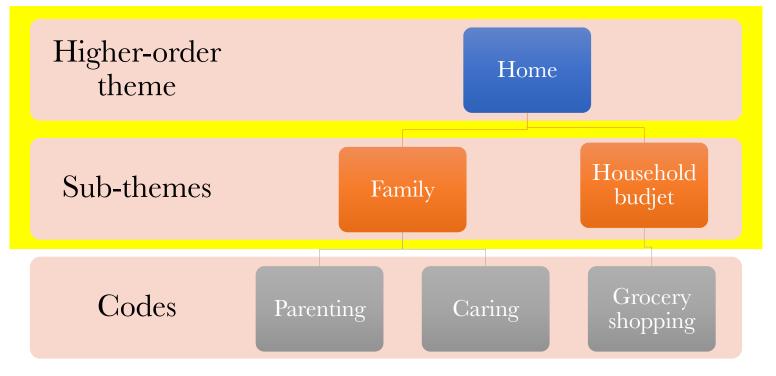
# DATA ANALYSIS 2/2 ABSTRACTION AND THEMES

Analysis and Interpretation of Qualitative Data in Consumer Research

### AGENDA

- 1. Finalizing the lessons on coding
- 2. Transitioning from coding to theme building

# **BASIC ANALYTICAL PROCEDURE**



### MANAGING CODES MERGING CODES

Constantly revising the definition of When two interesting are "weak codes alone" but "strong together" "What must be present for this code to apply?" **CODE FAMILIES** 

#### **SPLITTING CODES**

When the code becomes "too heavy" and has to carry too much meaning; overt abstraction Creating a group of codes that can considered linked by some consideration

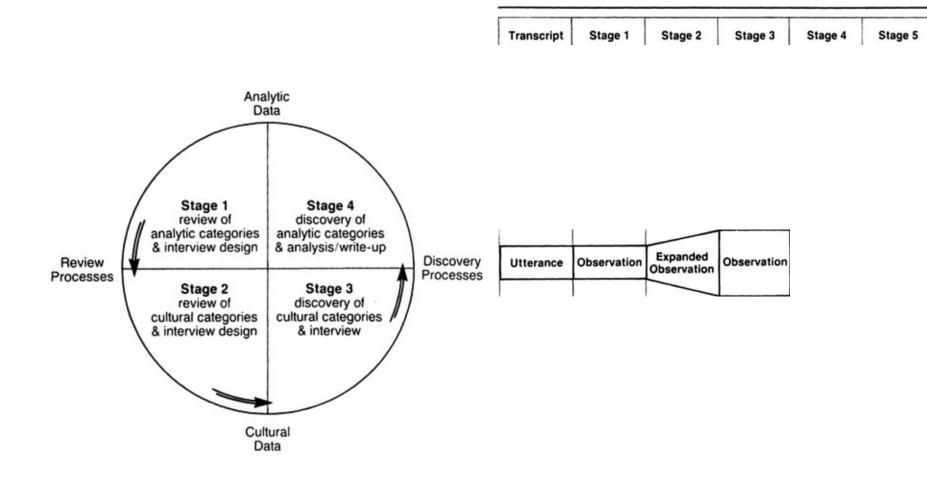
# **THESIS TIP #19:**

Constantly revise your codes; trim, combine, and group them!



### SPIGGLE (1994): PROCESS OF QUAL. ANALYSIS

- 1. CATEGORIZATION putting (your) labels on data
- 2. ABSTRACTION linking categories into higher-order constructs
- 3. COMPARISON how categories and constructs vary e.g. across interviews
- 4. DIMENSIONALIZATION the range and "boundary conditions" of a construct
- 5. INTEGRATION Linking the constructs and dimensions, creating "the conditions of the context"
- 6. **ITERATION** Revising categories and constructs as you move between datasets
- 7. **REFUTATION** Finding negative cases to ensure construct validity



# **REMINDER: AXIAL CODING**

#### Codes as revealing elements/dimensions

For example, all the meanings or properties that we associate with being an influencer

#### Codes as revealing process

How one might become an influencer

# Codes as revealing conditions or consequences

What things need to be in place to become an influencer

What happens when you become an influencer?

Construct	Properties
Sacralization	Actor's intent Nature Setting
Dimensional Range	
purposeful collective public	individual
Similarly, from Thompson et a count (1990) of one informant, we	l.'s idiographic ac- illustrate:
Construct	Properties
Experience	Issues
Dimensional Range	2
complete perfect organized	imperfect
and from their nomothetic gestalt ]	portrayal:
Construct	Properties
Life-world	Themes
Dimensional Range	e
being in control	. being captivated

# THESIS TIP #20:

When trying to build themes, try to think of 1) dimensions, 2) processes, or 3) conditions



# AN AFERNATIVE, MORE MEMO-BASED APPROACH TO ANALYSIS

Play at Any Cost: How Cosplayers Produce and Sustain Their Ludic Communal Consumption Experiences

ANASTASIA SEREGINA HENRI A. WEIJO

Communal consumption is often described all-music experiences and an the prisentity focuse point of a subscription to the marketer is using the prior of the subscription of the subscription of the subscription of the consumer. This and/o species necessarily and subscription of the subscription occurs and superiences in the lack on entropy and subscription subscription occurs and superiences in the lack on entropy and the regular subscription occurs and superiences in the lack on entropy and the regular subscription occurs and superiences in the lack on entropy and the regular subscription occurs and the subscription of the subscription occurs and and resource-intension entries in the construction of the subscription entropion. Instruction denotes the subscription occurs and subscription occurs and and resource and and and the important lack oscillation of entropion occurs and and and the important lack oscillation and apprecision. The occurs and and and the important lack oscillation of the entropion occurs and the subscription occurs and the important lack oscillation of the subscription occurs and and the important lack oscillation of the entropion occurs and the subscription occurs and the important lack oscillation of the subscription occurs and the subscription occurs and the subscription occurs and and the subscription occurs and the subscription occurs and the subscription occurs and and the subscription occurs and the subscription occurs and the subscription occurs and the apprecision occurs and the subscription occurs and the subscription occurs and the apprecision occurs and the subscription occurs and the subscription occurs and and the subscription occurs and the subscription occurs and the subscription occurs and and the subscription occurs and the subscription occurs and the subscription occurs and and the subscription occurs and the subscription occurs and the subscription occurs and and the subscription occurs and the subscription occurs and the subscription occurs and the apprecision occurs a

to budie consumption, cospilay, progra





#### Theme

Category

Code

Condensed meaning

Meaning unit

	Theme	A theme expresses an underlying meaning, i.e., latent content, found in two or more categories. A theme communicates with the reader on both an intellectual and emotional level; poetic and metaphoric language is well suited in theme names to express underlying meaning (why, how, in what way, or by what means?)
NO	Category	A category groups together codes that are related to each other through their content or context; codes are organized into a category when they are describing different aspects, similarities or differences, of the text's content that belong together (e.g. who, what, when, or where?)
ACTI	Code	A code is kind of a label; a name that most exactly describes what this particular condensed meaning unit is about. Usually one or two words long!
ABSTRACTION	<b>Condensed</b> meaning	Condensation is a process of shortening the text while still preserving the core meaning
	Meaning unit	Original section or text from transcript



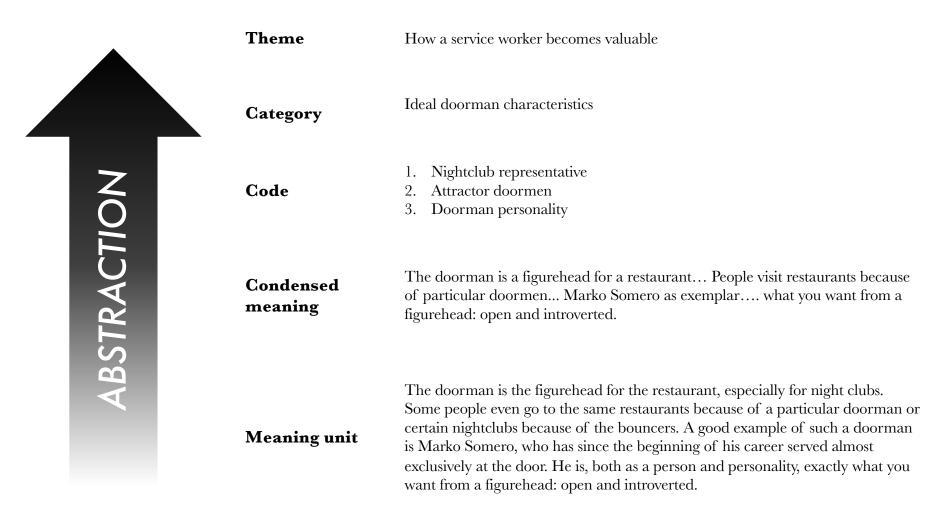
#### Theme

Category

Code

Condensed meaning

Meaning unit

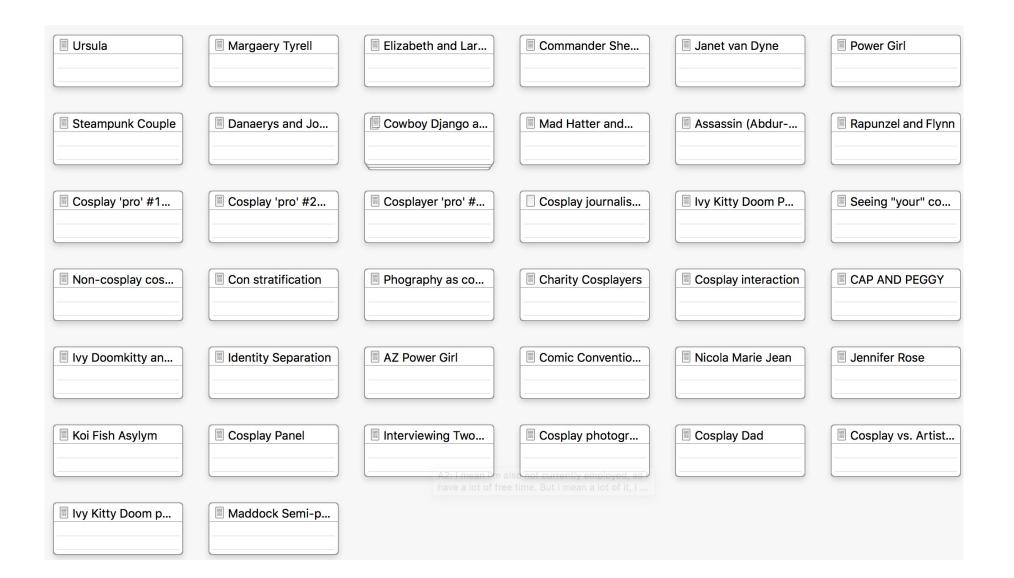


- Data gathering and analysis overlapped (2013-2016), collaborative analysis with co-author Usva Seregina, plus 5 rounds of reviews within Journal of Consumer Research
- However, the early analysis had a progressive logic to it
- Our initial analysis relied mostly on open coding and the use of memos in developing themes
- Later, we recoded the data using practice theory



- 1. Immersion into data through repeat readings
  - 1. Highlight pen, sporadic notes, exclamation marks





- 1. Immersion into data through repeat readings
  - 1. Highlight pen, sporadic notes, exclamation marks
- 2. Writing short, descriptive narratives



### INTERVIEW OF "DANAEYRYS AND JON" (SAN DIEGO 2013)

<pre>LINUCURY; 1 1 () () () () () () () () () () () () ()</pre>	<pre> % % % % % % % % % % % % % % % % % % %</pre>	1 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	exemute" 1 exp stands everything; 1 body just the flact that there's to patterns for these at the pisteme and by us figure on low other live every use prior to the constraint with they and the y sungged to bits holdy, we dan't see any zigner or parts stand her is then;. Usin, her yeah that's	<pre>     Comparison of the state complexity of the state state is a state in the other than it follows and, denoising up of the state state is a state in the other than it follows and, denoising up of the state state is a state in the state is a state is a state is a state in the state is a state is a state is a state in the state is a state i</pre>	
<ul> <li>Read to be more that of white character at at an unit of the same that of white character at at an unit of white character at the same that a transit of white character at the same that a s</li></ul>	yn hon i Hongogogo i Bernarg I fait ei af dar juer voednitt: af dar juer voednitt:	the convention vottore, cluser in the Game of Thanson an important part of <b>Copen</b> . Close and low drow thus off. Additional Bullerson, that would summarize it up as your flowthe clusterism and go incr, just have a penalty. It drow thing this fas foremet. Even if Youtyre angle other penals, you have, the coming us <b>Copen</b> to penals would have all the crazy constants. ••••• wous so that? And what made it question? ••••• wous so that? And what made it question?	9 Q Cheg. Do you do dumenter et al 17 A Yan B Ha, nor ready (taglas) Bate might have us to Q Cheg. I diale durit it. Thesho for your tited		

Danaerys and Jon decided to do their outfits at the very last minute as they got their tickets for Comi-Con very close to the event. This was their first time both at the event and cosplaying. Danaerys did both costumes and she recounts that it took her three days to do the costumes. She says that she was unable to find any patterns for the outfits online and thus had to figure them out herself. She looked at images of the actual costumes and looked for ways to replicate them, particularly how to put them on. She describes herself as having very basic skills in sowing. They were working on their costumes on the very day of the event as well. She calls the experience difficult. Both describe the crowd response as being really good, and they describe the experience thus far as being 'really cool' and 'fun'. Jon calls Comi-Con an 'additional Halloween' for him and Danaerys says that cosplaying for her is a fun way to engage with the con, as she is personally not that into comics. They have plans to do it again. Both admit to trying getting into character a little bit. Danaerys describes that the most important thing about a good cosplay is being 'in tune' with the original character in terms of looks. Danaerys says that playing the character has allowed her to feel different, more powerful like the actual character, which she says feels wonderful. This is why she says she would like to do another character next time, to see how what kind of sensations that character would induce. But they say that their decision on what to cosplay next time will hinge on what 'they are into' next year.



Danaerys and Jon decided to do their outfits at the very last minute as they got their tickets for Comi-Con very close to the event. This was their first time both at the event and cosplaying. Danaerys did both costumes and she recounts that it took her three days to do the costumes. She says that she was unable to find any patterns for the outfits online and thus had to figure them out herself. She looked at images of the actual costumes and looked for ways to replicate them, particularly how to put them on. She describes herself as having very basic skills in sowing. They were working on their costumes on the very day of the event as well. She calls the experience difficult. Both describe the crowd response as being really good, and they describe the experience thus far as being 'really cool' and 'fun'. Jon calls Comi-Con an 'additional Halloween' for him and Danaerys says that cosplaying for her is a fun way to engage with the con, as she is personally not that into comics. They have plans to do it again. Both admit to trying getting into character a little bit. Danaerys describes that the most important thing about a good cosplay is being 'in tune' with the original character in terms of looks. Danaerys says that playing the character has allowed her to feel different, more powerful like the actual character, which she says feels wonderful. This is why she says she would like to do another character next time, to see how what kind of sensations that character would induce. But they say that their decision on what to cosplay next time will hinge on what 'they are into' next year.



- 1. Immersion into data through repeat readings
  - 1. Highlight pen, sporadic notes, exclamation marks
- 2. Writing short, descriptive narratives
- 3. Breaking narratives into research memos
  - 1. More systematic coding of data and unpacking language
  - 2. Introduced theory and interpretation



## FROM NARRATIVES TO MEMOS

- We started identifying sections from the narratives that fit together
- These chunks of texts were then edited into early memos, observations were expanded and focused
- However, the level of abstraction in memos remained quite light:
  - "Struggles in cosplay", "Finding materials", "What is a good cosplay", "Deciding on character", etc...
- Memos should usually be written into separate files, but we just added them into the (long) manuscript
  - I strongly recommend not to follow our example!

- 1. Immersion into data through repeat readings
  - 1. Highlight pen, sporadic notes, exclamation marks
- 2. Writing short, descriptive narratives
- 3. Breaking narratives into research memos
  - 1. More systematic coding of data and unpacking language
  - 2. Introduced theory and interpretation
- 4. Developing memos into embryonic themes
  - 1. Identifying (and truncating) the most powerful data excerpt
  - 2. Deeper theorization and unpacking
  - 3. Interrogation of boundary conditions



## FROM MEMOS TO THEMES

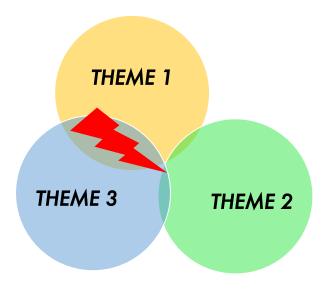
- Memos saturate into themes when you see how certain findings come together under one "umbrella"
  - For example, our overall theme of difficulties in doing cosplay combined memos on money, time, struggles, stigma, family drama, failures, jealosy, overcompetitiveness, learning difficulties, cyberbullying, work-life balance, sexualization etc.
  - These were ultimately divided into 5 sub-themes
- In this stage, the "parts start to reveal a whole" → interaction between ideas and elements emerges, more boundary conditions!
- Theory enters the story, you start linking interpretation to previous research
- Here you usually find "that ONE quote" that illustrates the heart of the theme

- 1. Immersion into data through repeat readings
  - 1. Highlight pen, sporadic notes, exclamation marks
- 2. Writing short, descriptive narratives
- 3. Breaking narratives into research memos
  - 1. More systematic coding of data and unpacking language
  - 2. Introduced theory and interpretation
- 4. Developing memos into embryonic themes
  - 1. Identifying (and truncating) the most powerful data excerpt
  - 2. Deeper theorization and unpacking
  - 3. Interrogation of boundary conditions
- 5. Polishing themes integration
  - 1. Purposeful sampling (esp. netnography)
  - 2. Make sure our themes are self-contained and "robust"



## FINAL THEME DEVELOPMENT

- Theme development identifies boundary issues (or, dimensions) within themes
- Also, relations between themes (i.e., your theoretical model)
- Aim for self-contained, nonoverlappig and non-contradictory themes
- We combined themes as late as round 3 in the review process!



#### TABLE 1

#### RESEARCH DATA SOURCES

Name	Sources	Dataset	Purpose
Ethnographic notes	Notes from fieldwork at conventions: San Diego Comic-Con 2013; Rhode Island Comic-Con 2014; Boston Comic-Con 2014, 2015, 2016; Anime Con Boston 2015, 2016.	53 double-spaced pages	Gaining understanding of context, and especially of conventions, as leisure locations and materiality. Organized cosplay activities.
Photography	Photography during fieldwork.	908 photographs	Elaborating the intricacies of costume crafting and taste structures based on aesthetic merit.
Recorded interviews	Cosplayers at conventions. Interviews ranged from 5 to 90 min- utes (average length 20 minutes).	64 interviews, 312 double-spaced pages	Understanding the process of and emotional engagement in costume crafting, including difficulties and sense of achievement.
Netnography in online community	Cosplay.com archives.	145 discussion threads, 4,278 double-spaced pages	Deeper study of themes through key- words emically identified, particu- larly in negative cases; boundary conditions, sensitive topics, and anxieties often undisclosed in interviews.
Other netnography	Blogs (CosplayDad, cosplay.ph), Cosplayer Facebook profiles (Kamui Cosplay, Yaya Han), niche media (Kotaku, Buzzfeed).	12 blogs, 9 profiles (16 double- spaced pages of notes)	Understanding deeply engaged cosplayers and their online interac- tions. Learning from tutorials. Discerning construction of cosplay fame.
Newspaper articles	New York Times, Wired, The Guardian, Financial Times.	10 articles, 67 double-spaced pages	Contextualizing cosplay within mar- ketplace and understanding emerg- ing mainstream interest 2010 and after. Studying advocacy practices.
Documentaries	Cosplay! Crafting a Secret Identity (WPBA); Comic-Con Episode IV: A Fan's Hope (Mutant Enemy, Thomas Tull Productions, Warrior Poets); My Other Me: A Film about Cosplayers (M.O.D. Entertainment and High Deaf Productions).	3 films	Identifying cosplay as an overall phe- nomenon and gaining deeper knowledge of embedded entrepreneurs.

#### **1. THE PRACTICE OF COSPLAY**

#### 2. Immersive Crafting of the Perfect Costume

- 3. The Costume Crafting Project
- 3. The Ludic Appeal of Costume Crafting
- 2. Putting on the Ludic Mask and Going to Con
- 3. The Con Stage
- 3. Getting Ready to Play
- 3. Ludic Character Interaction

#### 1. DIFFICULTIES IN MAINTAINING COSPLAY ENGAGEMENT

#### 2. Compromised Emotional Ends and Problems with Competence

- 3. Time Demands
- 3. Precarious Play-Mood
- 3. Competence Plateaus
- 2. Compounding Material Constraints
- 3. Material Colonization
- 3. Making Ends Meet
- 1. HOW COSPLAYERS MAINTAIN THEIR COMMUNAL ENGAGEMENTS

#### 2. Modularization: Breaking Down and Rebuilding Practices

- 3. Emphasizing Small Gains and Momentum
- 3. Bundling

#### 2. Reinforcement: Managing Practice Boundaries

- 3. Moral Allocation Principles
- 3. Separating the Cosplay Practice Circuit
- 3. Tempering Competitive Impulses
- 3. Practice Advocacy

#### 2. Collaboration: Joint Projects and Leveraging the Communal Hybrid Economy

- 3. Networking Practice Elements
- 3. Collaborative Status Gains

# THESIS TIP #21:

You need to figure out when to transition from analysis to writing, and how the two processes overlap!

