



Leading the work and leading the people

Task-oriented activities

- Target the project work
- Defining, planning and coordinating (tasks, roles, communication, ...). monitoring and providing feedback, supporting decision making

People-oriented activities

- Target the feelings and attitudes of the project members
- Creating a climate of trust, motivating participation, inspiring, tackling interpersonal conflicts, supporting team members



What PDP PMs actually do

Provide structural support

- Clarifying roles and setting goals
- Time management
- Documenting and monitoring work
- Establishing ways of working
- Making minor and final decisions

Coordinate and act as a link

- Coordinating the whole
- Accommodating to diversity
- Acting as an interface between the team and other stakeholders
- Solving interpersonal issues and acting as a mediator

Empower the team

- Activating team members
- Providing autonomy
- Dispersing decision making

Encourage and provide social support

- Encouraging exploration
- Creating an open and trustful atmosphere
- Being present and available
- Showing concern and appreciation
- Minimizing fear of failure
- Providing positive feedback and recognition

+ Contribute to the development work

What PDP PMs actually do

What do you think would come easy for you? What would need more of an effort?

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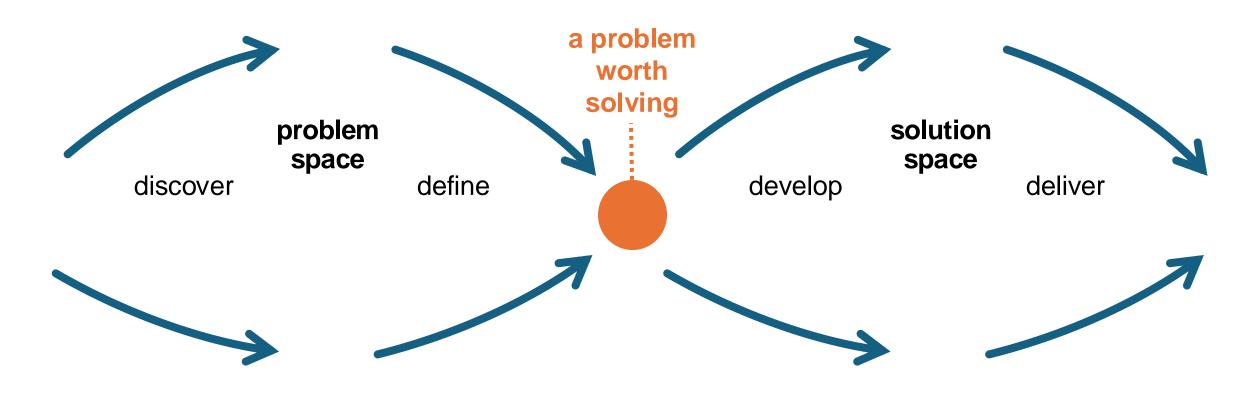
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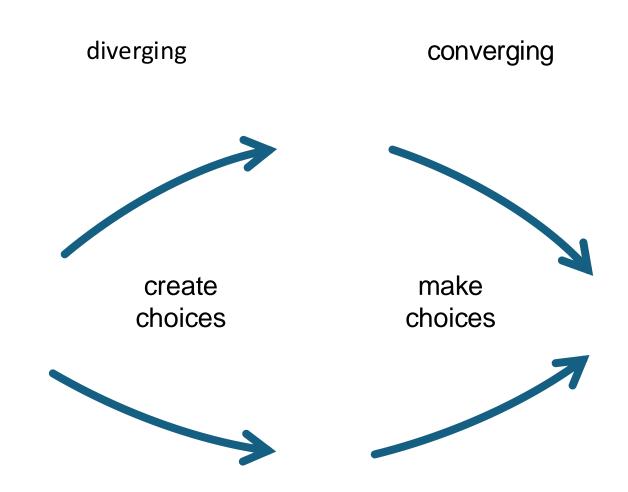
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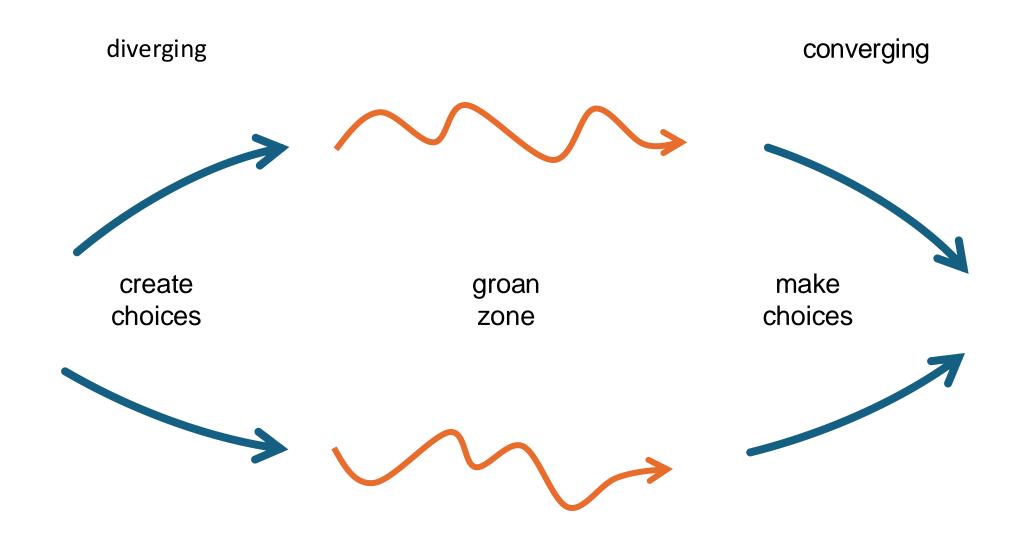
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Double diamond





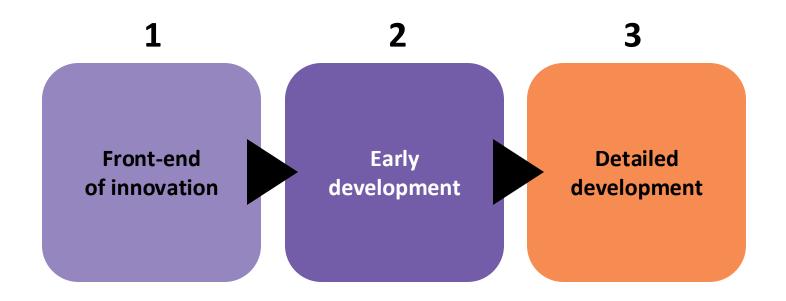


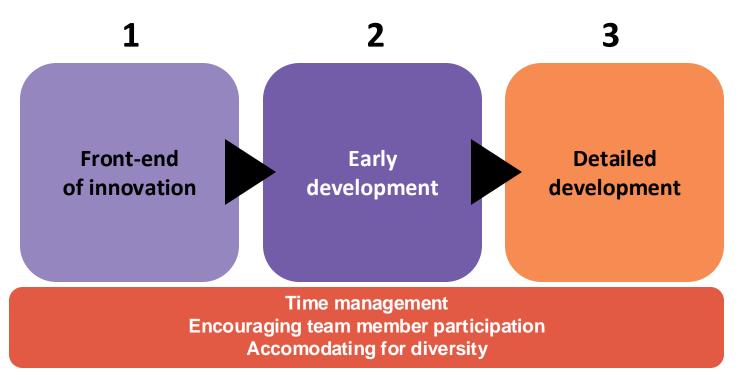
Leading innovation

- Actively encourage divergence: seeking alternative perspectives, exploration, and getting comfortable with ambiguity
- Help people to resist the urge to converge quickly on a solution without feeling they lack direction
- Yet make sure that the team moves on from talking and planning to action and iterating
- Follow up and make reflection a habit



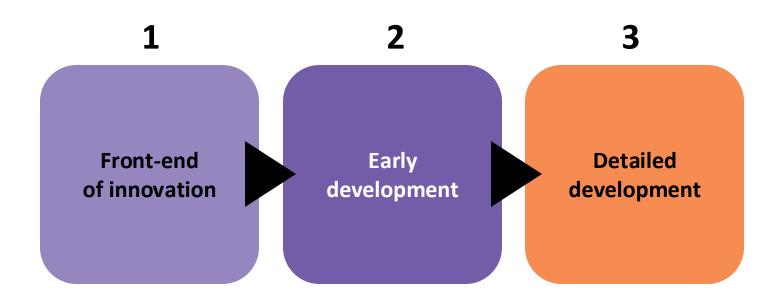
Project phases



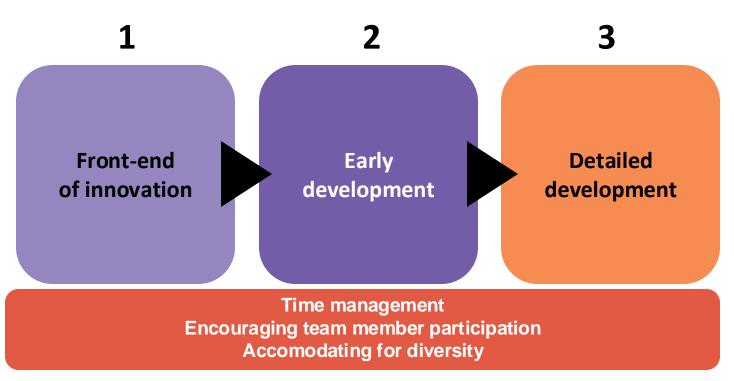


Team members being reluctant to to participate actively in team meetings and team building

Less challenges in roles & goals



Focus on developing a shared sense of directions and role expectations, setting the tone for the rest of the project. Get to know your team now!

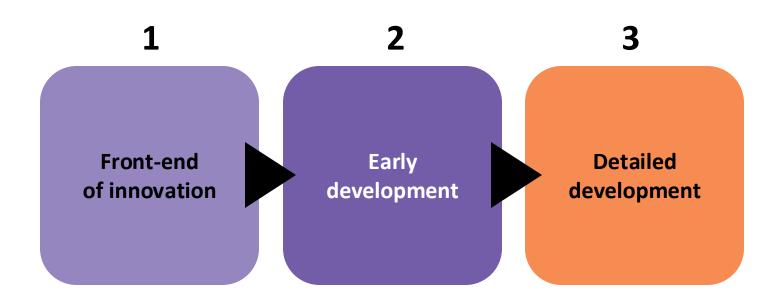


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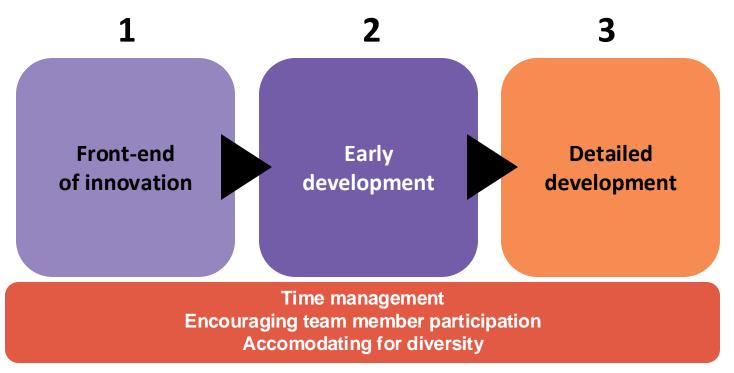
Difficulties in clarifying roles, setting goals and getting everyone to participate

Less challenges in coordination



Focus on developing a shared sense of directions and role expectations, setting the tone for the rest of the project. Get to know your team now!

Rethink your role – how hands-on do you continue to be? How does the team make decisions and when - which decisions are democratic and which are done by you?



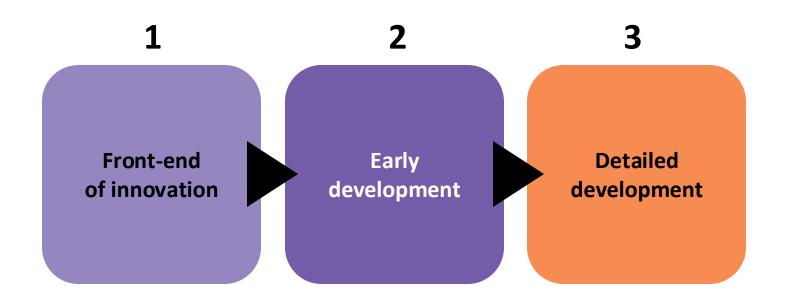
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Less challenges in roles & goals

Difficulties in clarifying roles, setting goals and getting everyone to participate

Less challenges in coordination

Lagging tasks, getting overburdened with tasks (own hands-on participation backfiring). Difficulties incoordination, maintaining motivation and incorporating off-site team members to fast-paced decision making.



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Shift from exploration to execution, making do with existing resources. Address challenges right away as they accumulate fast.



Exercise:

1) Form a trio.

2)

Go over each phase – what could you do to prevent and navigate challenges in the phase? What could be small wins and highlights that keep you and the team fueled for development?

