# **Moral Hazard**

We now consider models with 'hidden action'

- Principal commits to payment schedule
- Agent takes an action
- Principal observes (imperfect) signal about action and pays according to schedule

Examples:

- Insurance contract
- Employment contract
- Rental contract

### General setup:

- Agent chooses effort level  $e \in E \subset \mathbb{R}_+$
- The profit is  $\pi \in [\underline{\pi}, \overline{\pi}] = \Pi \subset \mathbb{R}.$
- Distribution of profit depends on effort:  $\pi \sim F(\cdot|e)$  with density  $f(\pi|e) > 0$  $F(\cdot|e)$  is ordered by first-order stochastic dominance:

$$\text{If } e'' > e', \qquad \qquad \text{then } F(\pi|e'') \leq F(\pi|e') \qquad \qquad \forall \pi \in \Pi.$$

- Principal observes only  $\pi$  and commits to pay the agent a wage  $w(\pi)$
- Payoffs: agent: v(w) c(e) principal:  $\pi w$  $v(\cdot)$  is increasing and concave, effort cost  $c(\cdot)$  is increasing and convex

The principal's problem is to choose an effort level e and wage scheme  $w(\cdot)$  to solve

$$\max_{e,w(\cdot)} \int_{\underline{\pi}}^{\overline{\pi}} (\pi - w(\pi)) f(\pi|e) d\pi \quad \text{such that}$$

$$e = \operatorname*{argmax}_{e' \in E} \int_{\underline{\pi}}^{\overline{\pi}} v(w(\pi)) f(\pi|e') d\pi - c(e'), \qquad (IC)$$

$$\int_{\underline{\pi}}^{\overline{\pi}} v(w(\pi)) f(\pi|e) d\pi - c(e) \ge 0 \qquad (IR)$$

Suppose effort is observable to the principal (and contractible) so that wage is  $w(e,\pi)$ 

• The principal can enforce effort e by setting  $w(e', \pi) = \begin{cases} 0 & \text{for all } e' \neq e \\ w_e(\pi) & \text{for } e' = e \end{cases}$ 

Principal's problem is to choose effort level e and wage function  $w_e(\cdot)$  to

$$\max_{e,w_e(\cdot)} \int_{\underline{\pi}}^{\overline{\pi}} (\pi - w_e(\pi)) f(\pi|e) d\pi$$
  
such that 
$$\int_{\underline{\pi}}^{\overline{\pi}} v(w_e(\pi)) f(\pi|e) d\pi - c(e) \ge 0$$
 (IR)

# Moral Hazard – Observable effort

Suppose effort is unobservable but the agent is risk neutral: v(w) = w

• The principal could simply 'sell the firm' to the agent:

$$w(\pi) = \pi - \max_{e} \left\{ \int_{\underline{\pi}}^{\bar{\pi}} \pi f(\pi|e) \, \mathrm{d}\pi - c(e) \right\} = \pi - \left( \int_{\underline{\pi}}^{\bar{\pi}} \pi f(\pi|e^{FB}) \, \mathrm{d}\pi - c(e^{FB}) \right)$$

• The agent's expected payoff when choosing some  $e^\prime$  is

$$\int_{\underline{\pi}}^{\bar{\pi}} \pi f(\pi|e') \,\mathrm{d}\pi - c(e') - \left(\int_{\underline{\pi}}^{\bar{\pi}} \pi f(\pi|e^{FB}) \,\mathrm{d}\pi - c(e^{FB})\right)$$

We saw: if the agent is risk-neutral and wages are unrestricted, we get efficient outcome

- Agent chooses first-best effort level  $e^{FB}$
- Principal extracts all surplus by 'selling' the firm at expected value

Next, we consider frictions that may induce inefficiencies:

1. Limited Liability:

if agent has limited funds, requiring  $w(\theta) \geq \underline{w}$ , selling the firm infeasible

2. Risk-averse agent:

if v(w) is concave, tradeoff between incentive-provision and risk-sharing arises

# Moral Hazard – Limited Liability (and risk-neutral agent)

Suppose

- continuum of effort choices  $e \in E = [0, 1]$
- two possible outputs  $\pi \in \{0, \bar{\pi}\}$  with  $\mathbb{P}[\pi = \bar{\pi}|e] = e$  and  $\mathbb{P}[\pi = 0|e] = 1 e$
- risk-neutral agent: v(w) = w
- limited liability:  $w(\pi) \ge 0$

The principal solves

# Moral Hazard – Limited Liability (and risk-neutral agent)

# Moral Hazard – Risk sharing

We saw: principal can implement efficient effort level and extract all expected surplus if

• agent is risk neutral, v(w) = w and wages are unrestricted.

In optimal contract, principal 'sells the firm' to agent:

- principal gets  $\mathbb{E}_{\pi \sim F(\cdot|e)} \left[ \pi | e = e^{FB} \right] c(e^{FB})$  independent of realised  $\pi$ .
- agent gets lottery  $w = \pi \left(\mathbb{E}_{\pi \sim F(\cdot|e)}\left[\pi|e = e^{FB}\right] c(e^{FB})\right)$  with  $\mathbb{E}\left[w\right] = c(e^{FB})$

What if the agent is risk-averse, v(w) strictly concave ?

• agent's expected utility  $\mathbb{E}\left[v(w)\right] - c(e^{FB}) < 0$ 

e.g. if v satisfies  $\lim_{w\searrow 0} v(w) = -\infty$ , then we must have  $w(\pi) > 0$  for all  $\pi$  to satisfy IR

### Moral Hazard – Risk sharing

Suppose

- binary effort choice  $e \in E = \{e_L, e_H\}$  with  $e_L < e_H$
- output  $\pi \in [\underline{\pi}, \overline{\pi}]$  with distribution  $F(\cdot|e)$  satisfying  $F(\pi|e_H) \leq F(\pi|e_L)$  for all  $\pi$
- risk-averse agent: v(w) increasing and strictly concave
- effort cost  $c(e_L) = 0$  and  $c(e_H) = c_H > 0$

Principal solves  

$$\max_{e \in \{e_L, e_H\}, w(\cdot)} \int_{\underline{\pi}}^{\overline{\pi}} (\pi - w(\pi)) f(\pi|e) \, \mathrm{d}\pi \quad \text{such that}$$

$$e = \operatorname{argmax}_{e' \in \{e_L, e_H\}} \int_{\underline{\pi}}^{\overline{\pi}} v(w(\pi)) f(\pi|e') \, \mathrm{d}\pi - c(e'), \quad (IC)$$

$$\int_{\pi}^{\overline{\pi}} v(w(\pi)) f(\pi|e) \, \mathrm{d}\pi - c(e) \ge 0 \quad (IR)$$

Example:

- $[\underline{\pi}, \overline{\pi}] = [0, 1]$  with distribution  $f(\pi | e_L) = 2 2\pi$  and  $f(\pi | e_H) = 1$  for all  $\pi$
- $v(w) = \log(w)$

What is the optimal wage rule  $w(\pi)$  to implement  $e_L$ ?

What is the optimal wage rule  $w(\pi)$  to implement  $e_H$ ?

# Moral Hazard – Risk sharing – multiple effort levels

Suppose now there are n effort levels  $E = \{e_1, e_2, \ldots, e_n\}$ 

Optimal wage rule  $w(\pi)$  to implement  $e_i$ ?

- same techniques as with n=2 can be applied
- but now we have n-1 incentive constraints:  $(IC_{e_i,e_k})$  for all  $k \neq i$

The optimal wage satisfies

$$\frac{1}{v'(w(\pi))} = \gamma + \sum_{k=1}^{n} \mu_k \left[ 1 - \frac{f(\pi|e_k)}{f(\pi|e_k)} \right]$$

Suppose now there is a continuum of effort levels  $E = [\underline{e}, \overline{e}]$ 

Optimal wage rule  $w(\pi)$  to implement some  $e \in [\underline{e}, \overline{e}]$ ?

• now we have a continuum of incentive constraints:  $(IC_{e,e'})$  for all  $e' \in E$  with  $e' \neq e$ 

Necessary condition for e to be optimal for the agent:

$$\frac{\partial}{\partial e} \left( \int_{\underline{\pi}}^{\overline{\pi}} v(w(\pi)) f(\pi|e) \, \mathrm{d}\pi - c(e) \right) = 0.$$

If we ignore all other (non-local) IC constraints, the optimal wage satisfies

$$\frac{1}{v'(w(\pi))} = \gamma + \mu \frac{\frac{\partial}{\partial e'} f(\pi|e')}{f(\pi|e)}.$$

**Moral Hazard** 

Multiple Agents (a glimpse)

If principal interacts with multiple agents, organisation design matters

- should principal foster competition or collaboration?
- when tasks are substitutes, agents may want to free-ride on others' effort
- if tasks are complements, multiple equilibria may arise in agents' game
- agents may collude

• . . .

We will only consider one specific example model that asks

'(when) should ex-ante symmetric agents be rewarded differently for same outcome?'

Economic policy questions often contain a tradeoff between equality and efficiency

- rewards for qualification attract more skilled employees
- rewards for good performance foster incentives
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However, most would agree that **favouritism** (treating identical agents unequally) is bad Winter (2004): Incentives and Discrimination. *Am Econ Review*. presents possible tension: discrimination may be effective to coordinate agents on the right actions

#### Model:

- 2 agents i = 1, 2 work on joint project
- each agent has a task and privately chooses  $e_i \in \{0,1\}$  with effort cost c > 0

• task 
$$i$$
 ends successfully with probability 
$$\begin{cases} 1 & \text{if } e_i = 1 \\ \alpha \in (0,1) & \text{if } e_i = 0 \end{cases}$$

- project is successful only if both tasks end successfully
- principal can only observe project success (not tasks)
- agent i gets bonus  $b_i$  if project is successful; 0 otherwise
- 1: optimal rewards for project success s.t.  $(e_1, e_2) = (1, 1)$  is a Nash equilibrium?
- **2:** optimal rewards for **project** success s.t.  $(e_1, e_2) = (1, 1)$  is **unique** Nash equilibrium?