

## Strategy Communication Strategy

Recap & Feedback



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### Agenda

- 1. How to proceed: deadlines & grading + some instructions
- 2. Short recap of the course themes & topics
- 3. Discussion on workshop presentations' take-aways
- 4. Official feedback form



### Next steps in chronological order





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### Learning Summary (Deadline:26.2.)

- Please read the instruction (from Assignments in the course page)
  - In your paper, consider all the three key arenas for learning: class sessions, readings, and group work outside class.
  - 1500–2000 words (+ contents and references)
  - You can freely use parts of texts you wrote in your reflection papers
  - You don't have to go chronologically, you can arrange the themes/topics in some other way as well
  - You can use your professional knowledge (e.g. working life experiences), and the knowledge from other courses & studies as well
  - You have to refer to the literature you use (and use academig citing and writing conventions)



### Grading

- Groupwork
  - Presentations not graded as separate entitities then again how can you separate between what you say and how you say...
  - Teacher relies on the written plans, what he saw in the workshops, and in the slide sets in particular
  - Finally, you must fill the peer evaluation sheet (about your own group), which *may* have an effect on grading
- About all gradable deliveries, please see the grading rubrics
- Note also that positive attendance and participation in class (workshops as well of course) may raise your overall course grade



### "Executive summary" of the lecture contents



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### **Starting from "the basics"**

- Challenging the dichotomy of strategy and communication of strategy (or planning and communication)
  - Communication is not only the means or "tool" in strategy work but also a primary site of strategy work
- Communication plays an important role in the practices/routines/rituals/techniques etc, in and through which strategies are done or strategy activities occur
- To a large degree, strategy is a communicational product



#### ...and towards the question: what has to be there "before and after" as regards communicating strategy

- Importance of "knowing strategy" Importance of "articulating strategy" Importance of "participation and involvement in strategy"



# Next questions: how do we know, how do we articulate, and how would we participate?

- Strategy as a specific "language-game" (=discourse)
  - (Learning to speak strategy?)
  - Understanding strategy and strategy practice
  - Analyzing strategy and strategy practice
- Strategy as narrative
  - Creating strategies as a narrative endeavour
  - Making others to understand strategy



## ...but in addition to language and other symbolic means of conveying and establishing meanings

- ...communicating strategies and communicating with people about strategies is physical and material action, consisting of nonhuman "stuff"
- Different material arrangements, different tools or frameworks or techniques etc. result in different ways of interacting and understanding (tools enable and restrict the ways we can see things) – finally producing different results



## And, lastly

- Stakeholders and their engagement matters > defines the communicative actions both in strategy development and execution
- Stakeholder analysis = vitally important element in strategy work in general and planning the communication in particular
- Stakeholder analysis to be combined with the analysis of the style and mode of communication



### **Other learnings: articles**

- Aiming to broaden the content in lectures but also to deepen and to give more academic depth to some of the topics discussed in lectures
- In order to enhance not only academic but also practical understanding



### **Other learnings: groupwork and workshops**

 Learnings: you were doing communicative strategy work when doing your strategic analysis and the strategy communication plan
> presentations, slides & written report are "acts" of strategy communication



### Workshops, discussion on take-aways

- **Phase1**: Work some 4-5 minutes alone to think about what you learned from other group's work and/or your own group's work
- **Phase 2**: Compare your thoughts in small groups, use Flinga whiteboard to write down (some) most important take-aways (10 minutes).



## THANK YOU VERY MUCH!

Time for filling the official course feedback form (link sent to your email (probably two) weeks ago



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