

Virtual Power Teams

how to deliver projects faster, reduce cost and develop your organization for the Future!

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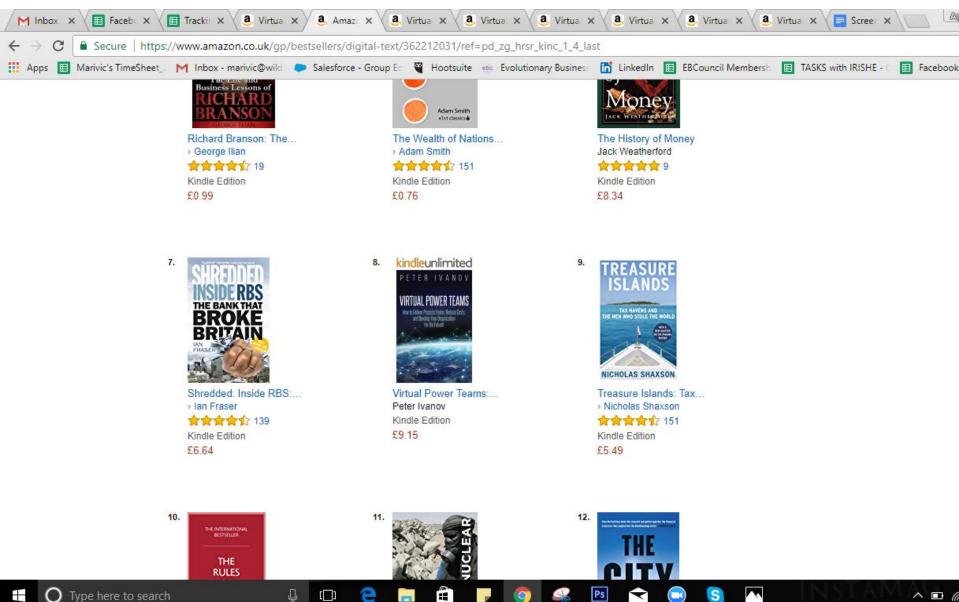




Published in 5 Languages

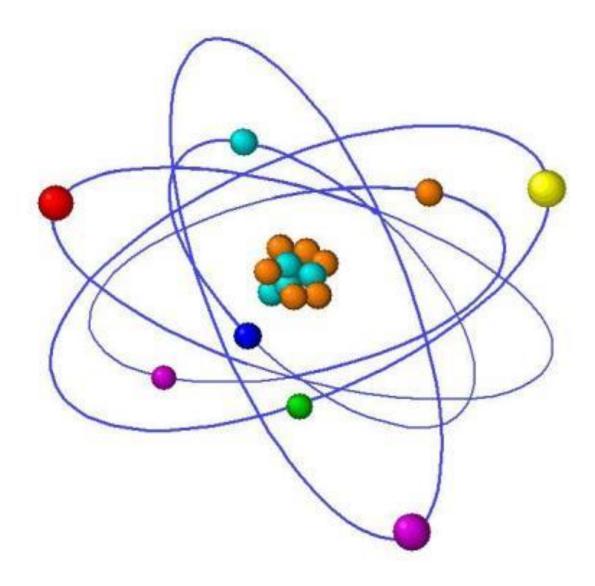


Amazon Top 8 in the UK



Amazon Top 3!







clarity

- 1. Personality in focus
- 2. Strengths matrix
- 3. Interdependant goals





Struktured communication

Forums & Agenda Knowledge Management

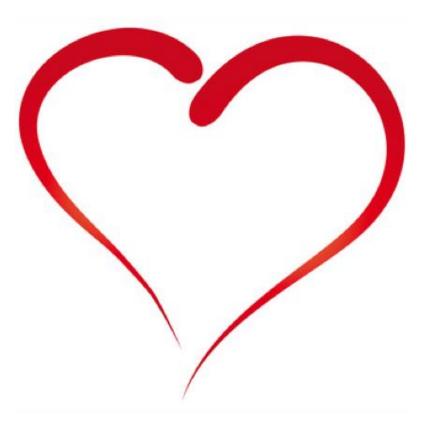
6. Regular Feedback





Virtual culture

- 7. Recognition
- 8. Diversity
- 9. Winning Spirit





Virtual Power Teams

• faster





Virtual Power Teams deliver faster!

15 %

faster project delivery



Virtual Power Teams

BEtter

• faster





Virtual Power Teams deliver Better!





Virtual Power Teams

- Mor
 e
- BEtter
- faster





Virtual Power Teams deliver More!

Enabling the exponential growth of Digital Scale Ups!



Virtual Power Teams

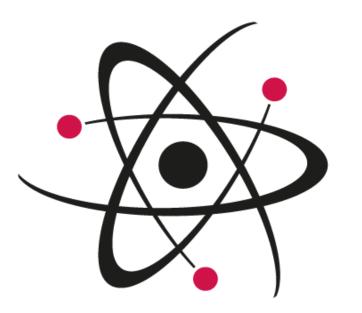
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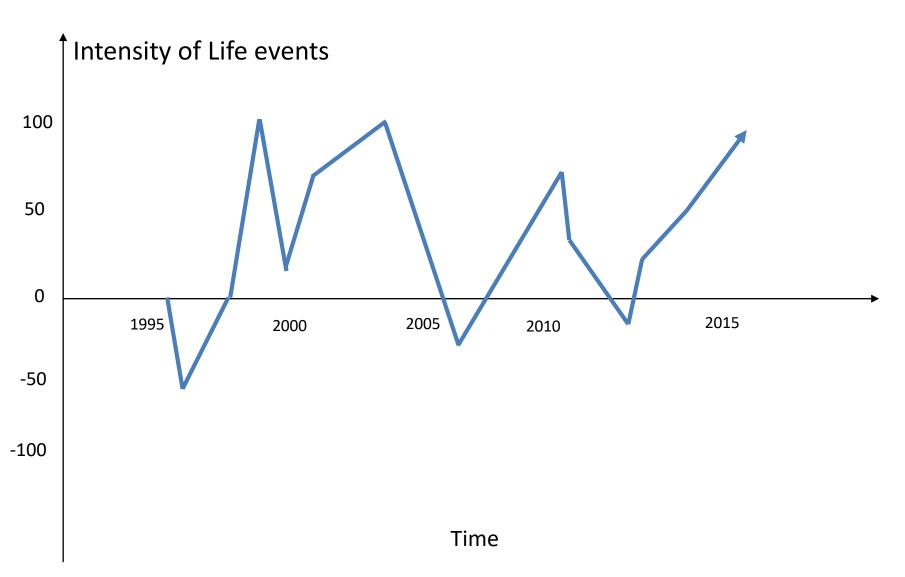




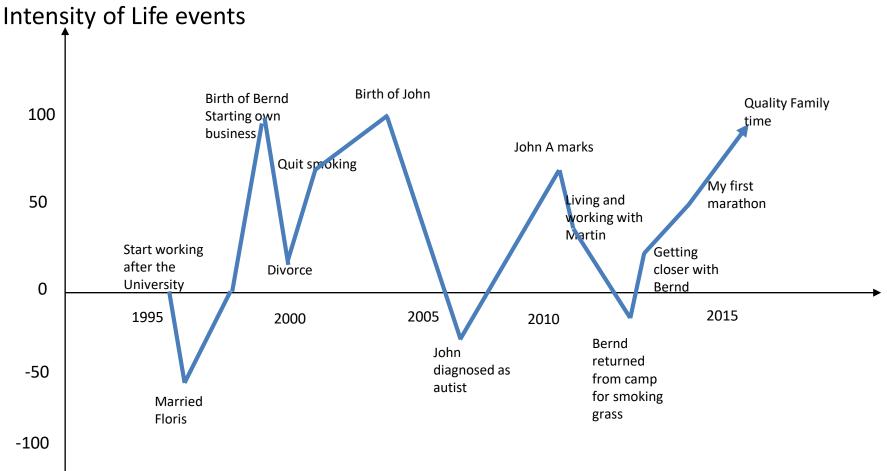


Personality in Focus

Personality in Focus



PERSONAL LIFELINE



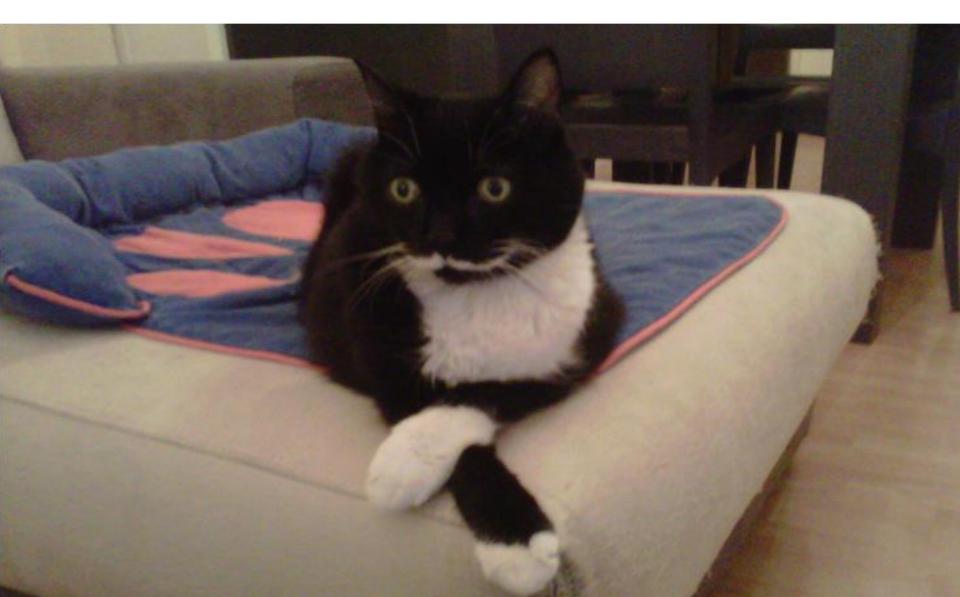


Personality in focus



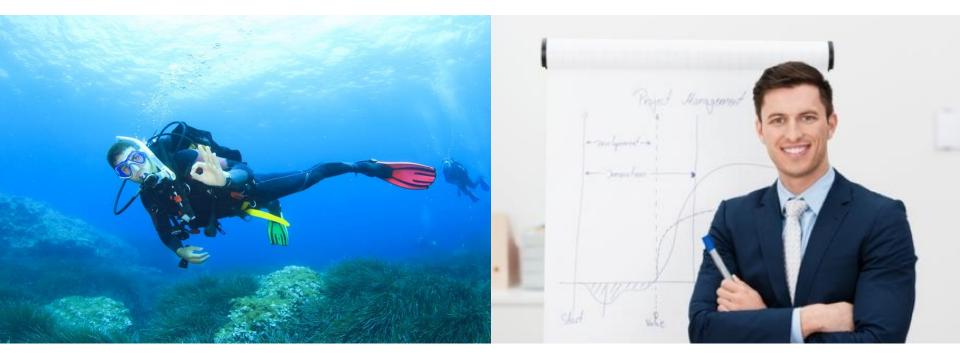


Personality in focus





Personality in focus



Personality + Competence = TRUST







MOOC

- Scope:
- Problem:
 - Intervention:

- 35 000 students
- Drop out rate
- **Online Coaching**

 Result: Revenue **Commitment**, Quality,



your Team – Personalities & Passions?

- Do you know your virtual team's personal interests, passions and strengths?
- How can unique personalities of each team member find expression in the Team?
- How do you sustain interpersonal relationships over time and build on them for team success?



Strengths Matrix





Find your Strengths

- What is easy and fun to do in your job?
- What was your biggest Success?
- What are people asking you for Help?
- If I ask your Best Friend what are your strengths , what would he/she say?
- What is your biggest STRENGTH?
- I think your biggest strength is ...



Strengths Matrix

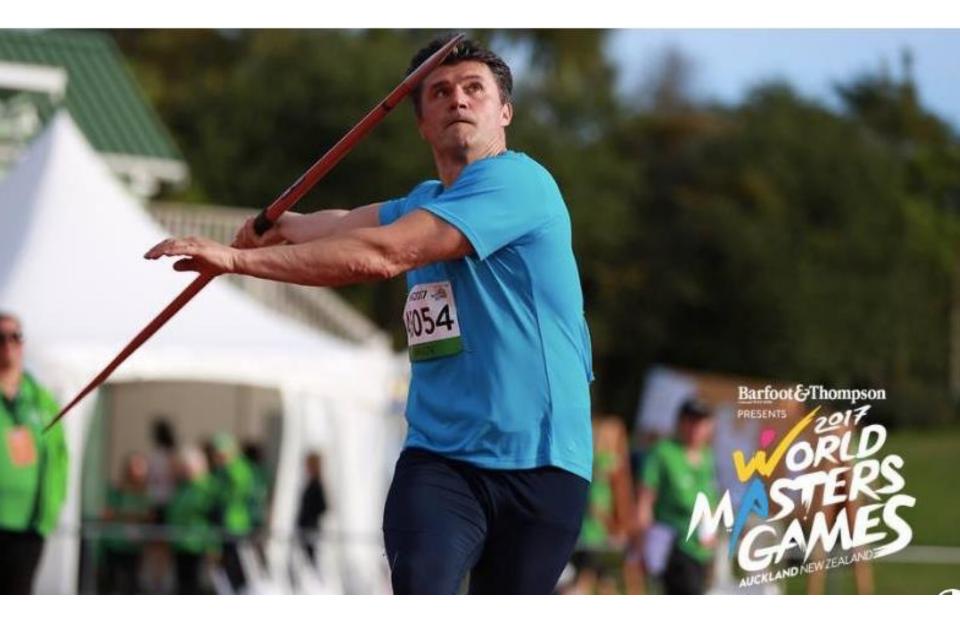
joyQualitygravity





Interdependent goals







Barfoot & Thompson





Interdependent goals



Silhouette

- What turns in your Head?
- What lies on your hearth?
- What are your hands itching for?
- What does your gut feel says?
- What baggage/load chains on your feet?
- What can give you wings?
- What would untie your hands?

Top Opportunities & Hot Issues

SMART Objectives

- Specific
 - What are the key characteristics? What will be different?
- Measurable
 - What is the key metric? How would you know you've achieved it?
- Agreed
 - Who else is impacted? Whose approval do you need?
- Realistic
 - What resources do you need? Who can help you?
- Time bound
 - By when will you achieve it?

Roadmaps

- What are the Key Deliverables?
- What are the Milestones?



Forums & Agenda





- Do you have a **plan for your Team conference** calls?
- How often should you have regular updates for your team?
- How can you raise the level of participation for each team member?



Structured Communication

- Which Forums do you have/need?
- How often?
- Who takes part?
- What is the channel for Urgent communication?
- What is the response time for Urgent response and for Email?



Jean-François Clervoy





VPT=(P+V+I)/S

P = **Personality**

- V = Vision
- I = Intimacy
- S = Self

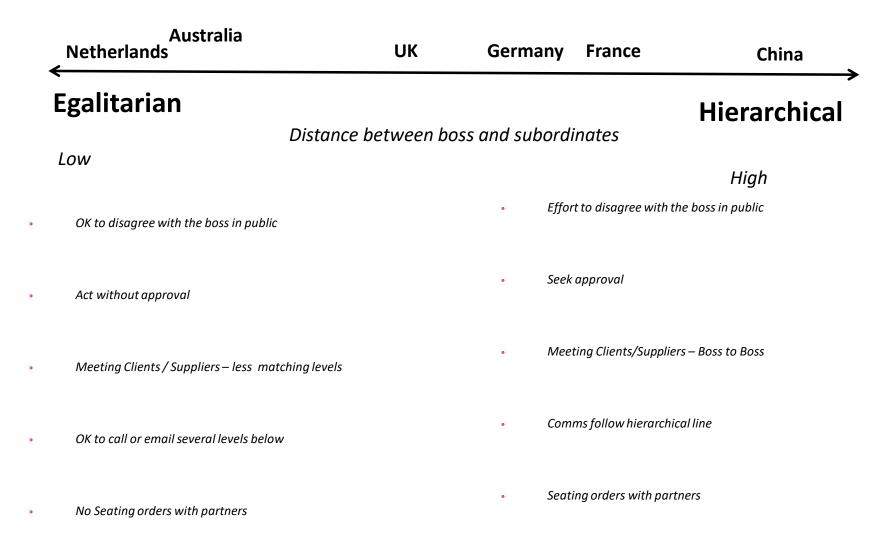
Regular feedback

- Critical feedback
- Performance feedback
- Development plan

Regular feedback

- What are we doing now?
- What is my take away?

Cultures - Leading



Leading - Tips

Australia Netherlands		UK		Germany	France	China
Egalitarian Tips for Egalitarian Manager-hierarchical Team			Tips fo	or Hierarchical	Manager- egalitari	Hierarchical
•	Meeting w/o the Boss		•	Management	by Objectives	
•	Clear instructions on Input and participation		•	Be Facilitator	rather than Supervi	sor
•	The Boss chair the meeting		•	Link Objective	to bonus & reward	
•	Invite people to speak up individually		•	Regular check	– allow for self-ma	nagement
•	Communicate at your level; Cc the Boss ;		•	Dress as the t	eam	
•	Permission to address different levels		•	Rotate chairm	an role on metings	

•

Go direct, avoid cc Boss

• Use Surnames unless agreed otherwise

Cultures - Deciding

	Netherlands	Germany	UK	Fra	ince	China
Conse	ensual					Top Down
			Decisior	n made by		•
Group						
C	ebate (I	Implementation. no more discussion!)		Debate	(Individual Implementation (more discussion, possible altering of decision)
		l Decision		decis	sion	

- Group decision Supervisory Board / Managerial Board
- Individual decision Boss/ President

Consulting all groups

• France – egalitarian but Top Down

 Germany – hierarchical but Consensual

Deciding - Tips

	Netherlands	s Germany	UK	Fra	nce	China
Со	nsensual		Decision n	nade by		Top Down
Gro	oup					
	Debate	Implementation. (no more discussion!)		Debate	(more disci	Individual Implementation ussion, possible altering of decision)
		Decision		decis	sion	
•	Expect decision by the b	0055		•	Build meeting agende	a in advance
	Ready to follow even if I	not everyone consulted		•	Expect decision to tal	ke longer
•	Strive to make decisions	s quick		•	Demonstrate patienc	re & commitment
•	Suggest a vote			•	Cultivate informal co	ntacts
•	Remain flexible decisio	n may change		•	Resist temptation for	quick decisions

			es - Disagreeing					
	France	Germany Netherlands	UK		China			
Confrontational		Av Disagreement & debate		Avoids confrontation				
	Positive				Negative			
•	Disconnect	Idea & Person	•	I	dea & person tightly connected			
•	"Sachlickeit	"/ Objectivity	•		Save face ("mianzi" chinese)			
•	Rational / I	ntellectual exercise	•	I	Protect harmony			
•	Foster crea	tivity	•	0	Safeguarding relationships			

Help eliminate risks

Disagreeing - Tips

France	Germa	ny	UK	China	
<	Neth	erlands	UK	China >	
Confront	ational			Avoids confrontation	
.		Disagreem	ent & debate		
Positive	•	Ask for input in advance		Negative	
	•	Boss avoids giving opinic	on first		
	•	Brainstorm – use "post it	t" anonymously		
	•	Informal pre-meeting – 1	1-2-1 pre calls		
	•	Use the meeting just to s	stamp the decision		
	•	Humor and humility			
	•	Clarify meeting expectat	ions		

• A) make quick decisions, B) Have fruitful debate C) Formal stamp



Global FMCG

- Scope:
- Problem:
- Intervention:

- Project revenue €1bln
- Intercultural issues
- 1 day workshop

• Result:

Team Vision & Culture

Team Culture

• What is the <u>optimal position</u> for your Team on the scale?

• What are the <u>advantages</u> of the chosen position?

 What can I do to <u>bridge the gap</u> between the cultures distant from the optimal team position?

• What can the Leader do in order to enable the chosen position?

Knowledge Management

- Static content
 - Budgets
 - Baseline Plans
- Dynamic content Discussion!
 - Closed FB group Like , Comment functionality
- What are the Top 5 Topics/ Knowledge areas
- Who are the right Curators / Custodians
 - Link to Strengths



winning spirit





winning spirit





- What prize will be a hot magnet for your Team?
- What tangible Tokens can you use?



your Team – Prize?

- Does your team have Prizes for extraordinary achievements?
- What event, travel destination or recognition of success would **inspire your Team** to go that extra mile?
- How can you creatively report your Collective Goal progress?



Virtual Team - Gravity

- Promote personality
- Empowerment
- Interdependent Goals
- Structured Comms
- Winning spirit

Be Fit for the Virtual Future!

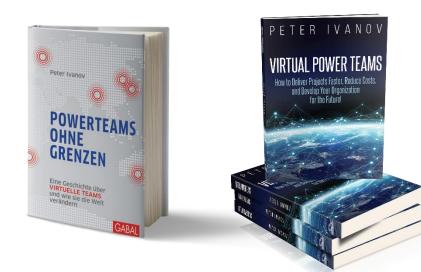
Feedback

- How do I feel?
- What was my highlight?
- What will I implement in my Team?

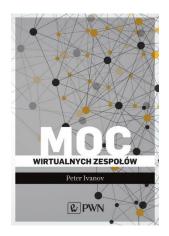


How to build your Virtual Power Team?

- Keynote LIVE or ONLINE!
- VPT Foundation 2 days
- VPT Mastery 10 Days over 1 year!
- Certified VPT Master











"If you dream alone, this is just a dream.

If people dream together this is the beginning of a new reality"

John Lennon



Thank You !

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