# GOING POSTAL





**Design Project 2019** 

# Agenda Friday 11.1.

Time	Topic	Speaker
09:15 – 10:00	Voice of Design, team/mentor pairing	Mika P. Nieminen, Mentors
10:00 – 10:30	Team/mentor initial meeting	Students + Mentor company reps
10:30 – 11:00	User Research Recap	Mika P. Nieminen
11:00 – 11:45	New eCommerce Services	Ville Vasaramäki, Posti
11:45 – 12:00	Sprint 1 assignment	Mika P. Nieminen





## **Mentors**















# Introducing the mentors

Columbia Road	Victoria Vabre Mikko Karjalainen	Digitalist	Karoline Kwon Tatyana Chuzhanova Vexi Savijoki
Eficode	Mervi Rauhala Andreas Koutsoukos Emma Kataja	Qvik	Matias Pietilä
		Reaktor	Tuomas Husu Anne Luotonen
Nitor	Otso Hannula Annika Madejska Jesse Enqvist & Heidi Holm	Vincit	Lassi Seppälä Lauri Sumari



# A few basic guidelines for mentoring

## Teams should try to meet the mentors in each sprint

- Please try to schedule meetings already today, calendars fill up quickly!
- Setting up the meetings etc. is the responsibility of the team!

## Have a meeting agenda for the meeting

- The team is responsible for the agenda: What do you want to achieve?
- Have questions/problems/request etc. ready for the meeting
- Agree how to proceed



# A few basic guidelines for mentoring

### **Teams normally visit the mentors**

The team travels – call it field work ;-)

Post a team+mentor selfie to FB group each time you meet! (www.facebook.com/groups/DesignProject2019)



## Presentation order

Team formerly known as...

**Pineapple** 

**Orange** 

**Apple** 

**Peach** 

------ Special rule ------

**Kiwi** 

Saskatoon

**Strawberry** 

Order courtesy of randomizer.org



# Teams

# **Teams**

Code	Name	Mentor
Apple	Postal revolution	Columbia Road
Orange	Orange tree	Vincit
Peach	Reach	Nitor
Strawberry	PostalNinjas	Qvik
Pineapple	Pinata	Digitalist
Kiwi	Team Kiwi	Reaktor
Saskatoon School of Science	Team Posteidon	Eficode

# Practical stuff

## **Practical stuff**

- All students must sign the "Agreement on Study Project"
  - This is done during the kick-off lecture 14.1. and afterwards
  - The agreement is available for a good read at MyCourses/Materials

#### Communications

- Facebook group for informal communications
- Find the DesignProject2019, and ask to join it
- https://www.facebook.com/groups/DesignProject2019/



# Sprint 1 assignment

# Problems worth solving



# **Problems worth solving**

### Find at least 4 interesting problems you could investigate

- Who has the problem? (customer segmentation)
- What is the problem? (problem spase)
- Why would solving the problem matter? (impact)
- Tentative: How and who could solve it? (design space)

## Based on investigating real users or customer needs

• Don't bring your own ideas, bring the users/customer's voice



## End-of-sprint, Friday 1.2.2019

#### **All Sprints deliverables:**

- Pitch presentation
- Mentor group selfie (Sprint1 theme, "Our mentor")
- 1-page activity report
- Method briefs
  - Very short (under 250 words) descriptions of used new or adapted methods

### **Sprint 1 deliverables:**

- Documentation of (analyzed) user research
  - 4 Problems worth solving
    - Description
    - Customer segmentation (profiles, user groups,...)
    - Stakeholder map

