knowledge and skills creation, learners are provided with symbolic tools for the development of active learning methods' (Niemi, 2011, p. 38).

**In-text citations** can introduce a discussion of an author's ideas into your work using the author's surname within the sentence and the year of publication in brackets:

Lyman (2011) states that... however Seaborn (2014) challenges this...

It is good to vary the styles used and the words used to introduce ideas. Think about the point of view of the author and whether it agrees with your views.

Bartlett (2014) argues / claims / observes / proposes etc.

According to McGarry (2012) there is no ...

If you need to cite more than one source you can list the citations together and separate them with a semi-colon (;) begin with the most recent:

Writing a good literature review requires the ability to critically assess resources (Aveyard, 2014; Ridley, 2012).

For citing legal sources see the section on page 10.

Remember - you must include a citation whenever you use a quote, summarise a piece of writing or rewrite an idea in your own words (known as paraphrasing).

## Citation examples

### One author

State the author's surname without initials and the year of publication.

'Critical thinking is learned' (Kleinig, 2016, p.5).

### Two or three authors

As for one author but include all the surnames.

'Reference methods evolve as technology and preferences alter' (McMillan & Weyers, 2007, p.199).

### Four or more authors

You don't have to include all the authors - use the first author's surname only then write 'et al.' (this means 'and others'):

'It is not enough for students to be taught the mechanics of literature searching - they must understand how information is created and used' (Jackson et al., 2014, p.5).

### Organisation as author (Corporate author)

If no person is stated to be the author use the **organisation's name** for the citation and the reference. Common examples of this are government departments and professional bodies.

'The fear of others' reactions to HIV is still stopping some people from telling those closest to them about their diagnosis' (Terrence Higgins Trust, 2014, p.3).

### Chapter authors / Edited books

Where a book has chapters written by different authors the chapter author(s) should be cited.

See page 7 for how to reference a chapter in an edited book.

### Authors with the same name or an author with multiple works in the same year

To make it clear they are from different sources use a lower case letter after the date. Begin with the earliest source:

'Edinburgh has long been a rite of passage for actors' (Smith, 2014a).

'The recent presence of a Chinese dance production in London reflects the country's burgeoning international outlook' (Smith, 2014b).

## Secondary referencing

Where an author is quoted or referred to within another source you can cite that resource and make it clear it is in another work by using the phrase 'cited in':

'18 to 24-year-olds represent 33% of the population but only account for 7% of the voters'  
(Cregg, 2006 cited in Young, 2015, p.137)

Cregg (2006) cited in Young (2015) asserts that ...

You should *always* try and find the original source and only use a secondary reference if you cannot use the original. For your reference list give the details of the source you have – in this case Young (2015).

## Choosing the right link for online references

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If you have used an online resource you need to include a link to it in your reference. You will need to decide which link to include – these are the main kinds:

**URL** (Uniform Resource Locator) and is the address of a resource on the Internet

**Example:** <https://www.theguardian.com/environment/electric-cars>

**Domain** address or name is the part of a URL that identifies the organization

**Example:** [www.bbc.org.uk](http://www.bbc.org.uk)

**DOI** (Digital Object Identifier) is an alphanumeric address to identify content and provide a constant link to its location on the Internet.

**Example:** <http://dx.doi.org/10.1016/j.tranpol.2016.07.014>

**Websites** (e.g. newspaper articles, reports, organisational publications etc.)

Copy the URL in the address bar of your browser. If you are downloading publications the URL for the PDF document is also fine to use.

**Example:** NICE, 2014. *Head injury: assessment and early management Clinical guideline [CG176]* [online]. NICE. [viewed 02/12/2016]. Available from: [www.nice.org.uk/guidance/cg176](http://www.nice.org.uk/guidance/cg176)

**Ebooks** (e.g. Dawsonera, EBL, MyiLibrary)

When you are logged into an ebook through the library the URL in the address bar of your browser is temporary and cannot be used so for ebooks use the domain address.

**Example:** Available from: <http://www.dawsonera.com>

**From a library database or a publisher's website** (e.g. ejournal articles, theses etc.)

You cannot cut and paste a link from a browser as you are logged in and it will give anyone else an error message.

Look for a **DOI** or a link in the entry for the article - here are some examples:

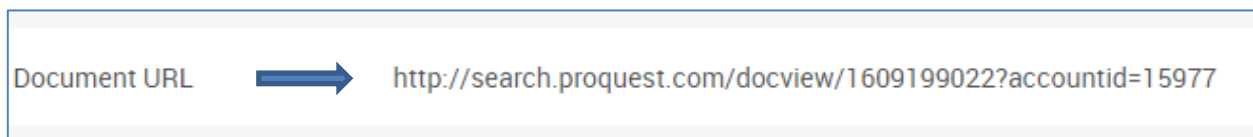


Software clone detection: A systematic review

Dhavllesh Rattan<sup>a</sup>, Rajesh Bhatia<sup>b, 1</sup>, Maninder Singh<sup>c, 2</sup>

Show more

<http://dx.doi.org/10.1016/j.infsof.2013.01.008>



Document URL <http://search.proquest.com/docview/1609199022?accountid=15977>



Implementing Substance Use Screenings: a Perogative for Nurses.

Authors: Baklazec, Agnieszka

Source: Colorado Nurse (COLO NURSE), Nov2016; 116(4): 12-12. (1/2p)

Publication Type: Article

Language: English

Major Subjects: Nursing Role -- Trends -- United States  
Substance Use Disorders -- Diagnosis  
Health Screening -- Trends -- United States  
Substance Abuse -- Legislation and Jurisprudence -- United States

E-mail

Save

Cite

Export

Create Note

Permalink

**Example:** RATTAN, D., BHATIA, R. & SINGH, M., 2013. Software clone detection: A systematic review. *Information and Software Technology* [online]. 55(7), pp. 1165-1199. [viewed 18 February 2015]. Available from: <http://dx.doi.org/10.1016/j.infsof.2013.01.008>

# Reference Examples

## Books and Journals

### Books

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Take the information for your reference from the title page inside the book and not the book cover. The wording and spelling of the title should be the same as the original source.

If a book has an edition number always include it in your reference.

#### **Book - One author**

AUTHOR SURNAME, First Name or Initials., Year of Publication. *Title*. Edition (if not the 1<sup>st</sup>). Place: Publisher.

**Example:** COTTRELL, S., 2013. *The study skills handbook*. 4th ed. Basingstoke: Palgrave Macmillan.

#### **Book - Two or Three authors**

AUTHOR SURNAME, First Name or Initials. & AUTHOR SURNAME, First Name or Initials., Year of Publication. *Title*. Edition (if not the 1st). Place: Publisher.

**Example:** MCMILLAN, K. & WEYERS, J., 2012. *The study skills book*. 3rd ed. Harlow, Essex: Pearson Prentice Hall.

#### **Book - Four or more authors**

AUTHOR SURNAME, First Name or Initials., AUTHOR SURNAME, First Name or Initials., AUTHOR SURNAME, First Name or Initials. & AUTHOR SURNAME, First Name or Initials., Year of Publication. *Title*. Edition (if not the 1st). Place: Publisher

**Example:** SCOTT, L., MASON, P., JONES, T. & COLLINS, D., 2012. *Research methods in nursing and midwifery*. London: Sage.

OR

AUTHOR SURNAME, First Name or Initials. et al., Year of Publication. *Title*. Edition (if not the 1st). Place: Publisher.

**Example:** SCOTT, L. et al., 2012. *Research methods in nursing and midwifery*. London: Sage.



## Book - Corporate author / Organisation as author

ORGANISATION NAME, Year of Publication. *Title*. Edition (if not the 1st). Place: Publisher.

**Example:** ROYAL INSTITUTE OF CHARTERED SURVEYORS (RICS), 2012. *RICS new rules of measurement: NRM 1*. 2nd ed. London: RICS.

## Chapter within an edited book

AUTHOR(S) SURNAME, First Name or Initials., Year of Publication. Title of chapter. In: EDITOR'S SURNAME, First Name or Initials., ed. *Book Title*. Edition (if not the 1st). Place: Publisher, Page Number(s).

**Example:** TAN, W., 2014. Feasibility, Design and Planning. In: TURNER, J.R., ed. *Gower handbook of project management*. 5th ed. Ashgate: Gower, pp.363-378.

## Ebook

AUTHOR(S) SURNAME, First Name or Initials., Year of Publication. *Title* [online]. Edition (if not the 1st). Place: Publisher. [viewed date]. Available from: <http://www...>

**Example:** CREME, P. & LEA, M.R., 2008. *Writing at university: a guide for students* [online]. 3rd ed. Maidenhead: Open University Press. [viewed 14 July 2014]. Available from: <http://www.dawsonera.com/>.

## Journals

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Please note that the British Standard (BS ISO 690:2010) uses bold font for the journal volume.

### Article from an ejournal

AUTHOR(S) SURNAME, First Name or Initials., Year of Publication. Article Title. *Journal Title* [online]. **Volume number** (Part or Issue or Month), Page Number(s). [viewed date]. Available from: <http://www...>

**Example:** WILDING, P.M., 2008. Reflective practice: a learning tool for student nurses. *British Journal of Nursing* [online]. **17**(11), pp. 720-724. [viewed 08 September 2014]. Available from: <http://www.magonlinelibrary.com>

## Article with multiple authors

List all the authors for one, two or three authors. If there are four or more you may choose to use 'et al' after the first author.

AUTHOR(S) SURNAME, First Name or Initials., (List all or use et al. ) Year of Publication. Article Title. *Journal Title* [online]. **Volume number** (Part or Issue or Month), Page Number(s). [viewed date]. Available from: <http://www...>

**Example:** KIM, D.J., THEORET, J., LIAO, M.M. & KENDALL, J. L. 2014. Experience with Emergency Ultrasound Training by Canadian Emergency Medicine Residents. *Western Journal of Emergency Medicine* [online]. **15**(3), pp. 306-311. [viewed 18 February 2015]. Available from: <http://www.ncbi.nlm.nih.gov/pmc/articles/PMC4025528/>

OR

**Example:** KIM, D.J. et al., 2014. Experience with Emergency Ultrasound Training by Canadian Emergency Medicine Residents. *Western Journal of Emergency Medicine* [online]. **15**(3), pp. 306-311. [viewed 18 February 2015]. Available from: <http://www.ncbi.nlm.nih.gov/pmc/articles/PMC4025528/>

## Article from a print journal

AUTHOR(S) SURNAME, First Name or Initials., Year of Publication. Article Title. *Journal Title*. **Volume number** (Part or Issue or Month), Page Number(s).

**Example:** NIEMI, H., HARJU, V., VIVITSOU, M., VIITANEN, K., MULTISILTA, J. & KUOKKANEN, A., 2014. Digital Storytelling for 21st-Century Skills in Virtual Learning Environments. *Creative Education*. **5**(9), pp. 657-671.

## Other Common Sources

### Conference proceedings

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#### Full conference proceedings

EDITOR(S) SURNAME, First Name or Initials., ed. Year of publication. *Title of conference proceedings*. Location of conference, Date of conference. Place of publication: Publisher.

**Example:** ZHANG, H., ed. 2012. *Proceedings of the 2nd international workshop on evidential assessment of software technologies (EAST '12)*. Lund, Sweden, 2012. New York: ACM.

## Individual conference paper

AUTHOR(S) SURNAME, First Name or Initials., Year of Publication. Title of paper. In: EDITOR'S SURNAME, First Name or Initials., ed. *Title of conference proceedings*. Location of conference, Date of conference. Place: Publisher, Page Number(s)

**Example:** KITCHENHAM, B., 2012. Systematic review in software engineering: where we are and where we should be going. In: ZHANG, H., ed. *Proceedings of the 2nd international workshop on evidential assessment of software technologies (EAST '12)*. Lund, Sweden, 2012. New York: ACM, pp.1-2.

## Legal sources (case law and legislation)

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If you need to reference Acts of Parliament, other legislation or case law follow the examples given. There is no case law or legislation style given in the British Standard. Law students would normally use a different style called OSCOLA. We have used this to give you examples to follow.

### Legislation – UK and Scotland

#### Acts of the Scottish Parliament

Example of in text citation: : Victim and Witnesses (Scotland) Act 2014

For Acts of the Scottish Parliament you can provide the asp number in brackets after the year.

*Title of the Act and Year, asp number* (in italics) [online]. [viewed date]. Available from: website

**Example:** *Victim and Witnesses (Scotland) Act 2014 (asp 1)* [online]. [viewed 18 February 2016]. Available from: [www.westlaw.co.uk](http://www.westlaw.co.uk)

#### Acts of UK Parliament

Cite an act by its short title and year using capital letters for the major words and without a comma before the year: Criminal Justice and Courts Act 2015

To reference an Act give the website or database where you found it.

*Title of the Act and Year, Chapter number* (in italics) [online]. [viewed date]. Available from: website

**Example:** *Criminal Justice and Courts Act 2015, c.2* [online]. [viewed 18 February 2016]. Available from: [www.legislation.gov.uk/ukpga/2015/2/contents](http://www.legislation.gov.uk/ukpga/2015/2/contents)

## Secondary legislation – UK and Scotland – statutory instruments

Statutory instruments are numbered consecutively throughout the year. The SI or SSI number is created using the year and number.

*Title of the SI or SSI* (in italics), SI or SSI number [online]. [viewed date]. Available from: website

**Example:** *Anti-social Behaviour, Crime and Policing Act 2014 (Commencement) (Scotland) Order*, SSI 2014/221 [online]. [viewed 18 November 2016]. Available from: [www.westlaw.co.uk](http://www.westlaw.co.uk)

For European Union legal sources, refer to the OSCOLA full guide (<http://www.law.ox.ac.uk/publications/oscola.php>) pages 28-32.

## Case Law

If you can you should use the Session Cases law reports – the authoritative series of law reports in Scotland and you should cite these where possible. Session Cases includes cases from the Court of Session Inner House and Outer House (SC), the High Court of Justiciary (JC), the House of Lords and Supreme Court (SC (HL) or SC (UKSC)) If the case is not reported in the *Session Cases* refer to another report series.

For English cases, you should cite the *Law Reports* if you can. These are published in four series: Appeal Cases, Queen’s Bench, Chancery Division and Family Division. Alternatively you should cite the *Weekly Law Reports* or the *All England Law Reports* then any other law report.

Follow the legal format given in the resource used.

## Cases from Scotland - published cases

Case name, Year REPORT ABBREVIATION First page number

**Example:** *Doogan v Greater Glasgow and Clyde Health Board*, 2015 S.C. (U.K.S.C.) 32

**Example:** *Sutherland Estates v Sutherland* 1998 SLT (Land Ct) 37

## Cases from England and Wales – published cases

Case name [year] Volume (if required) REPORT ABBREVIATION First page number

**Example:** *Regina (Evans) v Attorney General* [2014] QB 855

## Unreported / unpublished cases

In the first instance look for the 'neutral citation' made up of the abbreviation for the court and date: [2016] EWHC 2793 (QB)

*Case name* [year] Court Number

**Example:** *Ian Whyte v Bluebird Buses Limited* [2015] CSOH 56

**Example:** *Haile v London Borough of Waltham Forest* [2015] UKSC 34

For cases which are not reported and which do not have a neutral citation, simply give an abbreviation of the court and the date of the judgement in brackets after the party names.

**Example:** *Angelika Ilona, Countess Cawdor v Cawdor Castle (Tourism) Limited* (CSOH, 7 November 2002)

**Example:** *Stubbs v Sayer* (CA, 8 November 1990)

## Citing a paragraph in a judgement or a page in a case report

A pinpoint is a reference to a specific part of a case report or judgement. When citing a paragraph in a judgement this should be given in square brackets after the citation. Multiple paragraphs should be separated by a comma, or shown as a range if appropriate.

Pinpoints to a page in a law report should follow the first page of the report and be separated by a comma.

**Example:** *University and College Union v The University of Stirling* [2015] UKSC 26 [16]-[19]

**Example:** *Cadder v HM Advocate* 2011 SC (UKSC) 13, 27

For more information on OSCOLA go here: [www.law.ox.ac.uk/publications/oscola.php](http://www.law.ox.ac.uk/publications/oscola.php)

## Newspaper articles

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### Print newspaper article

AUTHOR(S) SURNAME, First Name or Initials., Year. Article Title. *Name of Newspaper*. Day and Month, Page Number(s).

**Example:** KUCHLER, H., 2014. Cyber security flaws in shops and airports increase risk of attack. *Financial Times*. 08 August, p. 13.

## Online newspaper article

AUTHOR(S) SURNAME, First name or initials., Year. Article title. *Name of newspaper* [online]. Day and Month, Page Number(s). [viewed date]. Available from: <http://www...>

**Example:** KUCHLER, H., 2014. High-profile hacking raises cyber security fears. *Financial Times* [online]. 05 June. [viewed 15 September 2014]. Available from: <http://www.ft.com>.

## Anonymous newspaper article

ANONYMOUS. Year. Article title. *Name of newspaper* [online]. Day and Month, Page Number(s). [viewed date]. Available from: <http://www...>

**Example:** ANONYMOUS. 2010. The Independent launches Britain's first new quality national newspaper for 25 years. *The Independent* [online]. 19 October. [viewed 02 July 2015]. Available from: <http://search.proquest.com.gcu.idm.oclc.org/docview/758949551?accountid=15977>

## Patents

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Patents may be awarded to a company or an individual therefore you may occasionally see an inventor in addition to the company who have applied for or owns the patent.

APPLICANT/CREATOR SURNAME, First Name or Initials., Year of Publication. *Title of patent*.  
Inventor: SURNAME, First Name or Initials. Date awarded. Application Date. Patent Number.

**Example:** JAPAN SYSTEM PLANNING CO. LTD., 2015. *Installation structure for hydroelectric power generator apparatus*. Inventor: KUMANO, K. 22 July 2015. Appl: 9 February 2011. GB 2472499.

## Reports

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AUTHOR(S) SURNAME, First Name or Initials. or ORGANISATION NAME, Year of Publication. *Title*. Place: Publisher. (often the organisation itself)

**Example:** CARE INSPECTORATE, 2014. *Improving assessment and case management in criminal justice social work*. Dundee: Care Inspectorate.

If you used an online version add the date you accessed it and the web address:

**Example:** CARE INSPECTORATE, 2014. *Improving assessment and case management in criminal justice social work* [online]. Dundee: Care Inspectorate. [viewed 08 September 2014]. Available from: <http://www.scswis.com/>

**Financial or company reports e.g. from Mintel or IBISWorld follow the same template:**

AUTHOR(S) SURNAME, First Name or Initials. or ORGANISATION NAME, Year of Publication. *Title* [online]. Place: Publisher. (often the organisation itself). [viewed date]. Available from: <http://www...>

**Example:** MINTEL, 2015. *Smoking Cessation and E-cigarettes - UK - February 2015* [online]. London: Mintel Group Ltd. [viewed 12 May 2015]. Available from: <http://academic.mintel.com/display/715772/>

**Example:** IBISWORLD, 2016. *Airports in the UK* [online]. London: IBISWorld. [viewed 22 Sept 2016]. Available from: <http://www.ibisworld.co.uk>

## Standards – for example: British Standards or Eurocodes

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AUTHOR(S) SURNAME, First Name or Initials. or ORGANISATION NAME., Year of Publication. Standard Number. *Title*. Place: Publisher. [viewed date]. Available from: <http://www...>

**Example:** BRITISH STANDARDS INSTITUTE, 2010. BS ISO 690:2010. *Information and documentation – Guidelines for bibliographic references and citations to information resources*. Geneva, Switzerland: International Organization for Standardization (ISO). [viewed 12 May 15]. Available from: [www.gcu.ac.uk/library](http://www.gcu.ac.uk/library)

## Systematic reviews

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**We have used the British Standard (BS ISO 690:2010) throughout our guide however no specific guidance is provided for systematic reviews.**

### Cochrane Systematic Review

The Cochrane Collaboration recommends a reference format which we have amended by capitalising the author names to be consistent with our guide.

AUTHOR(S) SURNAME, First Name or Initials., Title of review. *Cochrane Database of Systematic Reviews* Year of Publication, Issue. Art. No.: CD00. DOI:.

**Example:** AVENELL, A., MAK, J.C.S. & O'CONNELL, D., Vitamin D and vitamin D analogues for preventing fractures in post-menopausal women and older men. *Cochrane Database of Systematic Reviews* 2014, Issue 4. Art. No.: CD000227. DOI: 10.1002/14651858.CD000227.pub4.

### Non-Cochrane Systematic Review

AUTHOR(S) SURNAME, First Name or Initials., Year of Publication. Article Title. *Journal Title* [online]. **Volume number** (Part or Issue or Month), Page Number(s). [viewed date]. Available from: <http://www...>

**Example:** RATTAN, D., BHATIA, R. & SINGH, M., 2013. Software clone detection: A systematic review. *Information and Software Technology* [online]. **55**(7), pp. 1165-1199. [viewed 18 February 2015]. Available from: <http://dx.doi.org/10.1016/j.infsof.2013.01.008>

## Theses and dissertations

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### Print theses

AUTHOR SURNAME, First Name or Initials., Year of Publication. *Title*. Qualification, Awarding institution.

**Example:** REID, I., 2010. *Design for community & regeneration*. PhD thesis, Glasgow Caledonian University.

### Online theses

#### Thesis from EThOS

AUTHOR SURNAME, First Name or Initials., Year of Publication. *Title*. Qualification, Awarding institution. [viewed date]. Available from: <http://www...>

**Example:** ULLMANN, K. D., 2001. *Examining the strategic impact of using enterprise systems in manufacturing businesses*. PhD thesis, London Business School (University of London). [viewed 14 May 2015]. Available from: <http://ethos.bl.uk/>

#### Thesis from an Institutional Repository

AUTHOR SURNAME, First Name or Initials., Year of Publication. *Title*. Qualification, Awarding institution. [viewed date]. Available from: <http://www...>

**Example:** ATAPATTU, S.U.B., 2013. *Analysis of Energy Detection in Cognitive Radio Networks*. PhD thesis, University of Alberta. [viewed 14 May 2015]. Available from: <http://hdl.handle.net/10402/era.32895>.



## Websites

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AUTHOR SURNAME, First Name or Initials. or ORGANISATION NAME, Year of page creation or last updated. *Title of page* [online]. Organisation. [viewed date]. Available from: web address.

**Example:** WORLD HEALTH ORGANIZATION, 2015. *Haemorrhagic fevers, Viral* [online]. World Health Organization. [viewed 18 February 2015]. Available from: [http://www.who.int/topics/haemorrhagic\\_fevers\\_viral/en/](http://www.who.int/topics/haemorrhagic_fevers_viral/en/)

## Communication (public and personal)

### Blogs

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AUTHOR SURNAME, First Name or Initials., Year. Title of blog entry [online]. *Title of blog*. Day month published. [viewed date]. Available from: <http://www...>

**Example:** GODIN, S., 2014. Does "stationary" matter? [online]. *Seth's Blog*. 04 September. [viewed 09 September 2014]. Available from: [http://sethgodin.typepad.com/seths\\_blog/2014/09/does-stationary-matter.html](http://sethgodin.typepad.com/seths_blog/2014/09/does-stationary-matter.html)

### Course discussion boards

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AUTHOR SURNAME, First Name or Initials., Year. Title of message. Title of Discussion board. In: *Module code: Title of module* [online]. Institution. [viewed date]. Available from: <http://www...>

**Example:** JONES, S., 2014. RE: Literature Review Table. Assignment Discussion Forum. In: *M3B913251: Investigating Effective Practice* [online]. Glasgow Caledonian University. [viewed 27 May 2015]. Available from: <https://blackboard.gcal.ac.uk>

## Online discussion boards

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AUTHOR SURNAME, First Name or Initials. or handle, Year. Title of message. *Title of Discussion board* [online]. [viewed date]. Available from: <http://www...>

**Example:** SCOTSBAIRN, 2014. Stirlingshire Cup 2014-15. *Pie and Bovril* [online]. [viewed 12 March 2015]. Available from: <http://www.pieandbovril.com/forum/index.php/forum/61-domestic-cup-football/>

**Example:** MIGHTYPINE, 2004. Contract- Breaches and Remedies. *Scottish Law Discussion Forum Community* [online]. [viewed 28 May 2015]. Available from: <http://www.scottishlaw.org.uk/cgi-bin/yabb2/YaBB.pl?board=students>

## Emails

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AUTHOR/SENDER SURNAME, First Name or Initials., Year. Subject line [email]. Recipient Name SURNAME, First Name or Initials. email address. Day & month message sent.

**Example:** SMITH, J., 2014. Freedom of Information request [email]. JONES, A. [foi@bbc.co.uk](mailto:foi@bbc.co.uk). 12 June.

## Emails to electronic mailing lists

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AUTHOR/SENDER SURNAME, First Name or Initials., Year. Subject line [email]. Recipient Name SURNAME, First Name or Initials. *Discussion list email address*. Day & month message sent.

**Example:** ROSS, D., 2013. Re:BSOS Cluster Down – now resolved [email]. *BSOS-USERS-GROUP@JISCMAIL.AC.UK*. 11 January.

## Lectures, Talks and Presentations

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SPEAKER / AUTHOR SURNAME, First Name or Initials., Year. Title of lecture or presentation [lecture or presentation]. *Title of event*. Location of event, Day & month.

**Example:** WATSON, S., 2014. The Digital Crime Scene of the Future [lecture]. *Digital Forensic Student Conference*. Glasgow Caledonian University, 26 March.

## Lectures, Talks and Presentations (online)

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CREATOR / AUTHOR SURNAME, First Name or Initials., Year. *Title of lecture or presentation* [lecture or presentation online]. Lecture or presentation day & month. [viewed date]. Available from: <http://www...>

**Example:** ROY, E., 2015. *When we design for disability, we all benefit* [lecture online]. 25 September. [viewed 23 Sept 2016]. Available from: [https://www.ted.com/talks/elise\\_roy\\_when\\_we\\_design\\_for\\_disability\\_we\\_all\\_benefit](https://www.ted.com/talks/elise_roy_when_we_design_for_disability_we_all_benefit)

## Tweets

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@TWITTER USERNAME, Year. *Full text of tweet* [Twitter]. Day and month tweet posted. [viewed date]. Available from: <http://www...>

**Example:** @Guardian, 2014. *Helping students with Asperger's prepare for university life* [@SocietyGuardian](http://gu.com/p/4xb7n/tw) [Twitter]. 09 September. [viewed 13 September 2014]. Available from: <https://twitter.com/guardian/status/509301452175867904>

## Images, Photographs and Maps

### Images, graphs and tables (included in another work)

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If you refer to an image, graph or table from a book or journal it should be cited as part of that information resource.

AUTHOR/CREATOR SURNAME, First Name or Initials., Year. Title of work [medium]. In: SURNAME, First Name or Initials., Year. *Book Title*. Edition (if not the 1st). Place: Publisher.

**Example:** Checklist of what to include in your reference list for the most common information sources [table]. In: PEARS, R., & SHIELDS, G., 2010. *Cite Them Right*. 8<sup>th</sup> ed. Basingstoke: Palgrave Macmillan. p.13.

**Example:** DÜRER, A., 1502. A hare [watercolour]. In: SCHILLING, E. 1949. *Albrecht Dürer Drawings and Watercolours*. London: Zwemmer, frontispiece.

## Images (online)

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AUTHOR/CREATOR SURNAME, First Name or Initials., Year. *Title of work* [medium]. [viewed date]. Available from: <http://www...>

### Photographs from the internet

**Example:** AURALYNN, 2007. *Vivienne Westwood with Gwen Stefani* [online photograph]. [viewed 15 May 2015]. Available from: <https://www.flickr.com>

### Images from a database

**Example:** The Scotsman Publications Ltd., 1980. *BBC 'Good Morning Scotland' team 1980* [Photograph]. [viewed 15 May 2015]. Available from: <http://www.scran.ac.uk>

### Images or photographs (e.g. in a museum or gallery)

AUTHOR/CREATOR SURNAME, First Name or Initials., Year. *Title of work* [medium]. At: Place: holding institution, department.

**Example:** MURPHY, S., 2013. *Katie Walsh* [Photograph]. At: London: National Portrait Gallery.

## Maps

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AUTHOR/CREATOR SURNAME, First Name or Initials., Year of Publication. *Title*, Scale. Place of publication: Publisher.

**Example:** GOAD, C. E., 1898. *Insurance Plan of Campbeltown: Key Plan*. Scale 1:4800. London: Chas E Goad Limited.

### User generated maps (e.g. using Digimap)

EDINA who provide Digimap services recommend a reference format which we have amended to be consistent with our guide.

AUTHOR/CREATOR SURNAME, First Name or Initials., *Title* [map format], Scale, Product name [data format], Currency of data. Producer. Using: Service. [viewed date]. Available from: <http://www...>

**Example:** SMITH, T., *Glasgow Regional Transportation* [PDF map], Scale 1:200,000, OS Strategi [geospatial data], Updated Jan 2008, Ordnance Survey, GB. Using: EDINA Digimap Ordnance Survey Collection. [viewed 21 June 2009]. Available from: <http://edina.ac.uk/digimap>

## Audiovisual and Broadcast

### Films

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*Title*. Year of release. [Medium]. Directed by FULL NAME OF DIRECTOR. Place of production: Production company.

**Example:** *Under the Skin*. 2012. [Film]. Directed by Jonathon GLAZER. London: Film4.

### Podcasts

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AUTHOR SURNAME, First Name or Initials. OR BROADCASTER, Year of Publication. *Programme title*, Series Title (if relevant) [type of medium]. Date of transmission. [viewed date]. Available from: <http://www...>

**Example:** CLARK, T., 2015. *What happens if the election doesn't produce a government?* Politics Weekly [podcast]. 16 April 2015. [viewed 5 May 2015]. Available from: <http://www.theguardian.com/politics/audio/2015/apr/16/election-no-government-politics-weekly-podcast>

**Example:** WOODWARD, E., 2015. *How to Make Hummus!* Deliciously Ella [podcast]. 16 March 2015. [viewed 1 May 2015]. Available from: [https://www.youtube.com/watch?v=w\\_4Z1\\_QfMRU](https://www.youtube.com/watch?v=w_4Z1_QfMRU)

### Radio

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Only use a presenter or contributor's name if the intellectual content of an item can be clearly attributed to them.

PRESENTER SURNAME, First Name or Initials. OR CONTRIBUTOR (if appropriate), Year of release. *Title*. Broadcasting organisation and Channel. Date of transmission.

**Example:** DIMBLEBY, D., 2006. *Any questions?* BBC Radio 4. 4 March 2006.

**Example:** *Today*. BBC Radio 4. 2 February 2015.

**Example:** BENNETT, N., 2015. Discussion. In *Any questions?* BBC Radio 4. 28 February 2015.

## Television Programmes

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*Series title and episode number.* Episode name. Broadcasting organisation and Channel. Full date and if necessary, time of transmission.

**Example:** *Yes, Prime Minister, Episode 1.* The Ministerial Broadcast. BBC 2. 16 January 1986.

**Example:** *News at Ten.* ITV. 27 January 2006. 22:00.

**Example:** THATCHER, M., Interview. In: *Six O'Clock News.* BBC 1. 29 January 1986. 18:23.

## Video

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AUTHOR SURNAME, First Name or Initials. OR BROADCASTER, Year of release. *Programme title*, Series Title (if relevant) [type of medium]. Date of transmission. [viewed date]. Available from: <http://www....>

**Example:** NHS HEALTH SCOTLAND, 2015. *NHS Scotland Smokefree Grounds TV Advert* [video]. 2 March 2015. [viewed 27 April 2015]. Available from: <https://www.youtube.com/watch?v=p5Jbxpg7cAY>

## Music

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COMPOSER SURNAME, First Name or Initials. OR ORGANISATION, Year of release. *Ttitle*, Series Title (if relevant) [type of medium]. Date of transmission. [viewed date]. Available from: <http://www....>

**Example:** PURPLE PLANET MUSIC, 2016. Happy Days [music]. [viewed 22 Sept 2016]. Available from: [www.purple-planet.com/upbeat/4583971257](http://www.purple-planet.com/upbeat/4583971257)

## Example reference list

Some of the references used in this guide have been drawn together to form an example reference list. Please note for legal material you would normally be required to provide separate lists of cases and legislation.

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BRITISH STANDARDS INSTITUTE, 2010. BS ISO 690:2010. *Information and documentation – Guidelines for bibliographic references and citations to information resources*. Geneva, Switzerland: International Organization for Standardization (ISO). [viewed 12 May 15]. Available from: [www.gcu.ac.uk/library](http://www.gcu.ac.uk/library)

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CREME, P. & LEA, M.R., 2008. *Writing at university: a guide for students* [online]. 3rd ed. Maidenhead: Open University Press. [viewed 14 July 2014]. Available from: <http://www.dawsonera.com/>.

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GOAD, C. E., 1898. *Insurance Plan of Campbeltown: Key Plan*. Scale 1:4800. London: Chas E Goad Limited.

GODIN, S., 2014. Does "stationary" matter? [online]. *Seth's Blog*. 04 September. [viewed 09 September 2014]. Available from: [http://sethgodin.typepad.com/seths\\_blog/2014/09/does-stationary-matter.html](http://sethgodin.typepad.com/seths_blog/2014/09/does-stationary-matter.html)

@Guardian, 2014. *Helping students with Asperger's prepare for university life* [@SocietyGuardian](http://gu.com/p/4xb7n/tw) [Twitter]. 09 September. [viewed 13 September 2014]. Available from: <https://twitter.com/guardian/status/509301452175867904>

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NIEMI, H., HARJU, V., VIVITSOU, M., VIITANEN, K., MULTISILTA, J. & KUOKKANEN, A., 2014. Digital Storytelling for 21st-Century Skills in Virtual Learning Environments. *Creative Education*. **5**(9), pp. 657-671.

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WILDING, P.M., 2008. Reflective practice: a learning tool for student nurses. *British Journal of Nursing* [online]. **17**(11), pp. 720-724. [viewed 08 September 2014]. Available from: <http://www.magonlinelibrary.com>

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# Using Reference management software

Reference management software helps you to keep track of your research, create bibliographies or reference lists and share these with others. There are many different reference management products available both free and paid for.

GCU library subscribes to and provides support for [RefWorks](#).

Main features of RefWorks

- RefWorks allows you to import references from most online databases, organise these using folders and create bibliographies for use in your research.
- RefWorks Write-N-Cite allows you to add citations, footnotes and bibliographies to the essay or article as you're writing.
- RefShare allows you to share your folder of references with others - great for collaborative working.

The RefWorks pages on the library website include help with setting up a RefWorks account, learning how to use RefWorks, information on using Write-N-Cite and also support for Alumni access to RefWorks.

**Please note:** When generating a bibliography or reference list using RefWorks make sure you choose the output style for **Harvard British Standard 2010 GCU Library**.

For further help with using RefWorks come to a library drop-in or contact a librarian

<http://www.gcu.ac.uk/library/subjecthelp/contactyourlibrarian/>

## Generating references via other methods

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Some databases and search engines allow users to generate references in a variety of styles at the click of a button. Proquest, the library's Discover search and Google Scholar all have this functionality however you must choose Harvard British Standard 2010 if this style is available. Alternatively you may use a more generic style such as Harvard but be prepared to make significant changes to the reference to bring it in line with the guidance available in this guide.

## **Library contact information:**

**Academic Librarian Team**

Telephone: 0141 331 3333

Web: <http://www.gcu.ac.uk/library/>