

Health and aesthetic aspects of water quality ja Water quality control in the networks

-GENERAL-

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WAT-E2110 - Design and Management of Water and Wastewater
Networks

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Water quality in distribution

- Starting point

- Good quality water from the treatment plant
- Water quality changes in distribution
- Stagnant water is not pleasurable

- Important prerequisites at the WTP (water treatment plant)

- Reducing organics
- Reducing nutrients
- Disinfection
- pH adjustment – preventing corrosion
- Hardness adjustment – preventing excess calcareous fur

Concepts to ensure quality in distribution



- Multiple barriers is a concept to protect water consumers from waterborne diseases
 - Water treatment
 - Disinfection at WTP
 - Distribution system as the final barrier
- Approaches to reducing risks
 - Risk assessment
 - Monitoring
 - Distribution system modeling
 - Data integration

Taste & odor of water

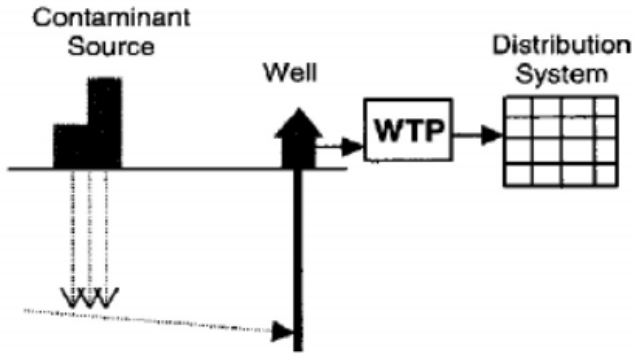


- Typical indication of loss of water quality integrity
 - Consumer complaints
- Metals, volatile organic chemicals, microbial activity
- Algal growth in open storage – earthy, musty, fishy
- External contamination
 - Gasoline, soil, sewage
- Stagnant water, no chlorine residual
 - Stagnant household plumbing
- Backflow events, corrosion, leaching of new materials
- Color and turbid water
 - Corrosion of iron, shockwaves
- “chlorinous” taste and odor

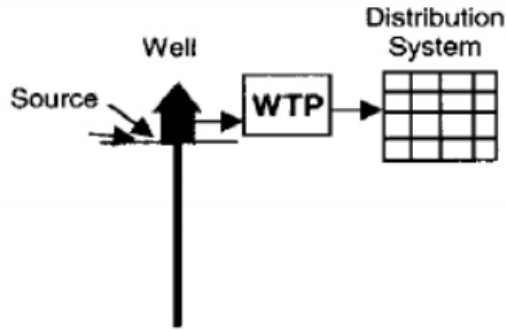


<http://www.hazenandsawyer.com>

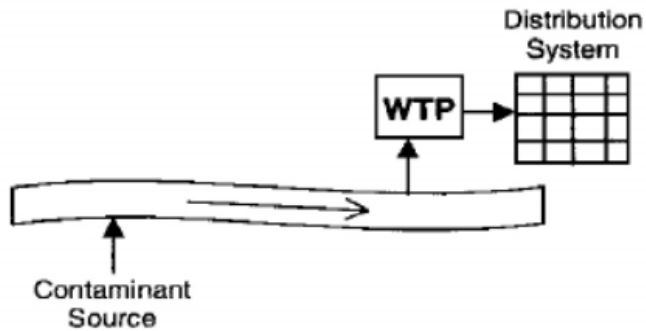
(a) Groundwater contamination



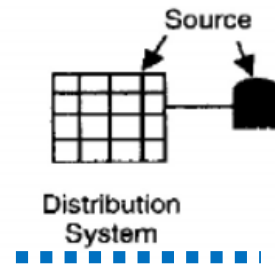
(b) Contamination at well



(c) Surface water contamination



(d) Contamination of distribution system



Contamination scenarios (Grayman et al. 2004a)

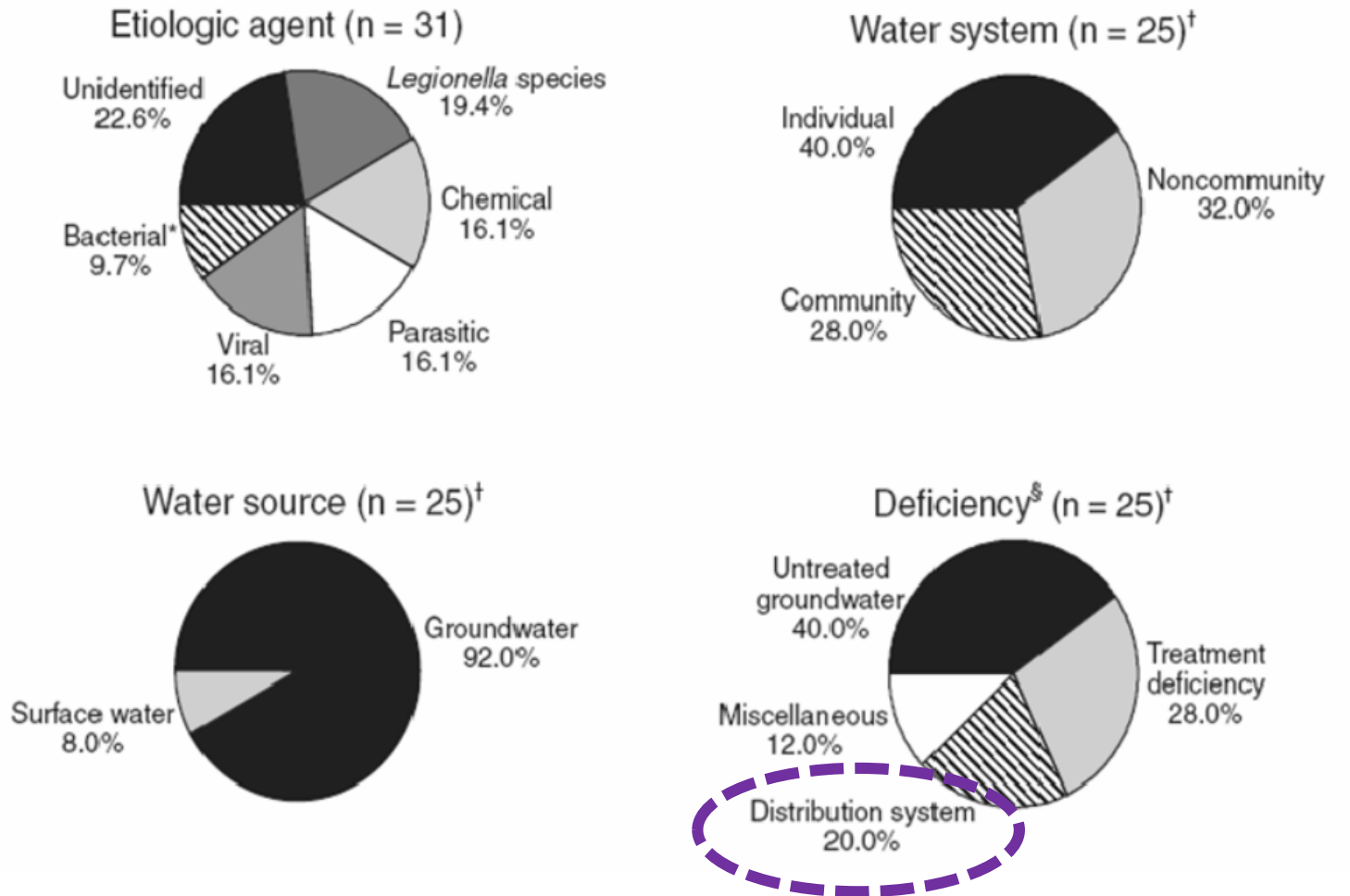
Contamination



- Microbiological contamination
- Chemical contamination
- Contamination is shown in monitoring results or customer complaints

Waterborne outbreaks by source

US 2001-2002
Microbiological
and chemical
outbreaks



Quality requirements in Finland



- Microbiological requirements



- Escherichia coli 0 cfu/100 ml
- Enterococci 0 cfu/100 ml

- Chemical requirements

- Metals (As, U, Pb, Ni, Cr, Cd etc.)
- Non-metals (B, F, etc.)
- DBPs (THMs)
- Organic toxic compounds (Vinyl chloride, pesticides, etc.)
- See full list and limiting concentrations at Finlex
<http://www.finlex.fi/fi/laki/alkup/2015/20151352>

- Radioactive requirements

- Radon, Tritium, Indicative dose

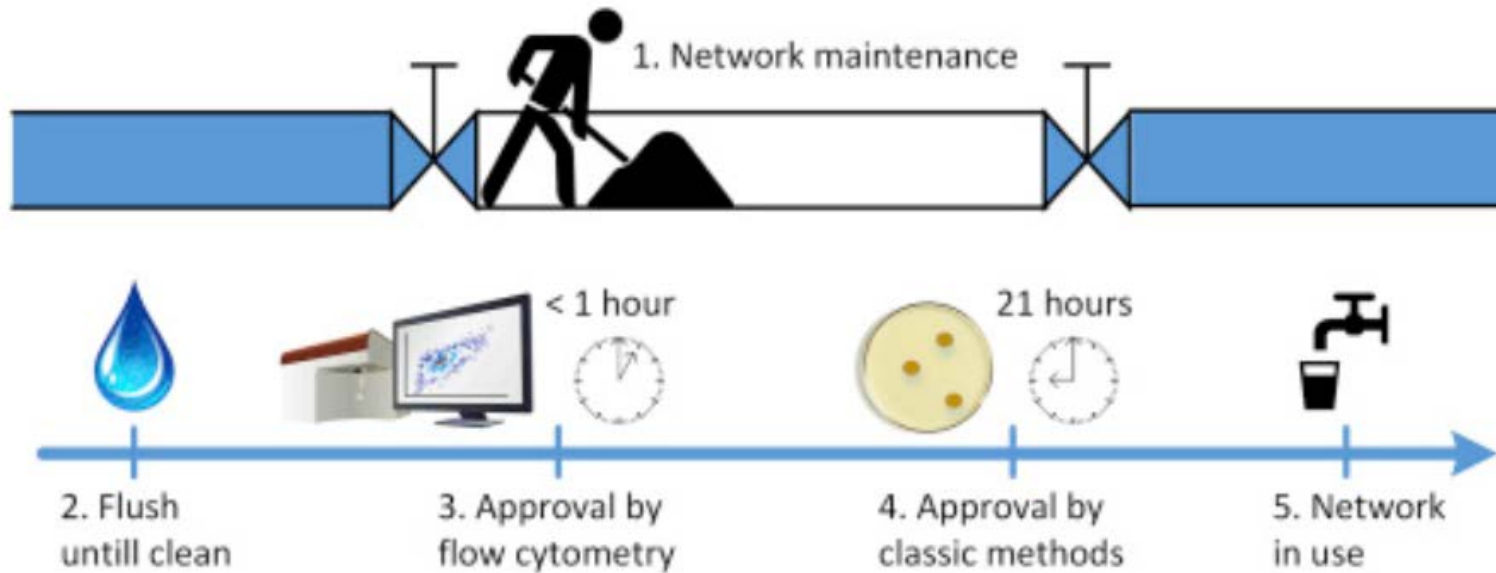
Recovering water quality integrity



- Flushing
 - To remove tastes, odors, turbidity and raise disinfectant level
- Switching disinfectants
 - Permanently, to maintain residual
 - Periodically to mitigate nitrification
- Corrosion control
- Changing water sources

Network maintenance

Van Nevel et al. 2016



- When doing maintenance the part of the network has to be closed by valves
- After maintenance the system has to be flushed
- Water quality has to be approved before using the pipes under maintenance

Water quality monitoring

- Sampling + analysis at laboratory
 - Planned monitoring
 - According to standard procedures
- Measuring online
 - Rarely done permanently,
 - Measuring campaign of days or weeks
 - Inexpensive parameters can be measured

Planned monitoring of distributed water



TESTAUSSELOSTE 2011-5438
Vesi

1(2)
05.05.2011



- The water works organize obligatory quality monitoring themselves
- At Helsinki area the monitoring is subcontracted to a commercial, accredited laboratory MetropoliLab
- Samples taken by accredited persons only
- Analyses by standard methods
- Ca. 1000 sampling addresses
- Samples collected and analyzed throughout the year according to a schedule

Tilaaja
2274241-9
HSY Vesi
Vedenpuhdistus, käyttölaboratorio
PL 315
00066 HSY

Maksaja
HSY Vesi
Ostolaskut
PL 303
00066 HSY

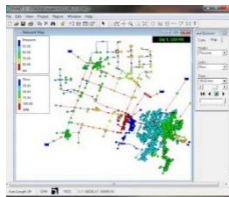


Näytetiedot

| | | | |
|------------------------|---------------------------------|-------------------------|------------------|
| Näyte | Verkostovesi | | |
| Näyte otettu | 03.05.2011 | Kellonaika | |
| Vastaanotettu | 03.05.2011 | Kellonaika | 12.30 |
| Tutkimus alkoi | 03.05.2011 | Näytteenoton syy | Jatkuva valvonta |
| Näytteen ottaja | Villikka Marjut, näytteenottaja | | |

| Analyyssi | Menetelmä | 5438-1 Verkostovesi Vanttilan koulu, Nissintie 2, Espoo | 5438-2 Verkostovesi Auroran pk. Kulloonmäentie 20, 02070 ESPOO | 5438-3 Verkostovesi Kartanonpuiston PK, Sokerilinnantie 5, 02600 ESPOO | 5438-4 Verkostovesi Tiistilänraitin pk, Tiistilänkuj a 7, Espoo | Yksikkö | Epävarmuus-% |
|-------------------------|--------------------------|---|---|---|--|-------------|--------------|
| Koliformiset bakteerit | * Colilert Quanti Tray | <1 | <1 | <1 | <1 | mpn/ 100 ml | |
| Escherichia coli | * Colilert Quanti Tray | <1 | <1 | <1 | <1 | mpn/ 100 ml | |
| Clostridium perfringens | * STM 461/2000 | 0 | 0 | 0 | 0 | pmy/100 ml | |
| Kokonaiskloori Cl2 | * SFS-EN ISO 7393-2:2000 | 0,15 | 0,03 | 0,25 | 0,11 | mg/l | 10 |

Typical quality report in obligatory monitoring

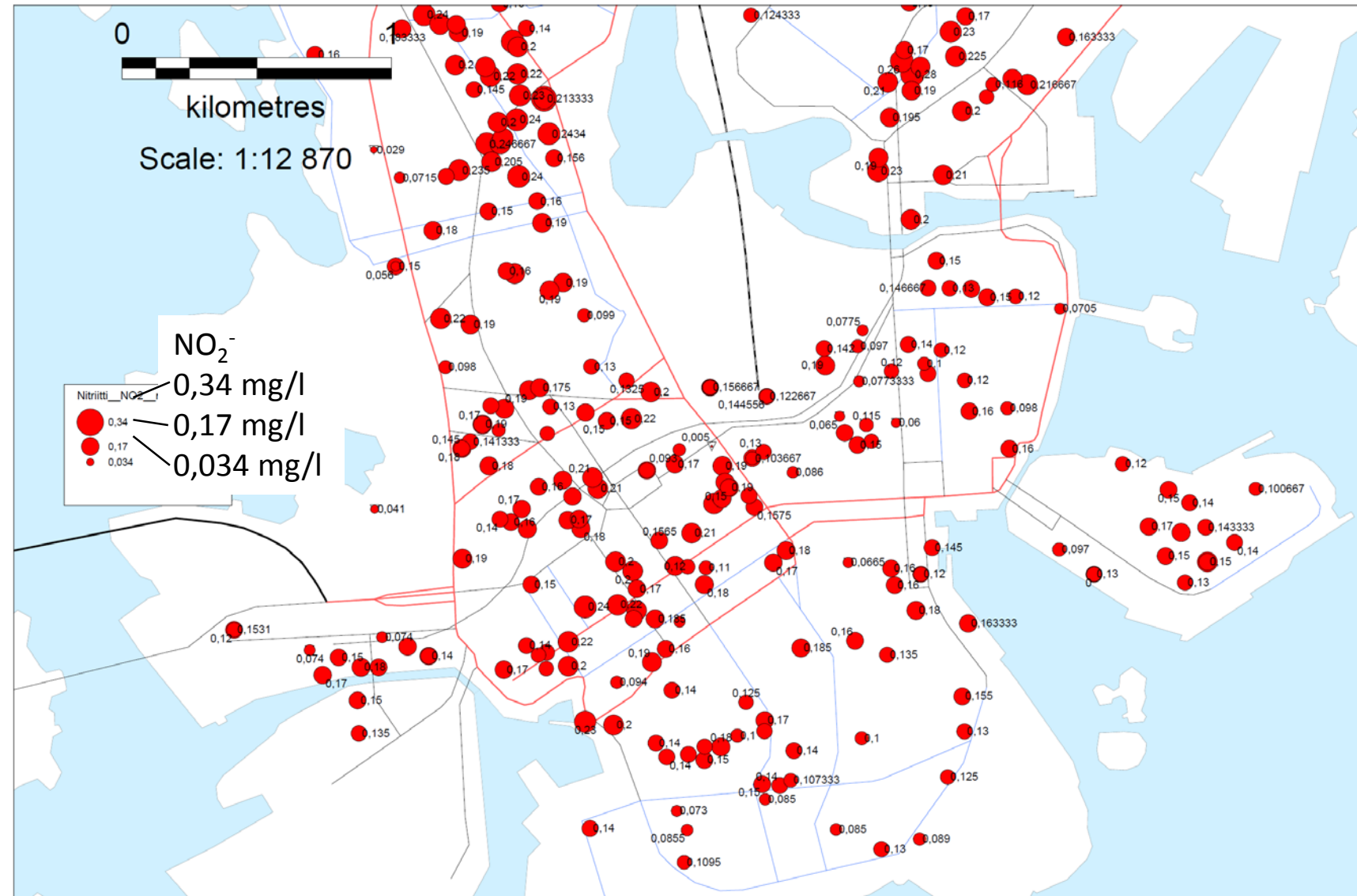


- Chloramine can be seen both in Cl_2 and NH_4^+ analyses
- Both analyses include also free forms
- Nitrite is formed from ammonium in nitrification
- Chlorine residual is below determination limit (0.03 mg/l) in 3 cases
- Chlorine residual 0.35 mg/l caused chlorinous odor in the water

| Analyysi | Menetelmä method | 17450-1 Verkostovesi Nupurin pk, Brobackantie 1-3, 02820 ESPOO | 17450-2 Verkostovesi Auroran pk, Kulloonmäentie 20, 02070 ESPOO | 17450-3 Verkostovesi Lähderannan pk, Lähdepurontie 3, 02720 Espoo | 17450-4 Verkostovesi Heikelintien Pk, Pohj. Heikelintie 12 | Yksikkö unit | Epävarmuus-% uncertainty | |
|----------------------------------|--|---|--|---|---|-----------------|--------------------------|----|
| Verkostovesi = distributed water | | | | | | | | |
| Coliforms | Koliformiset bakteerit | * Colilert Quanti Tray | <1 | <1 | <1 | <1 | mpn/ 100 ml | |
| | Escherichia coli | * Colilert Quanti Tray | <1 | <1 | <1 | <1 | mpn/ 100 ml | |
| | Clostridium perfringens | * STM 461/2000 | 0 | 0 | 0 | 0 | pmy/100 ml Cfu/100 ml | |
| Total residual chlorine | <u>Kokonaiskloori Cl_2</u> | * SFS-EN ISO 7393-2:2000 | 0,35 | < 0,03 | < 0,03 | < 0,03 | mg/l | 10 |
| Turbidity | Sameus | * SFS-EN ISO 7027:2000 | 0,11 | 0,13 | 0,18 | 0,18 | FNU | 10 |
| Color | Väriluku | * SFS-EN ISO 7887-4/95 | < 5 | < 5 | < 5 | < 5 | mg Pt/l | 15 |
| | pH | * SFS 3021 1979 | 7,5 | 7,9 | 7,9 | 8,0 | | 3 |
| Conductivity | Sähkönjohtavuus | * SFS-EN 27888:1994 | 189 | 156 | 156 | 155 | $\mu\text{S}/\text{cm}$ | 5 |
| | <u>Ammonium, NH_4</u> | * ISO 7150:1984 | 0,19 | < 0,010 | < 0,010 | < 0,010 | mg/l | 15 |
| | <u>Nitriitti, NO_2</u> | * SFS 3029, autom. | 0,13 | < 0,010 | < 0,010 | < 0,010 | mg/l | 15 |
| | Alkuaineiden määrittäminen: | * ICP-MS | x | x | x | x | | |
| | Mangaani, Mn | * ISO 17294-2 | 17 | < 1 | 1,3 | 1,5 | $\mu\text{g}/\text{l}$ | 20 |
| | Rauta, Fe | * ISO 17294-2 | 7 | 35 | 73 | 66 | $\mu\text{g}/\text{l}$ | 15 |
| Odor | Haju | JTTM-1969 | ei chlorinous | ei sl sweet | ei sl sweet | ei sivuhajua | no odor | |
| Taste | Maku | JTTM-1969 | ei sivumakua | ei sivumakua | ei sivumakua | ei sivumakua | | |
| Temperature | Veden lämpötila | field measurement kenttämittaus | 9,5 | 12,1 | 10,3 | 10,2 | $^{\circ}\text{C}$ | |

Sampling sites in Helsinki downtown (NO_2^- on map)

- Each circle is a site where distributed water was sampled
- Water quality in Helsinki downtown is monitored densely because quite a lot of people use water there



Water quality actions in G200 AWWA standard

| Section | Title | Requirement |
|--------------|--|---|
| 4.1 | <i>Water Quality</i> | |
| 4.1.1 | Compliance with regulatory requirements | Meet or exceed regulatory requirements. |
| 4.1.2 | Monitoring and control | |
| 4.1.2.1 | <i>Sampling plan</i> | Establish plan, review annually, analyze/trend data, have action plan to respond to changes. |
| 4.1.2.2 | <i>Sample sites</i> | Include all types of locations including dead ends and storage. Past problem areas require more sampling. |
| 4.1.2.3 | <i>Sample collection</i> | Use <i>Standard Methods</i> , standardized labels and chain of custody forms. |
| 4.1.2.4 | <i>Sample taps</i> | Protect from contamination. Inspect annually. |

AWWA Standard G200:

Distribution Systems Operation and Management (2015, ISBN: 9781625760760)

This standard describes critical requirements for the operation and management of potable water distribution systems, including maintenance of water quality, system management programs, and operation and maintenance of facilities, and verification.

Water quality actions in G200 AWWA standard, cont'd

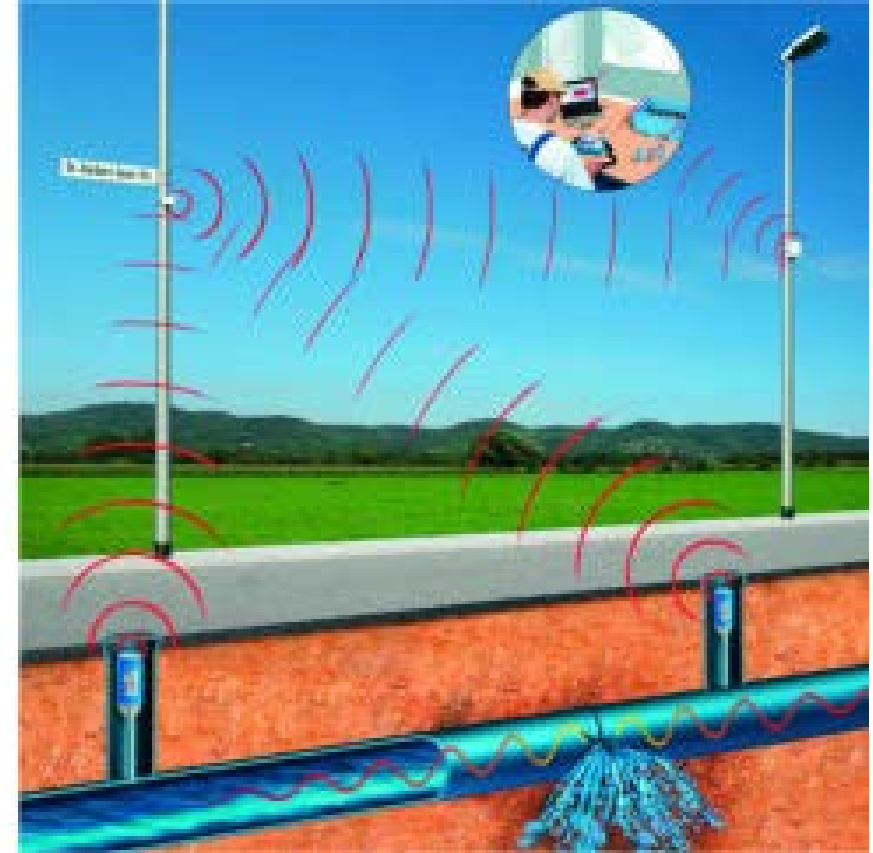
| | | |
|--------------|---|--|
| 4.1.3 | Disinfectant residual maintenance | |
| 4.1.3.1 | <i>Disinfectant residual</i> | Maintain detectable or HPC \leq 500 CFU/mL. |
| 4.1.3.2 | <i>Nitrification control</i> | Monitor free ammonia, control chlorine-to-ammonia ratio. |
| 4.1.3.2.2 | Nitrification monitoring | Monitor nitrification indicator parameters. |
| 4.1.3.3 | <i>Booster disinfection</i> | |
| 4.1.3.3.1 | | Document residual goals. Monitor compliance with goals. |
| 4.1.3.3.2 | | Maintain operating procedures that take into account seasonal variation, quality, flow, and system operations. |
| 4.1.3.3.3 | | Written Plan showing response to variation between goals and observed values. |
| 4.1.3.4 | <i>Disinfection byproduct monitoring and control</i> | |
| 4.1.3.4.1 | | Monitor and control DBPs. Set goals for DBPs at critical points. |
| 4.1.3.4.2 | | Have action plan to respond to levels that exceed goals. |
| 4.1.4 | Requirements for utilities not utilizing a disinfectant residual | Monitor and record HPC. |
| 4.1.4.1 | <i>Response program</i> | Have action plan to respond when HPC levels are above goals. |

Water quality actions in G200 AWWA standard, cont'd

| Section | Title | Requirement |
|----------------|--|--|
| 4.1.5 | Internal corrosion monitoring and control | |
| 4.1.5.1 | <i>Prevention and response program</i> | Have action plan to respond to internal corrosion and deposition. |
| 4.1.6 | Aesthetic water quality parameters | |
| 4.1.6.1 | <i>Color and staining</i> | Have action plan to address color and staining. |
| 4.1.6.2 | <i>Taste and odor</i> | Have action plan to address taste and odor. |
| 4.1.7 | Customer relations | |
| 4.1.7.1 | <i>Customer inquiries</i> | Have system to document customer inquiries. |
| 4.1.7.2 | <i>Service interruptions</i> | Have system to document planned and unplanned service interruptions. |
| 4.1.8 | System flushing | Develop and implement a systematic flushing program. |

To consider...

- Internet of things is coming
 - Includes water distribution
 - "Smartwater"
 - Water flow measurement
 - Water quality measurements
 - ...hacking? A threat to distribution system integrity and also quality?



<http://smart-industry.net/pipe-dreams/>

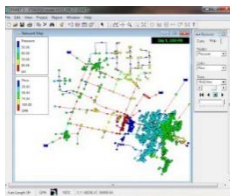
Sign explanations



= The material is useful to remember during the workday of a water engineer



= You should remember this fact when woken 3 o'clock a.m. and understand during the working day (😊)



= Material concerning the topic of exercise