



1

## Contents

- Burke's theorem
- Open queueing networks
- Closed queueing networks

### **M/M/1**

- Customers arrive according to a Poisson process at rate  $\lambda$ 
  - IID inter-arrival times
  - exponential inter-arrival time distribution with mean  $1/\lambda$
- Customers are served by 1 server
  - IID service times
  - exponential service time distribution with mean  $E[S] = 1/\mu$
- There are ∞ customer places in the system



#### **Departure process**

- A(t) = number of arrivals until time t= arrival process
- B(t) = number of departures until time t= departure process

 $A(t) \coloneqq \max\{i : \alpha_i \le t\}$  $B(t) \coloneqq |\{i : \beta_i \le t\}|$ 

• X(t) = number of customers at time t = queue length process

 $X(t) \coloneqq A(t) - B(t)$ 



## Burke's theorem

• Theorem:

Consider a stationary M/M/1 queue ( $\rho < 1$ ).

- (i) The departure process B(t) is a Poisson process at rate  $\lambda$ .
- (ii) For any *t*, the queue length X(t) at time *t* is independent of the departure process (B(s); s < t) prior to time *t*.
- The result can be proved by a reversibility argument, see Kelly (1979)



### Tandem queue

- Customers arrive according to a Poisson process at rate  $\lambda$
- There are M single-server queues in tandem
  - departure process  $B_i(t)$  of queue *i* is the arrival process  $A_{i+1}(t)$  of queue *i*+1
  - independent and exponentially distributed service times  $S_i$  in each queue *i* with mean  $E[S_i] = 1/\mu_i$
- Let  $\rho_i$  denote the load in queue *i* defined by

$$\rho_i \coloneqq \frac{\lambda}{\mu_i}$$



## **Steady-state queue length distribution**

- Let  $N_i(t)$  denote the number of customers in queue *i* at time *t*
- Corollary:

Consider a tandem queue. If  $\rho_i < 1$  for all *i*, then the system is stable and the steady-state queue length distribution is

$$P\{N_1 = n_1, \dots, N_M = n_M\} = \prod_{i=1}^M (1 - \rho_i) \rho_i^{n_i}$$

Note: Both queues behave as independent M/M/1 queues



## Contents

- Burke's theorem
- Open queueing networks
- Closed queueing networks

#### Jackson network

- Open network of *M* single-server queues
- Arrivals from outside to queue *i*:
  - independent Poisson process at rate  $\lambda p_{0,i}$
- Service times in queue *i*:
  - IID exponentially distributed with mean  $E[S_i] = 1/\mu_i$
- Moving from queue *i* to queue *j*:
  - after service completion with probability  $p_{i,i}$
- Departures to outside from queue *i*:
  - after service completion with probability  $p_{i,0}$

$$\sum_{i=1}^{M} p_{0,i} = 1$$
$$\sum_{j=0}^{M} p_{i,j} = 1$$
$$\sum_{i=1}^{M} p_{i,0} > 0$$



Assumption: Routing probabilities are such that each customer eventually leaves the network.

## **Queue length process**

Denote

 $N(t) = (N_1(t), \dots, N_M(t))$ 

where  $N_i(t)$  refers to the total number of customers in queue *i* at time *t* 

Process N(t) is an irreducible Markov process with state space

$$S = \{ n = (n_1, \dots, n_M) \mid n_i \in \{0, 1, 2, \dots\} \}$$

and transition rates

$$q(n, n + e_i) = \lambda p_{0,i}$$
$$q(n + e_i, n + e_j) = \mu_i p_{i,j}$$
$$q(n + e_i, n) = \mu_i p_{i,0}$$



#### Flow conservation equations

- Let  $\theta_i$  denote the average rate at which customers leave queue *i*, (i.e., throughput)
- Single-server queue *i* is stable if and only if

 $\theta_i < \mu_i$ 

• For a stable system, the  $\theta_j$  clearly satisfy the following flow conservation equations (FCE) for any *j*:

 $\theta_j = \lambda p_{0,j} + \sum_{i=1}^M \theta_i p_{i,j}$ 

- This is a linear system of equations with a unique solution
- By summing up all (FCE) equations, we get

$$\lambda = \sum_{i=1}^{M} \theta_i p_{i,0}$$



Note that (FCE) equations do not depend on the service rates  $\mu_i$ .

## Stability

 Proposition: Consider a Jackson network. The system is stable if and only if the θ<sub>i</sub> uniquely determined from the flow conservation equations (FCE) satisfy

$$\rho_i \coloneqq \frac{\theta_i}{\mu_i} < 1 \quad \text{for all } i$$



It follows that, in a stable system, the throughputs  $\theta_i$  do not depend on the service rates  $\mu_i$ . •

•

## Jackson's theorem (1)

Theorem: Consider a stable Jackson network. The steady-state distribution of process N(t) is

 $P\{N=n\} = \prod_{i=1}^{M} (1-\rho_i)\rho_i^{n_i}$ 

• This result is known as Jackson's theorem

Note: In steady state, all queues behave as independent M/M/1 queues

• Note also that for any *i*, we have the following recursive equation:

 $P\{N = n + e_i\} = P\{N = n\}\rho_i$ 



### Jackson's theorem (2)

٠

 Corollary: Consider a stable Jackson network. The steady-state queue length N<sub>i</sub> of queue *i* satisfies

$$P\{N_i = n_i\} = (1 - \rho_i)\rho_i^{n_i}$$

 $E[N_i] = \frac{\rho_i}{1 - \rho_i}$ 

 Let X(t) denote the total number of customers in the whole network at time t,

 $X(t) = N_1(t) + \dots + N_M(t)$ 

• Let *X* and *T* denote the steady-state variables for the total number of customers in the whole network and the time that a customer spends in the whole system, respectively.

Corollary: For a stable Jackson network,  $E[X] = \sum_{i=1}^{M} \frac{\rho_i}{1-\rho_i}$ 

$$E[T] = \sum_{i=1}^{M} \frac{\theta_i}{\lambda} \frac{1}{\mu_i - \theta_i}$$

• Note that  $\theta_i / \lambda$  can be interpreted as the mean number of visits to queue *i* 

#### **Arrival theorem**

 Let N\* denote the steady-state variable describing the state of the system seen by a customer entering any queue (with the entering customer excluded).

• Theorem:

Consider a stable Jackson network. The steady-state distribution seen by a customer entering any queue is the same as the steady-state distribution of the Markov process N(t),

$$P\{N^* = n\} = P\{N = n\}$$



• This result is known as the arrival theorem for Jackson networks

## Contents

- Burke's theorem
- Open queueing networks
- Closed queueing networks

#### **Gordon-Newell network**

- Closed network of *M* single-server queues
- No arrivals from outside but a fixed number of customers denoted by K
- Service times in queue *i*:
  - IID exponentially distributed with mean  $E[S_i] = 1/\mu_i$
- Moving from queue *i* to queue *j*:
  - after service completion with probability  $p_{i,i}$
- No departures to outside

$$\sum_{j=1}^{M} p_{i,j} = 1$$



Assumption: Routing probabilities are such that each customer finally visits each queue.

## **Queue length process**

Denote

 $N(t) = (N_1(t), \dots, N_M(t))$ 

where  $N_i(t)$  refers to the total number of customers in queue *i* at time *t* 

• Process N(t) is an irreducible Markov process with a finite state space

$$S_{K} = \{n = (n_{1}, \dots, n_{M}) \mid n_{1} + \dots + n_{M} = K; \\ n_{i} \in \{0, 1, 2, \dots\} \}$$

and transition rates

$$q(\tilde{n} + e_i, \tilde{n} + e_j) = \mu_i p_{i,j}, \quad \tilde{n} \in S_{K-1}$$

#### • Note:

The system is always stable and process N(t) has a unique equilibrium distribution



### Flow conservation equations (1)

- Let  $\theta_i$  denote the average rate at which customers leave queue *i*, (i.e., throughput)
- The  $\theta_j$  clearly satisfy the following flow conservation equations (FCE) for any *j*:

 $\theta_j = \sum_{i=1}^M \theta_i p_{i,j}$ 

• This is a linear system of equations with multiple solutions: for any constant *c*, these equations are solved by the vector

 $(c\theta_1,\ldots,c\theta_M)$ 



Note that (FCE) equations do not depend on the service rates  $\mu_i$ .

## Flow conservation equations (2)

• Let

 $(\hat{\theta}_1, \dots, \hat{\theta}_M)$ 

be any non-zero solution of the flow conservation equations (FCE), and denote

$$\hat{\rho}_i \coloneqq \frac{\hat{\theta}_i}{\mu_i} \quad \text{for all } i$$

• Note that there is  $\hat{c}$  such that

$$\hat{\theta}_i = \hat{c} \,\theta_i$$
 for all  $i$ 



It follows that the values  $\hat{\theta}_i$  do not depend on the service rates  $\mu_i$ .

#### **Gordon-Newell theorem**

• Theorem: Consider a Gordon-Newell network. The steady-state distribution of process N(t) is  $P\{N = n\} = \frac{1}{\hat{G}_K} \prod_{i=1}^M \hat{\rho}_i^{n_i}$ 

where

$$\hat{G}_K \coloneqq \sum_{n' \in S_K} \prod_{i=1}^M \hat{\rho}_i^{n_i'}$$

This result is known as the Gordon-Newell theorem

#### • Note:

In steady state, the queues are not independent but the steady-state probability is still of product-form.



#### Arrival theorem (1)

- Let N\* denote the steady-state variable describing the state of the system seen by a customer entering any queue (with the entering customer excluded).
- Note that

 $N^* \in S_{K-1}$ 

• In addition, let  $\widetilde{N}$  denote the steady-state number of customers in the corresponding Gordon-Newell network where there are K-1 customers (instead of K),

 $\tilde{N} \in S_{K-1}$ 

• Note that, for any *i*, we have

$$P\{N = \widetilde{n} + e_i\}\hat{G}_K = P\{\widetilde{N} = \widetilde{n}\}\hat{\rho}_i\hat{G}_{K-1}$$



## Arrival theorem (2)

• Theorem:

Consider a Gordon-Newell network. The steady-state distribution seen by a customer entering any queue is the same as the steady-state distribution of the Markov process  $\widetilde{N}(t)$ ,

$$P\{N^* = \widetilde{n}\} = P\{\widetilde{N} = \widetilde{n}\}$$

• This result is known as the arrival theorem for Gordon-Newell networks



#### Mean value analysis (MVA)

- Let  $\overline{N}_i(k)$  denote the steady-state mean number of customers in queue *i* in a corresponding Gordon-Newell network where there are *k* customers.
- In addition, let  $\overline{T}_i(k)$  denote the steady-state mean value of the time that a customer spends in queue *i* during one visit in such a network.
- Finally, let *θ<sub>i</sub>(k)* denote the throughput of queue *i* in such a network.
- The following result gives a recursive method, known as Mean Value Analysis (MVA), to calculate these steady-state mean values

#### • Theorem:

For a Gordon-Newell network, we have the following recursive formulas for the steady-state mean values:

$$\overline{T}_{i}(k) = (1 + \overline{N}_{i}(k-1))\frac{1}{\mu_{i}}$$

$$\overline{N}_{i}(k) = \frac{k\hat{\theta}_{i}\overline{T}_{i}(k)}{\sum_{j=1}^{M}\hat{\theta}_{j}\overline{T}_{j}(k)}$$

$$\theta_{i}(k) = \frac{\overline{N}_{i}(k)}{\overline{T}_{i}(k)}$$
with initial value
$$\overline{N}_{i}(0) = 0$$

# Summary

- Burke's theorem
  - M/M/1, Poisson departure process, reversibility, tandem queue, independent M/M/1 queues, product-form steady-state distribution
- Open queueing networks
  - Jackson network, FCE, stability, Jackson's theorem, independent M/M/1 queues, product-form steady-state distribution, SBE, arrival theorem
- Closed queueing networks
  - Gordon-Newell network, FCE, Gordon-Newell theorem, product-form steady-state distribution, SBE, arrival theorem, MVA