How does the teaching situation look from the student's perspective? Is the environment inspiring?

Are they open to interact? Is it easy to them to talk about their opinions and the topic? What are they asking from the teacher and peers?

What are their objectives, needs and motives? What makes them happy and satisfied?

Where do they get their information? Who are they listening to? (peers, teacher, assistant, employer..) Is it easy to hear-follow teaching?

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https://www.qminder.com/customer-empathy-map/