

#### A Semi-Markov decision problem for proactive and reactive transshipments between multiple warehouses

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#### **Overview**

- Set of warehouses & set of markets
- Warehouses sell a single specialized, low demand rate product in small quantities
  - Expensive spare parts, aerospace equipment, military equipment, ...



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### **Overview**

- Set of warehouses & set of markets
- Warehouses sell a single specialized, low demand rate product in small quantities
  - Expensive spare parts, aerospace equipment, military equipment, ...
- Markets can be understood as market areas, i.e. the locations where the warehouses ship the products



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### **Problem statement**

- Depending on the inventory levels of each warehouse and the current demand at each market, where should we ship the products from?
- Goal: minimize expected costs
  in the long run



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# Markets & warehouses: Details





- Set of markets  $m \in M$ , set of warehouses  $r \in R$
- Markets place orders for the product, warehouses ship the product to the markets
- Time is continuous
  - Orders arrive at random time instants
  - Shipments take time





#### **Base warehouses**

- Each market *m* has a **base warehouse** *w*(*m*) associated with it
- The base warehouse serves the market without additional costs
  - Delivery costs are included in the unit replenishment cost





### **Available warehouses**

- Each market *m* also has a set of **available** warehouses *W<sub>m</sub>* from which deliveries can be made
- This is because some warehouses do not meet service time requirements





## **Transshipments**

- If a market is served (item is shipped to meet demand) from a warehouse which is not the base warehouse, this is considered a transshipment
- A transshipment from warehouse r to market m has an additional shipment cost t<sub>mr</sub>





## **Transshipments**

- Transshipment policies:
  - Reactive
    - TS only when base warehouse empty
  - Proactive
    - TS any time
  - No transshipments





## **Transshipments**

- Which warehouse should we do the transshipment from?
- Options:
  - Random
  - Highest inventory
  - Minimal TS cost
  - Highest run-out time
  - Minimum expected cost





## **Demand & Replenishment**

- Demand at market *m* is a Poisson process with parameter λ<sub>m</sub>
  - Customer arrival = demand arrival = order placement for 1 item
- Warehouses replenished with one-forone policy
  - As soon as one item is sold, an order is placed for another
  - Item replacement time for warehouse r follows exponential distribution with parameter  $\mu_r$





# Formulating into a Semi-Markov Decision Process (SMDP)



# **MDP vs. SMDP**

#### Markov Decision Process

- Discrete states
- Actions / decisions
- Rewards / costs
- Random state transitions
- Discrete time
- Time between state transitions
  constant
- Markov property satisfied at each time point

#### Semi-Markov Decision Process

- Discrete states
- Actions / decisions
- Rewards / costs
- Random state transitions
- Continuous time
- Time between state transitions
  random
- Markov property satisfied only at jump points between states
  - -> "Semi"-Markov



# **MDP vs. SMDP**

#### **Markov Decision Process**

- Discrete time
- Time between state transitions
  constant
- Markov property satisfied at each time point

#### Semi-Markov Decision Process

- Continuous time
- Time between state transitions
  random
- Markov property satisfied only at jump points between states





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• State *i* ∈ *I*: current inventory levels of each warehouse









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- State *i* ∈ *I*: current inventory levels of each warehouse
- Decisions for each state *i*: sending warehouse *q<sub>im</sub>* for each market *m*





- State *i* ∈ *I*: current inventory levels of each warehouse
- Decisions for each state *i*: sending warehouse *q<sub>im</sub>* for each market *m*
  - Demand lost if order arrives and sending warehouse is out of stock cost  $l_m$



- State transitions triggered by
  - Order arrival → stock decreases by 1 in some warehouse
  - Replenishment arrival → stock increases by 1 in some warehouse
- Time spent in each state is random
- State transition probabilities depend on decisions







- State  $i \in I$ : current inventory levels of each warehouse
- **Decisions** for each state *i*: sending warehouse  $q_{im}$  for each market *m*
- Costs: expected cost of being in state *i* under decisions
  *Q<sub>i</sub>* consists of
  - Holding cost
  - Lost demand cost
  - Replenishment cost
  - Transshipment cost



- State  $i \in I$ : current inventory levels of each warehouse
- **Decisions** for each state *i*: sending warehouse  $q_{im}$  for each market *m*
- **Costs:** holding, lost demand, replenishment, transshipment
- State transition probabilities obtainable from parameters of Poisson processes
- Find decisions for each state such that expected cost is minimized in the long run
- Solved by linear programming, value iteration or policy iteration



# Simulated case example



## **Simulated case example**

- Goal: compare reactive and proactive transshipment policies and the policy of no transshipments
- Simulated systems small





### **Simulated case example: results**

- Proactive vs. reactive
  - For intermediate pooling networks, proactive TS can lead to significant savings over reactive TS
  - For complete pooling networks, no benefit of proactive over reactive
- TS better than no TS
- For reactive TS, difference between TS rules negligible





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#### References

Seidscher, Arkadi, and Stefan Minner. "A Semi-Markov decision problem for proactive and reactive transshipments between multiple warehouses." *European Journal of Operational Research* 230.1 (2013): 42-52.



### Homework

**1.** What is the difference between a Semi-Markov Process and a Continuous-time Markov Chain?



**2.** Consider the (continuous-time) stochastic process of the above figure where the transition time *T* from state A to B (and B to A) has the probability density  $f(t) = \frac{1}{\mu}$ ,  $0 \le t \le \mu$  and 0 otherwise. Is the process memoryless? Prove your answer.

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#### Homework

#### **2.** *Hint:* compute P(T > s + t | T > s), where

- T: time spent in the state (random variable),
- *t* : how much longer we will spend in the state,
- s: how long we have already spent in the state.

Is the above equal to P(T > t)?



# Thank you for listening!

