Emperical Methods for Marketing Research and Analytics Using **R**

Prof. Dr. Martin Wetzels Maastricht University





About Me





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Using **(R** for AN(C)OVA

Prof. Dr. Martin Wetzels Maastricht University





Course Outline

Session:	TOPIC:
DAY 1	
Session 1	INTRODUCING MULTIVARIATE ANALYSIS AND R
Session 2	USING R FOR BASIC ANALYSIS
DAY 2	
Session 3	USING R FOR AN(C)OVA
Session 4	USING R FOR REGRESSION ANALYSIS
DAY 3	
Session 5	USING R FOR SCALING AND FACTOR ANALYSIS
Session 6	USING R FOR SEM and PLS PATH MODELING



Positioning AN(C)OVA...

Hair et al. (2018); Malhotra (2010)



"Two"-Sample Independent-Samples



Oneway ANOVA





Malhotra (2010); Pallant (2016)

- Assumptions
 - Variables
 - ► Y_i = intervally scaled
 - ► X_i = nominal ("Group")
 - Independent samples
 - For each "group" of X, Y has the same variance (*homogeneity of variance*) and is randomly sampled from a normal distribution
- Hypotheses

•
$$H_0: M_1 = M_2 = M_3 = M_j$$

Model

$$\bullet \quad Y_i = a + b_1^* X_i + \mathbf{ERROR}$$

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Error term is normally distributed (M=0, VAR=c) and the error terms are uncorrelated

Promotion



Department Store Data (Malhotra, 2010,

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Factorial design with two factors with 3 (Promotion) and 2 (Coupon) levels (= 6 cells) with 5 stores randomly assigned (n=6*5=30). **Experimental Design**

"X" Promotion (1=high, 2=medium, 3= low) "X" Coupon (1=\$20 coupon, 2=No coupon) "X" Clientel (Affluence of clientele, 1-10) "Y" Sales (normalized, scale 1-10)

Two procedures:

- ► Analyze→Compare Means →Oneway ANOVA
- ► Analyze→General Linear Model→Univariate





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7	7	1 Neural Networks	,		
8	8	1 Classify	,		
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Department Store Data (Malhotra, 2010, Table 16.2)

Descriptives and Assumptions

sales Sales								
		М	SD		95% Confidence Interval for Mean			
	Ν	Mean	Std. Deviation	Std. Error	Lower Bound	Upper Bound	Minimum	Maximum
1 High	10	8.30	1.337	.423	7.34	9.26	6	10
2 Medium	10	6.20	1.751	.554	4.95	7.45	4	9
3 Low	10	3.70	2.003	.633	2.27	5.13	1	7
Total	30	6.07	2.532	.462	5.12	7.01	1	10





Homogeneity of Variance Assumption

H₀: all variances are equal







- What to do if Levene's test is significant (i.e., homogeneity of variance is violated)?
 - Nothing! ANOVA is quite robust
 - Welch or Brown-Forsythe's F test (available in Oneway ANOVA)
 - Kruskal-Wallis test (nonparametric alternative!)







Department Store Data (Malhotra, 2010, Table 16.2)

- Assumptions
 - ► Three or more (random) samples
 - "Dependent" variable must be at least ordinally scaled and the "independent" variable must be nominally scaled
- Hypotheses
 - ► H_0 : Median₁ = Median₂ =...=Median_k
- Extension of Wilcoxon-Mann-Whitney test for more than 2 samples

Kruskal-Wallis Test











Department Store Data (Malhotra, 2010, Table 16.2)

 Tests for Several Independ Store Coupon [coupon] Clientel [clientel] Clientel [clientel] Test Type Kruskal-Wallis H Jonckheere-Terpstra OK 	nt Samples Test Variable List Sales [sales] Cont Srouping Variable: promotion(1 3) Define Range Median ste Reset Cancel Help	23 act
	EXACT	!

PANIZO Ranks						
KA	In Store Promotion	N	Mean Rank			
Sales	High	10	23.50			
	Medium	10	15.40			
	Low	10	7.60			
	Total	30				



a. Kruskal Wallis Test b. Grouping Variable: In-Store Promotion



Friedman Test

Pallant (2016)

- Assumptions
 - ► Three or more (random) samples
 - Variables must be at least ordinally scaled
- Hypotheses
 - ► H_0 : Median_{Y1} = Median_{Y2} =...=Median_{Yk}
- Extension of Wilcoxon signed rank test for more than 2 samples

Friedman Test





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	7	7	1	Neural Networks	6	
	8	8	1	Classify	,	
	9	9	1	Dimension Reduction	/,	>
	10	10	1	Scale		
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Department Store Data (Malhotra, 2010, Table 16.2)

Descriptives and Assumptions

Dependent Variable:	ales <mark>M</mark> ales	SD	N
promotion In-Store	Mean	Std. Deviation	Ν
1 High	8.30	1.337	10
2 Medium	6.20	1.751	10
3 Low	3.70	2.003	10
Total	6.07	2.532	30





Levene's Test of Equality of Error Variance's

Dependent '	Variable: sale	s Sales	
F 🥢	df1	df2	

1.353 2	27	.275

Tests the null hypothesis that the error variance of the dependent variable is equal across groups.

a. Design: Intercept+promotion

Homogeneity of Variance Assumption

H₀: all variances are equal



Department Store Data (Malhotra, 2010, Table 16.2)

ANOVA Table

Tests of Between-Subjects Effects

Dependent	Variable:	sales	Sales
-----------	-----------	-------	-------

Source	Type III Sum	df	Moon Square	E	Sig	Partial Eta
Source	UI Squales	u	iviean Square	Г	Siy.	Squaleu
Corrected Model	106.067 ^a	2	53.033	17.944	.000	.571
Intercept	1 104.13 3	1	1104.133	373.579	.000	.933
promotion	106.067	2	53.033	17.944	.000	.571
Error	79.800	27	2.956			
Total	1 290.000	30				
Corrected Total	185.867	29				

a. R Squared = .571 (Adjusted R Squared = .539)





 $\sum \alpha$

Department Store Data (Malhotra, 2010, Table 16.2)





Estimated Marginal Means of Sales











*. The mean difference is significant at the .05 level.



GLM Univariate: Post Hoc Tests

Department Store Data (Malhotra, 2010, Table 16.2) Robust to nonnormality





- Equal variances and sample sizes assumed
- Very liberal (t tests)!

Bonferroni, REGWQ and Tukey

- Equal variances and sample sizes assumed
- All pairwise comparisons

Scheffé

- Equal variances and sample sizes assumed
- All pairwise comparisons
- Verv conservative!

Games-Howell

- Equal variances and sample sizes NOT assumed
- All pairwise comparisons

Department Store Data (Malhotra, 2010, Table 16.2)



Twoway ANOVA





Malhotra (2010); Pallant (2016)

- Assumptions
 - Variables
 - ► Y_i = intervally scaled
 - ► X_i = nominal ("Group")
 - Independent samples

For each "group" of X, Y has the same variance (homogeneity of variance) and is randomly sampled from a normal distribution Variables
 Error term is normally distributed (M=0, VAR=c) and the error terms are uncorrelated

Model

 $\underset{\text{Masstrichtiumvesity}}{\overset{\text{Masstrichtiumvesity}}{\longrightarrow}} b_1^* X_{1i}^* + b_2^* X_{2i}^* + b_3^* X_{1i}^* X_{2i}^* + ERROR^{\text{Interaction Term}}$

Department Store Data (Malhotra, 2010, Table 16.2)



IVs: Coupon + Promotion



Department Store Data (Malhotra, 2010, Table 16.2)

🔄 Table 16.2 Input.sav [DataSet3] - IBM SPSS Statistics Data Editor								
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A store A course A promotion A color A clientel							var	
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	11		11	1	:	3 5	8	
	12		12	1	:	3 7	9	
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	17		17	2		1 9	6	
	18		18	2		1 7	8	
	19		19	2		1 7	4	
	20		20	2		1 6	9	
	21		21	2	:	2 4	6	
	22		22	2	:	2 5	8	
	23		23	2	:	2 5	10	
	24		24	2	:	2 6	4	
	25		25	2	:	2 4	9	

Hypotheses:

Promotion (Main Effect) H₀: M_L=M_M=M_H

Coupon (Main Effect) H₀: M_{No}=M_{yes}

Promotion * Coupon (Interaction Effect) H₀: Promotion * Coupon=0





Department Store Data (Malhotra, 2010, Table 16.2)

Three-way Interaction Plot









Department Store Data (Malhotra, 2010, Table 16.2) Descriptives and Assumptions

Descriptive Statistics

Dependent Variable:	Μ	SD	Ν	
promotion In-Store	Mean	Std. Deviation	N	
1 High	1 Yes	9.20	.837	5
	2 No	7.40	1.140	5
	Total	8.30	1.337	10
2 Medium	1 Yes	7.60	1.140	5
	2 No	4.80	.837	5
	Total	6.20	1.751	10
3 Low	1 Yes	5.40	1.140	5
	2 No	2.00	.707	5
	Total	3.70	2.003	10
Total	1 Yes	7.40	1.882	15
	2 No	4.73	2.434	15
	Total	6.07	2.532	30

Levene's Test of Equality of Error Variance's

Dependent Variable: sales Sales

F	df1	df2	Sig.	
.689	5	24	.637	

Tests the null hypothesis that the error variance of the dependent variable is equal across groups.

a. Design: Intercept+promotion+coupon+promotion
 * coupon

Homogeneity of Variance Assumption

H₀: all variances are equal



Department Store Data (Malhotra, 2010, Table 16.2)

Factor 3?



Estimated Marginal Means of Sales





R Editor R

```
# One Way Anova (Completely Randomized Design)
 7
 8
   attach(Table16.2)
 9
   # detach() # To detach data set ...
10
11
   FIT.01<- aov(sales ~ factor(promotion))</pre>
12
13
   library(lsr)
14
  etaSquared(FIT.01, type=3, anova=TRUE)
15
16
   summary(FIT.01)
17
18
19 # Type III === SPSS
20 # To get SPSS equivalent SPSS results
21
22
   options(contrasts=c("contr.sum", "contr.poly"))
23
24
   drop1(FIT.01,~.,test="F")
25
   # Install.packages("car") is R Base
26
27
28 library(car)
29
   Anova(FIT.01, type=3)
30
31
   pairwise.t.test(sales, factor(promotion), p.adj = "bonf")
32
33
  TukeyHSD(FIT.01)
34
35
20
```



R

```
> summary(FIT.01)
                 Df Sum Sq Mean Sq F value Pr(>F)
factor(promotion) 2 106.1
                               53
                                    17.9 0.000011 ***
Residuals
                 27 79.8
                                3
____
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
>
> # Type III === SPSS
> # To get SPSS equivalent SPSS results
>
> options(contrasts=c("contr.sum", "contr.poly"))
>
> drop1(FIT.01,~.,test="F")
Single term deletions
Model:
sales ~ factor(promotion)
                 Df Sum of Sq RSS AIC F value Pr(>F)
                               79.8 35.3
<none>
factor(promotion) 2 106 185.9 56.7 17.9 0.000011 ***
____
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
```





```
> pairwise.t.test(sales, factor(promotion), p.adj = "bonf")
Pairwise comparisons using t tests with pooled SD
data: sales and factor(promotion)
 1
           2
2 0.033
3 0.000007 0.009
P value adjustment method: bonferroni
> TukeyHSD(FIT.01)
 Tukey multiple comparisons of means
   95% family-wise confidence level
Fit: aov(formula = sales ~ factor(promotion))
$`factor(promotion)`
    diff lwr
                   upr p adi
2-1 -2.1 -4.006 -0.1937 0.0286
3-1 -4.6 -6.506 -2.6937 0.0000
3-2 -2.5 -4.406 -0.5937 0.0084
```





R Editor **R**



40 24 25 # Regression Approach 26 27 FIT.LM.01<-lm(sales ~ factor(promotion))</pre> summary(FIT.LM.01) 28 anova(FIT.LM.01) 29 30 library(car) 31 32 Anova(FIT.LM.01, type=3) 33 34 ____





```
> # Regression Approach
>
> FIT.LM.01<-lm(sales ~ factor(promotion))</pre>
> summary(FIT.LM.01)
Call:
lm(formula = sales ~ factor(promotion))
Residuals:
  Min
          10 Median
                       3Q
                             Мах
 -2.7 -1.3 -0.2 1.3
                             3.3
Coefficients:
                  Estimate Std. Error t value Pr(>|t|)
(Intercept)
                   8.3000 0.5437 15.267 8.39e-15 ***
factor(promotion)2 -2.1000 0.7688 -2.731
                                               0.011 *
factor(promotion)3 -4.6000 0.7688 -5.983 2.21e-06 ***
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
Residual standard error: 1.719 on 27 degrees of freedom
Multiple R-squared: 0.5707, Adjusted R-squared: 0.5389
F-statistic: 17.94 on 2 and 27 DF, p-value: 1.104e-05
```







R Editor R

```
# Descriptives and Diagnostics
38
39
40
    print(model.tables(FIT.01, "means"), digits=3)
41
42
    library(psych)
43
    describeBy(sales, factor(promotion))
44
    library(lawstat)
45
46
    levene.test(sales,factor(promotion), location="mean")
47
48
    library(car)
    leveneTest(sales,factor(promotion), center="mean")
49
50
51
    # bartlett.test(sales ~ factor(promotion))
52
```





```
> print(model.tables(FIT.01,"means"),digits=3)
Tables of means
Grand mean
6.066667
factor(promotion)
factor(promotion)
 1 2 3
873 6.2 3.7
> library(psych)
> describeBy(sales, factor(promotion))
group: 1
vars n mean sd median trimmed mad min max range skew kurtosis se
1 1 10 8.3 1.34 8.5 8.38 1.48 6 10 4 -0.24
                                                       -1.4 0.42
group: 2
vars n mean sd median trimmed mad min max range skew kurtosis se
1 1 10 6.2 1.75 6
                         6.12 2.22 4 9 5 0.17 -1.58 0.55
aroup: 3
vars n mean sd median trimmed mad min max range skew kurtosis se
1 1 10 3.7 2 3.5 3.62 2.22 1 7 6 0.22 -1.57 0.63
>
```





```
> library(lawstat)
> levene.test(sales,factor(promotion), location="mean")
classical Levene's test based on the absolute deviations from the mean (
none not applied because the location is not set to median )
data: sales
Test statistic = 1.3532, p-value = 0.2754
>
> library(car)
> leveneTest(sales,factor(promotion), center="mean")
Levene's Test for Homogeneity of Variance (center = "mean")
Df F value Pr(>F)
group 2 1.3532 0.2754
27
```







```
33
34 # Plots
35
36 library(gplots)
37
38 plotmeans(sales ~ factor(promotion), xlab="Promotion",
39 ylab="$", main="Mean Plot with 95% CI")
40
41
```





R Console

Mean Plot with 95% Cl



Promotion



Welch Correction



```
> # Welch Correction
>
> oneway.test(sales ~ factor(promotion))
One-way analysis of means (not assuming equal variances)
data: sales and factor(promotion)
F = 18.0902, num df = 2.00, denom df = 17.47, p-value = 5.541e-05
```





```
> # Kruskal-Wallis Test
> kruskal.test(sales ~ factor(promotion))
Kruskal-Wallis rank sum test
data: sales by factor(promotion)
Kruskal-Wallis chi-squared = 16.5292, df = 2, p-value = 0.0002575
>
> pairwise.wilcox.test(sales,factor(promotion), p.adj="bonf")
Pairwise comparisons using Wilcoxon rank sum test
data: sales and factor(promotion)
  1
         2
20.0431 -
3 0.0011 0.0541
P value adjustment method: bonferroni
```





Two-way ANOVA

>

> # Two-way ANOVA

> FIT.02<- aov(sales ~ factor(promotion)*factor(coupon))</pre> 54.86 1.12e-09 *** 55.17 1.14e-07 *** 1.69 0.206

```
>
> summary(FIT.02)
                                Df Sum Sq Mean Sq F value Pr(>F)
factor(promotion)
                                 2 106.07
                                          53.03
factor (coupon)
                                 1 53.33 53.33
factor(promotion):factor(coupon) 2 3.27
                                           1.63
Residuals
                                24 23.20
                                            0.97
____
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
>
> print(model.tables(FIT.02,c("means"),digits=3))
Tables of means
Grand mean
6.066667
factor(promotion)
factor(promotion)
 1 2 3
8.3 6.2 3.7
factor (coupon)
factor(coupon)
   1
          2
7.400 4.733
factor(promotion):factor(coupon)
                factor (coupon)
factor(promotion) 1 2
               1 9.2 7.4
               2 7.6 4.8
               3 5.4 2.0
```



Two-way ANOVA







ANCOVA



```
> FIT.03<- aov(sales ~ clientel + factor(promotion)*factor(coupon))</pre>
> summary(FIT.03)
                                Df Sum Sq Mean Sq F value
                                                               Pr(>F)
clientel
                                      0.8
                                             0.8
                                                    0.86
                                                                 0.36
                                 1
factor(promotion)
                                   106.1
                                             53.0
                                 2
                                                   54.55 0.000000019 ***
factor (coupon)
                                     53.3
                                            53.3 54.85 0.0000001568 ***
                                 1
factor(promotion):factor(coupon) 2
                                   3.3
                                          1.6
                                                 1.68
                                                                 0.21
                                     22.4
Residuals
                                23
                                            1.0
____
signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
> library(car)
> Anova(FIT.03, type=3)
Anova Table (Type III tests)
Response: sales
                                Sum Sq Df F value
                                                        Pr(>F)
(Intercept)
                                 103.3 1 106.29 0.0000000043 ***
clientel
                                            0.86
                                   0.8 1
                                                          0.36
factor(promotion)
                                 106.1 2
                                            54.55 0.0000000186 ***
factor (coupon)
                                  53.3 1
                                           54.85 0.0000015684 ***
factor(promotion):factor(coupon) 3.3 2
                                           1.68
                                                          0.21
Residuals
                                  22.4 23
___
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
```





http://www.gpower.hhu.de/

G*Power: Statistical Power Analyses for Windows and Mac

G*Power is a tool to compute statistical power analyses for many different *t* tests, *F* tests, χ^2 tests, *z* tests and some exact tests. G*Power can also be used to compute effect sizes and to display graphically the results of power analyses.

Screenshots (click to enlarge)







Register

Whenever we find a problem with G*Power we provide an update as quickly as we can. We will inform you about updates if you 🗗 click here and add your e-mail address to our mailing list. We will only use your e-mail address to inform you about updates. We will not use your e-mail address for other purposes. We will not give your e-mail address to anyone else. You can withdraw your e-mail address from the mailing list at any time.



G*Power

http://www.gpower.hhu.de/



SPSS and **R**

and R.SPSS.easypower.sps - IBM SPSS Statistics Syntax Editor								
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* Encoding: UTF-8. * Easypower BEGIN PROGRAM END PROGRAM.	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	 ¹ Encoding: UTF-8. [*] Easypower BEGIN PROGRAM R. # Easypower install.packages("easypow library(easypower) # Defining Effect Size # Etasquared s 0.01, m 0.0 main.eff.1 <- list(name = "F main.eff.2 <- list(name = "C # Running n.multiway n.multiway(iv1=main.eff.1, i END PROGRAM. 	er", repos="http://cran 06, I 0.138 Promotion", levels = 3, Coupon", levels = 2, eta iv2=main.eff.2, interact	rstudio.com") eta.sq = 0.06) a.sq = 0.06) ion.eta2 = 0.01,	sig.level = 0.05	5, power =	0.8)	

SPSS and **R**



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Thank you for Your Attention!