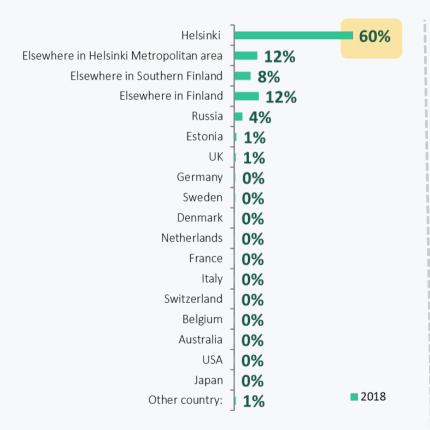
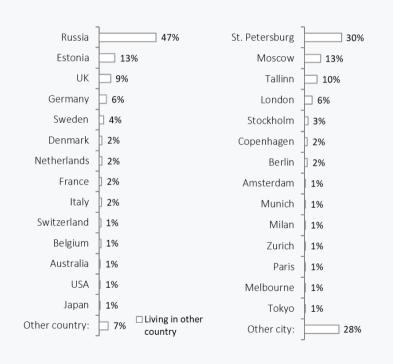


Flow Festival 2018 Event Survey



Place of residence





Total N=5639

N=5639

Visitors living in Helsinki N=3362

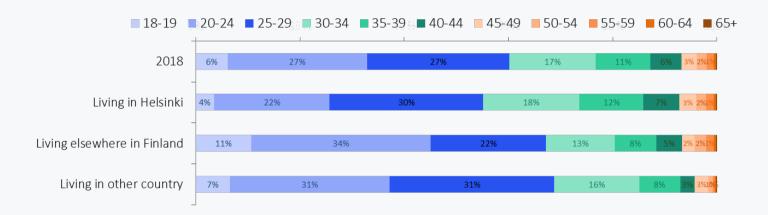
Visitors living elsewhere in Finland
N=1807

Visitors living in other country

N=470

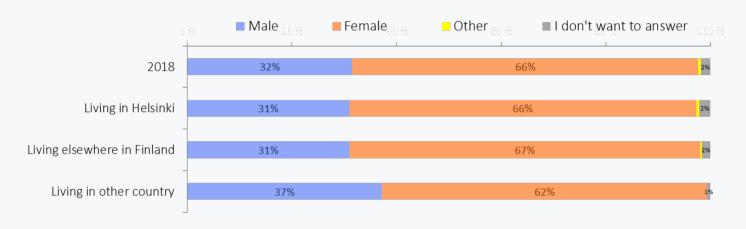


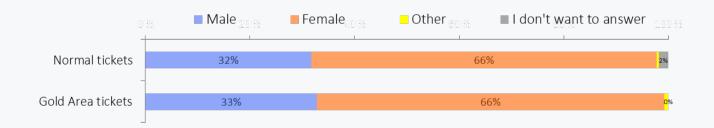
Age



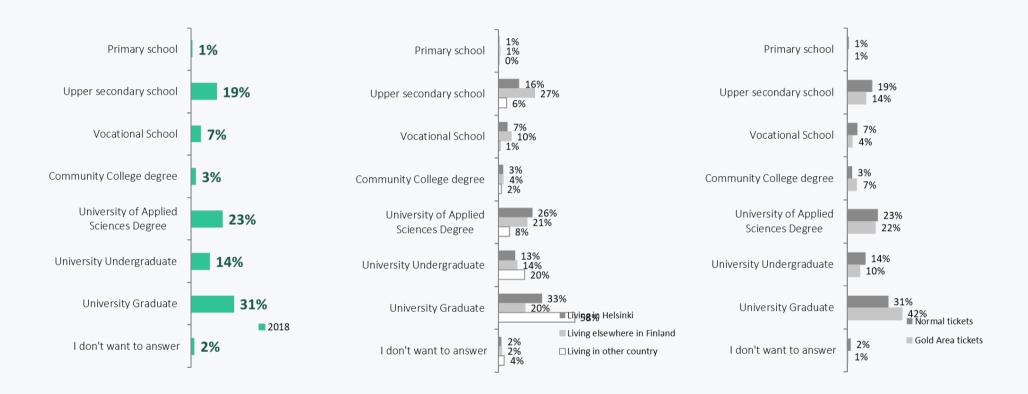


Gender





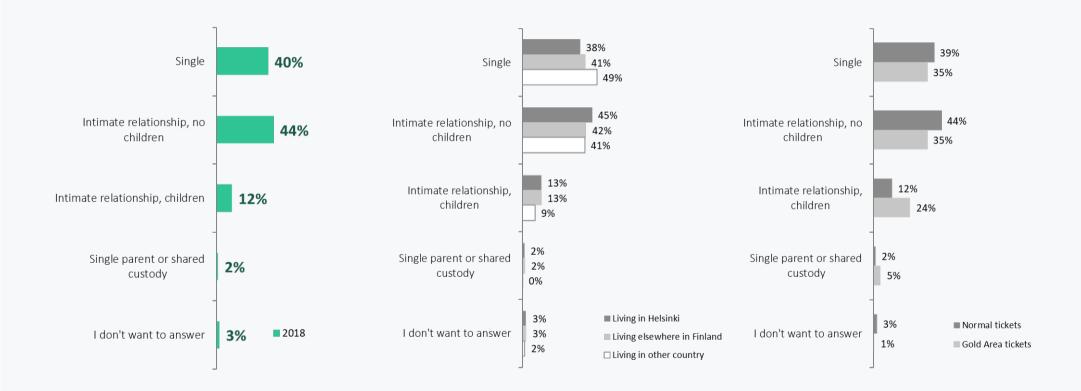
Educational background



Occupation

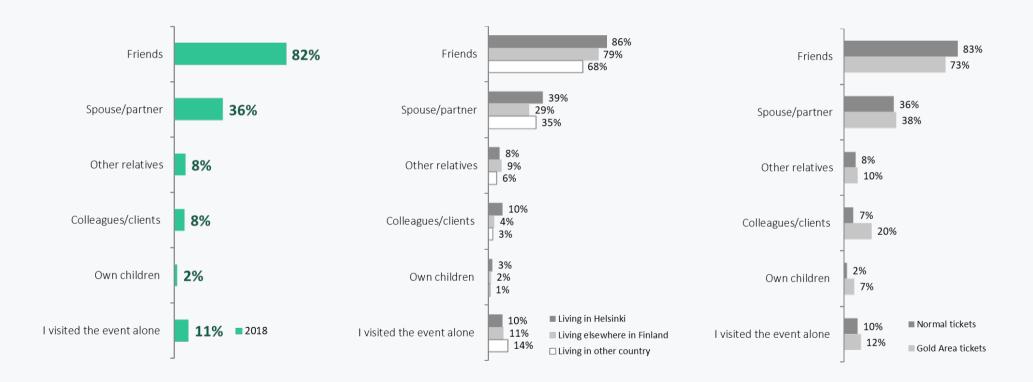


Marital status



Attending the Flow Festival

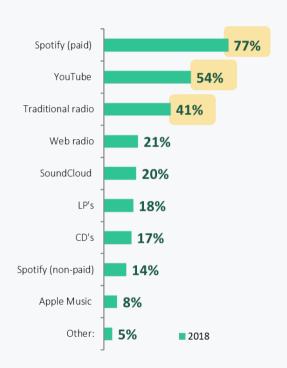
"With whom did you visit the event? - You can pick multiple alternatives"

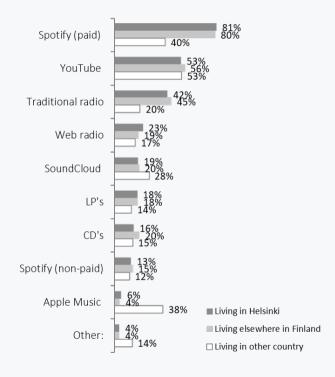


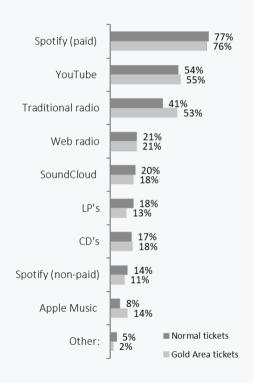


Music listening habits

"Which of the following do you use regularly when listening music?"



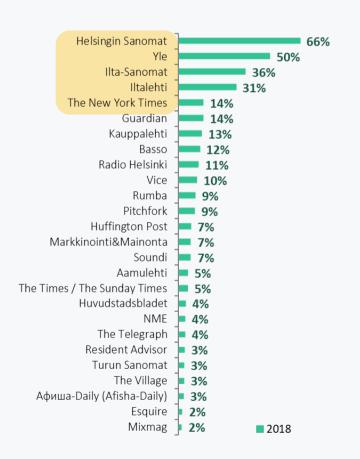


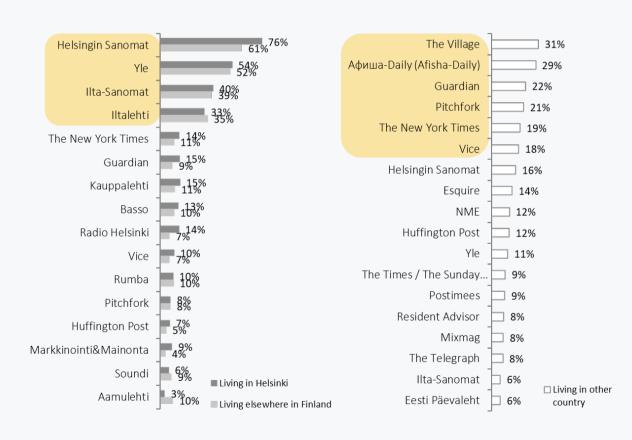




WEB-medias

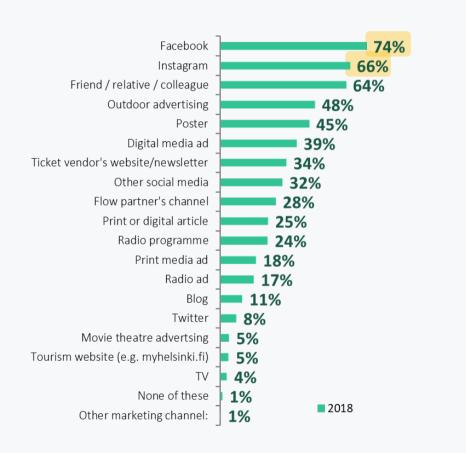
"Which of the following web medias do you follow?"

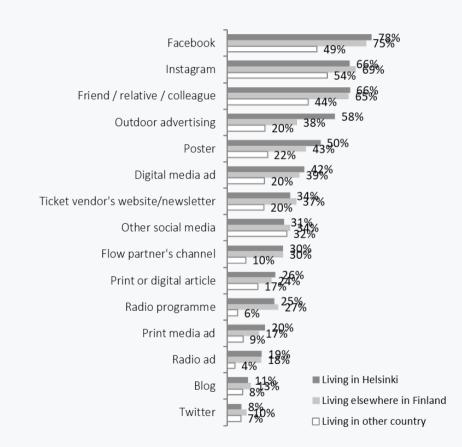




Flow Festival marketing

"Where did you notice marketing or publicity about the Flow Festival 2018? - Please choose all sources that reached you"

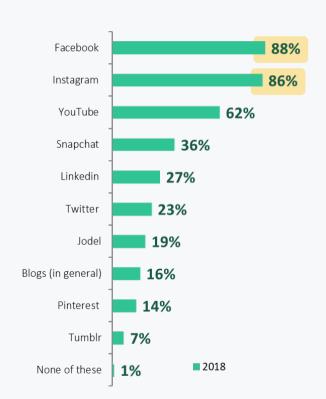


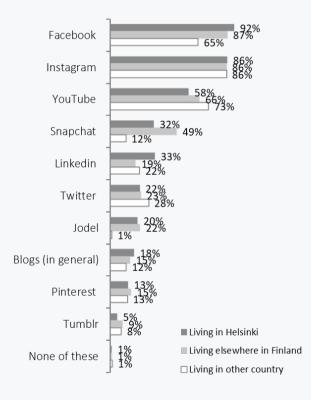


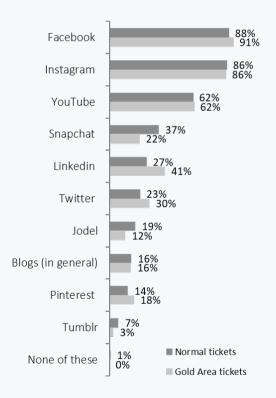


Social media usage

"Which of the following services listed below do you use **on a weekly basis**?"



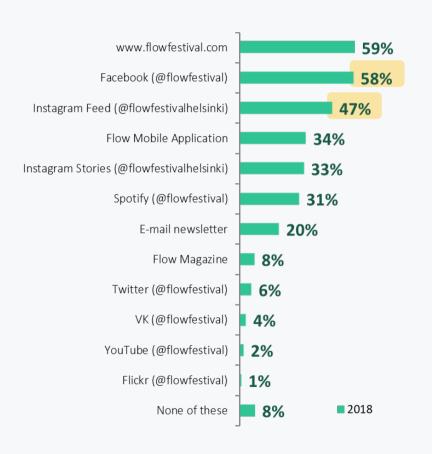


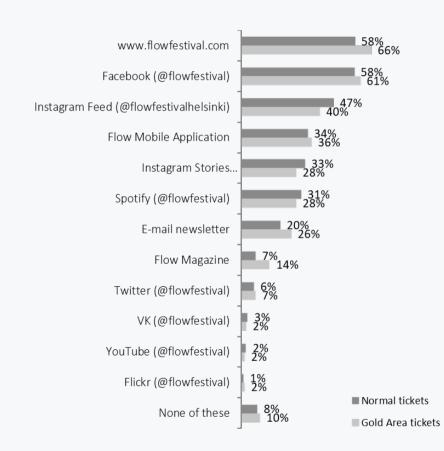




Flow Festivals' channels

"Which of the Flow Festivals' communication channels did you follow/use?"

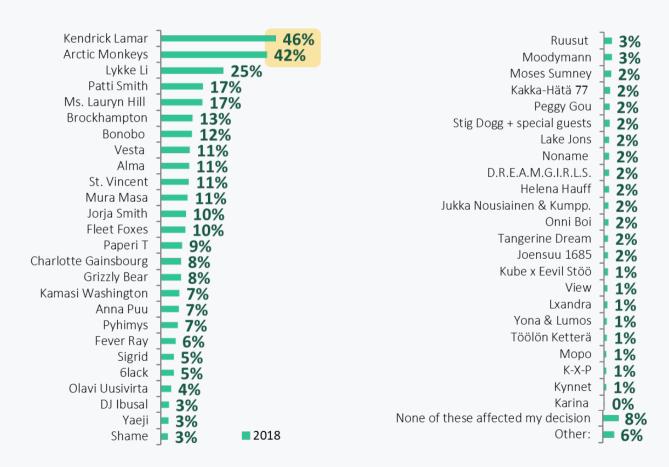






TOP-artists

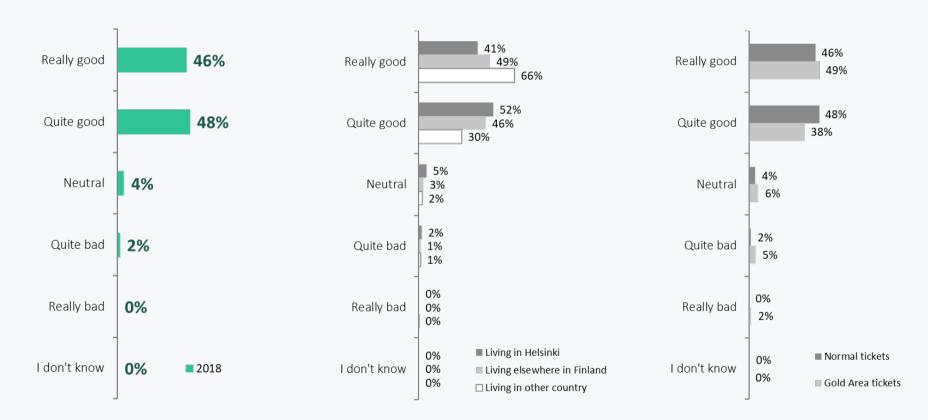
"Please choose the TOP 5 artists you came to see at 2018 Flow Festival"



2018

Overall opinion

"Let us know you enjoyed the festival. How was the festival as a whole?"



"What features in the Helsinki area have surprised you positively?"

"Very green area, the architecture is nice and the fact that you can drink tap water is amazing." "Finnish gulf shore, proximity to water, suomenlinna fortress, a lot of supermarkets, drinking tap water" "The architecture of the city is very interesting, a walk around the city with no aim is quite a sightseeing itself."

"I really liked street art. it is everywhere: on buildings, asphalt, switchboards And also I liked that you can find a place for separate waste collection!" "Helsinki City Bikes, public transportation in general, bike lanes/paths (bike friendly athmosphere), 24/7 open supermarket, public toilets" "I've never been to Kiasma before and was shocked it's so close to the city center"

"Locals were very kind and fun. Loads of second hand stores, which is nice."

"The cleanliness of the city, and how much more vegan foods are available:)"

"Very well organized public transport system"

"The city overall is beautiful and surprisingly calm for such a large city."

"It's quiet and calm city for a capital.
Well organized and clean. The city has
really good bicycle traffic system. It
allows you to travel fast across the city.
Best coffee was served at Cafe Regata."

"New Amos Rex building."

"Suvilahti area and Suvilahti DIY area, Helsinki downtown." "The massive variety of ice cream."



"What features in the Helsinki area have surprised you <u>negatively</u>?"

People littering on the streets, including festival area, which is for me surprisingly discords with Finnish live style and values.

"Hard to buy transport ticket if you dont have internet. Not possible to pay cash in the ticket machine. We had to walk without transport.:)" "A lot of litter everywhere. It was really bad surprise. I always thought that Helsinki is very clear city."

"Seems to be not enough bike lanes or unclear hike lanes"

"Tram tickets were difficult to buy from the machine" "Used sigarets on the streets"

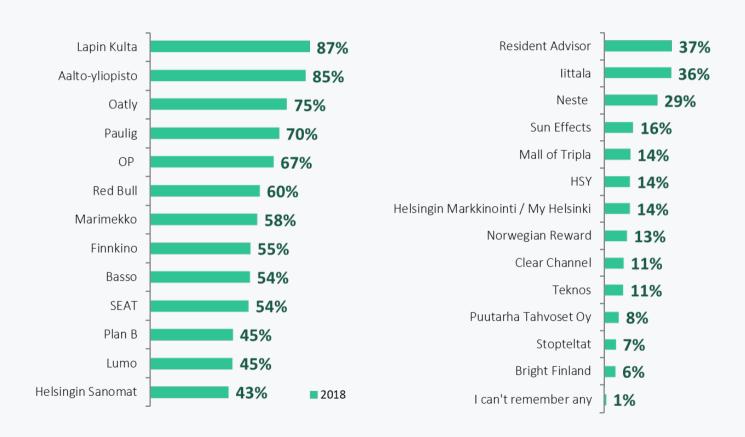
"I haven't found any tasty cafe in Helsinki, but it's not really a problem, because you have wide choice in groceries" "You can't buy a tram ticket from the driver? What?:)))"

"There were many real "Manneken Pis" (guys taking a piss in the street). It was quite dirty near the Central Railway Station."

"About 90% of people we encountered were superfriendly and helped us out whenever we needed it. However the other 10% were super drunk people and alcoholics harrassing us." "Sörnäinen was full of trash. buying tram tickets was a hassel." "The bad behavior by many of the youngerfans at FLOW this year"

Awareness of the Flow partners

"Please choose all the brands and organizations you saw at the event or in Flow Festival's communication"



TOP 10 avg: 67 %

Benchmark:

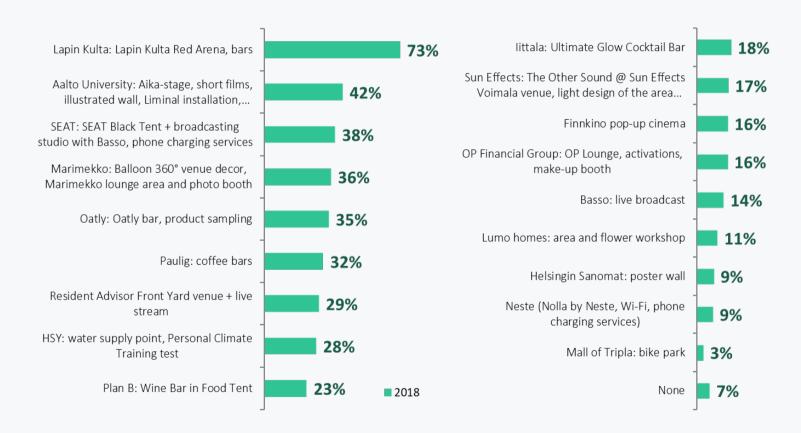
Music- and culture events in Finland: 33 %

N=5639



Partner activities

"Which sponsor activities or services did you familiarize in the event?"

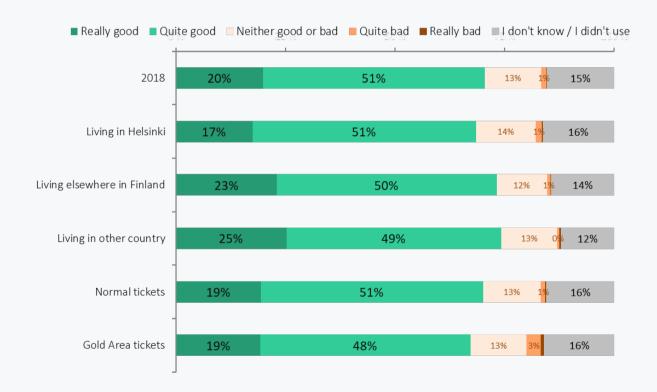


N=5639



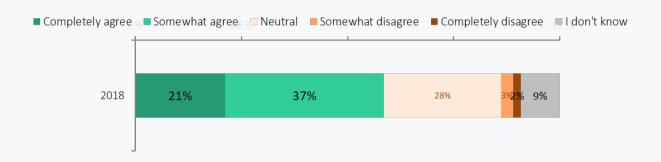
Partner activities

"Please evaluate the sponsor activities and services"



Effectiveness of sponsorships

"I feel more positive towards companies which sponsors the Flow Festival"



Completely + Somewhat agree

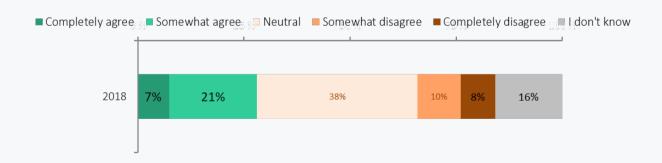
Flow Festival 2018:

59 %

Benchmark:

Music- and culture events: 39 %

 $\hbox{\it ``l'm more likely to prefer Flow Festival sponsors when I'm doing buying decisions''}$



Flow Festival 2018:

28%

Benchmark:

Music- and culture events: 19 %

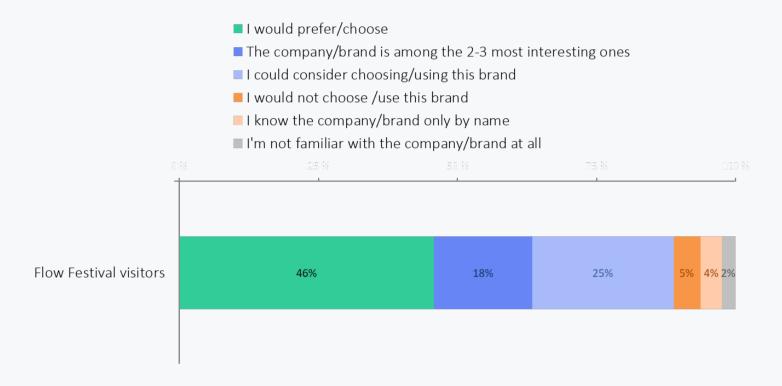


Brand relationship — Lapin Kulta

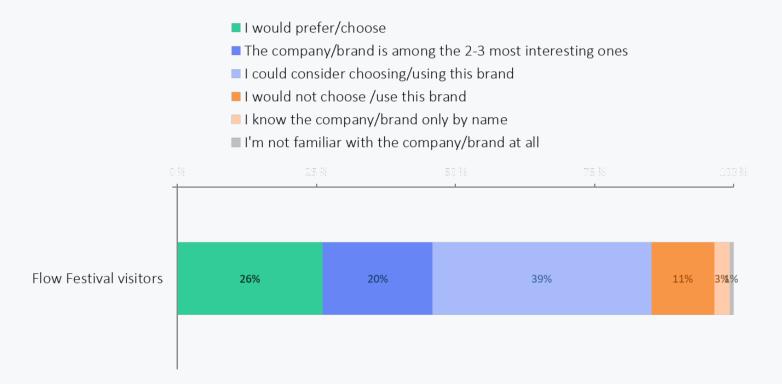


5% 1%

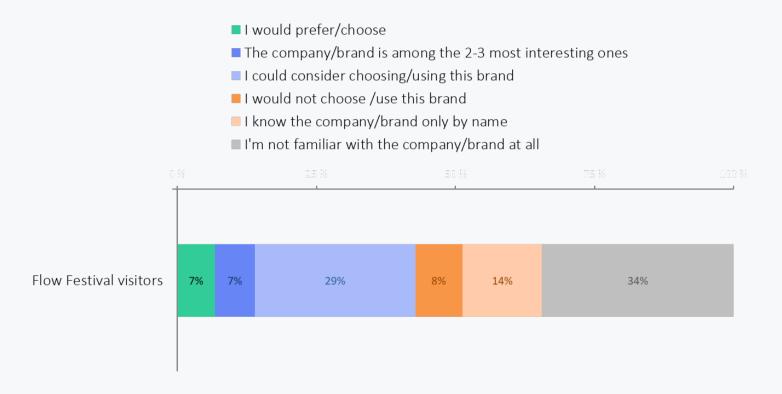
Brand relationship — Oatly



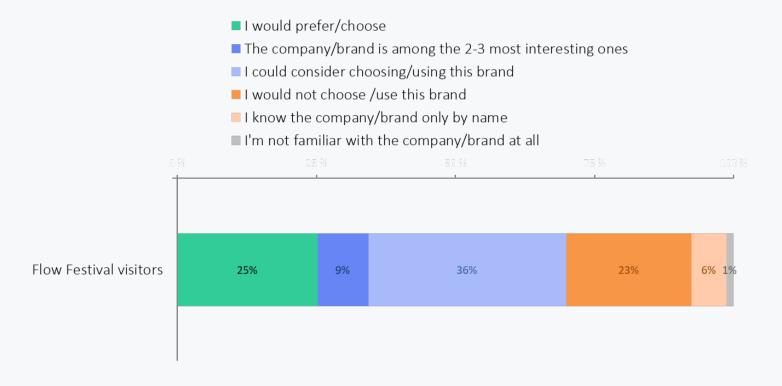
Brand relationship - Paulig



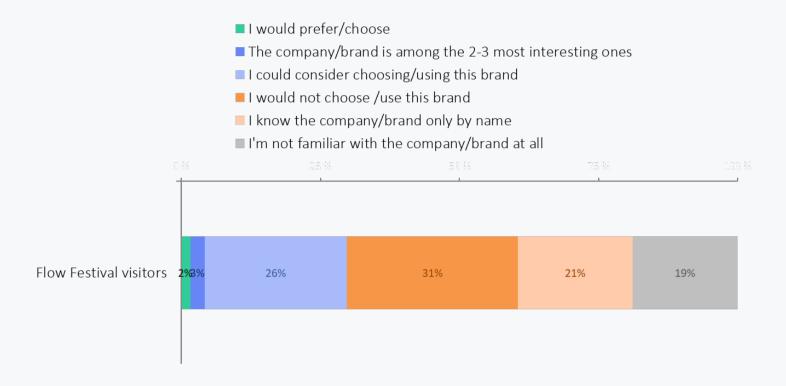
Brand relationship - Plan B



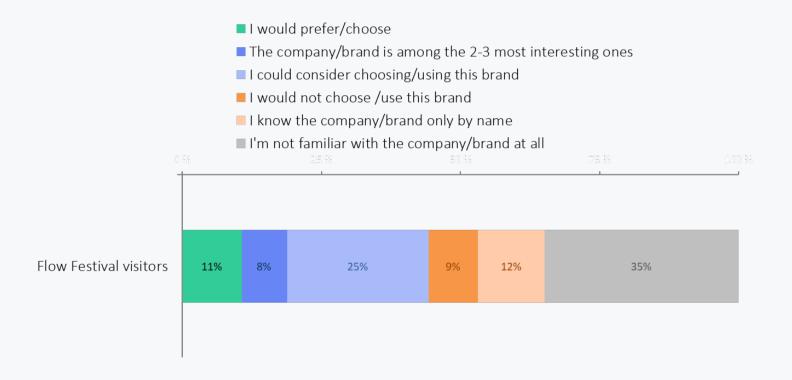
Brand relationship - OP



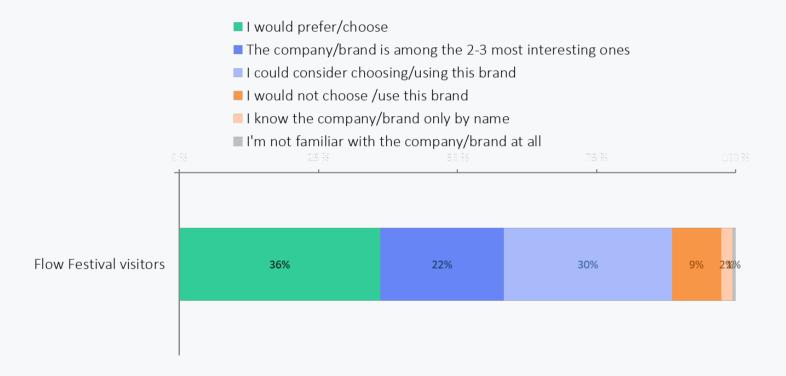
Brand relationship — SEAT



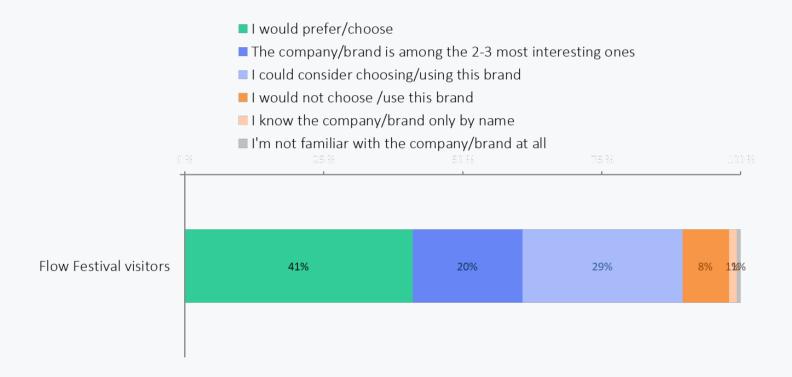
Brand relationship - Norwegian Reward



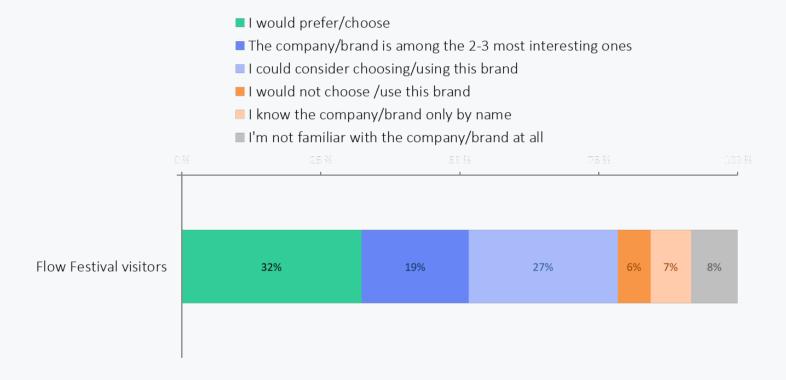
Brand relationship – Marimekko



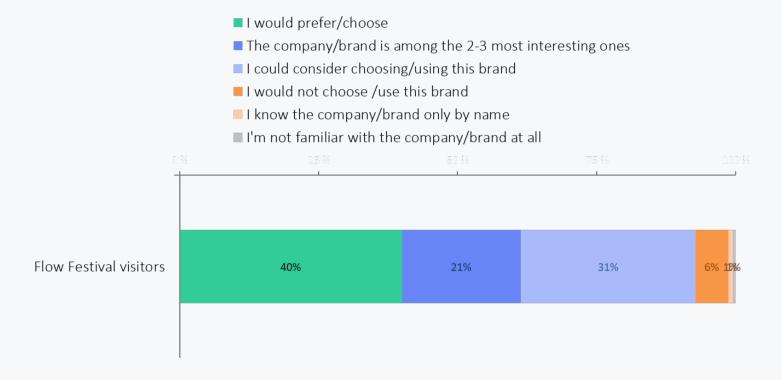
Brand relationship — Helsingin Sanomat



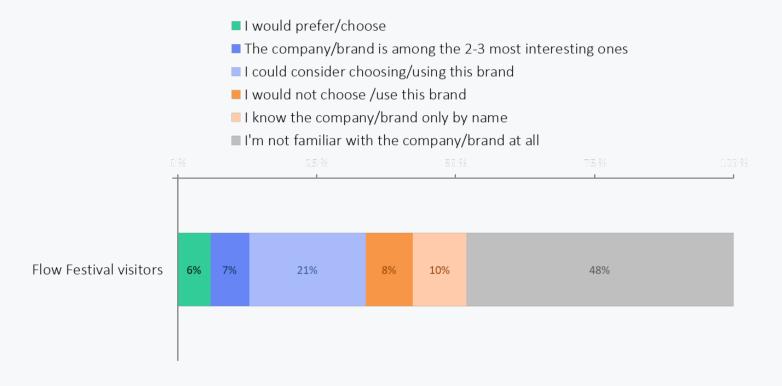
Brand relationship — Basso



Brand relationship — Finnkino



Brand relationship — Lanson



Brand relationship - Neste / NesteMY

